

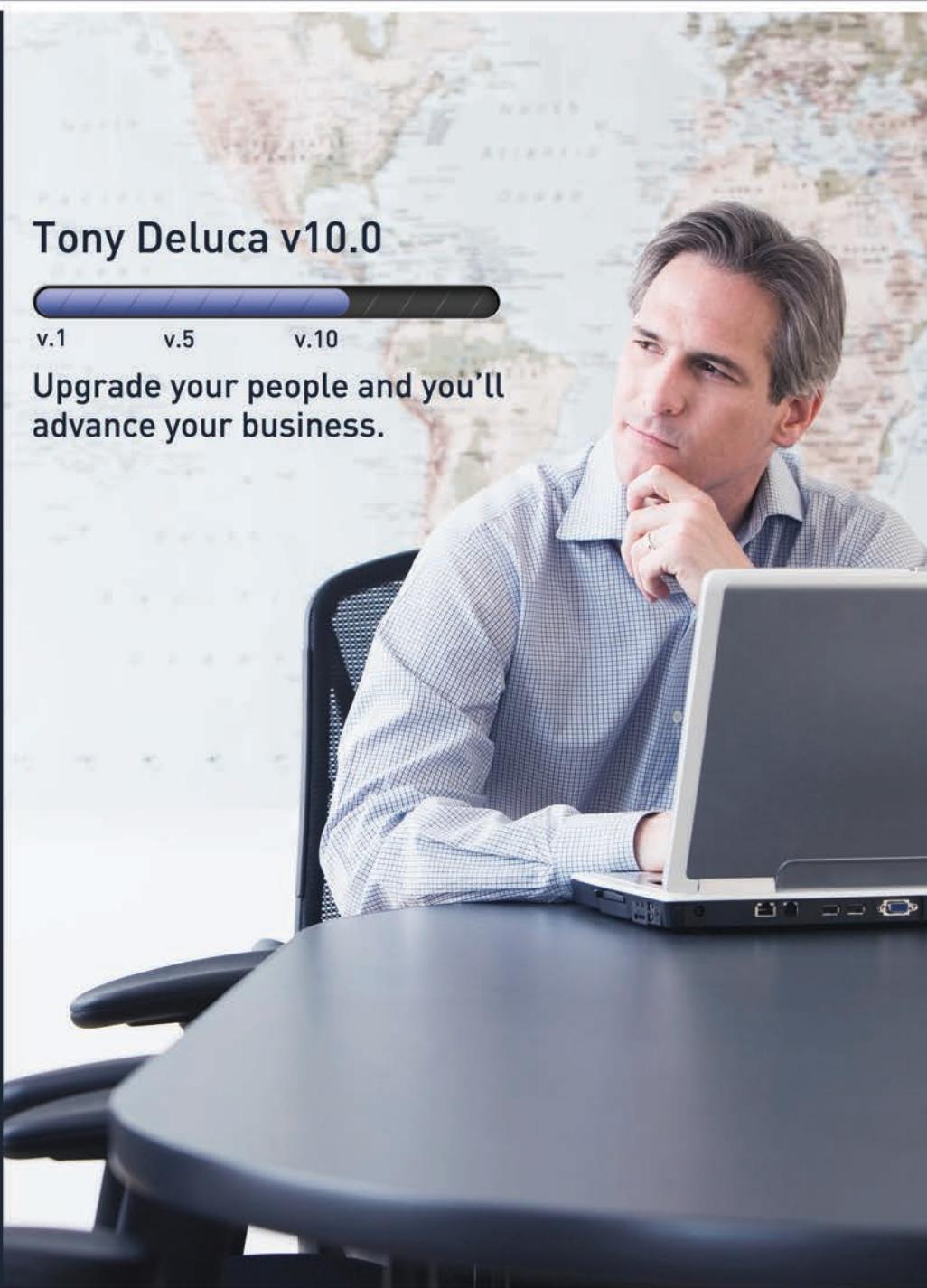


New Horizons Learning Catalog 2014

IT Training for all your needs:

- Microsoft Technical
- Cisco
- VMware
- IBM
- Red Hat
- CompTIA
- Citrix
- ITIL
- Security
- Microsoft Office
- Adobe
- Project Management
- Business Skills

Our Official Training Partners:



Tony Deluca v10.0

v.1 v.5 v.10

Upgrade your people and you'll
advance your business.

**UPGRADING
PEOPLE
EVERY DAY**

The right training empowers the people
who drive your growth.

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LEARNING METHODS AND CLASS TIMES

ILT Instructor-Led Training

Certified instructors guide learners through material in a classroom setting where they can participate in group activities, complete labs, and ask questions.

OLL Online LIVE®

New Horizons Online LIVE® removes geographical boundaries from learning by bringing students and instructors together synchronously in a virtual live classroom. This innovative program provides students with all of the benefits of being in a dynamic interactive learning environment — while enabling students to study from work, home, or from a New Horizons center.

ML Mentored Learning®

New Horizons Mentored Learning® is a Microsoft Innovation Award-winning training methodology that allows students to learn at their own pace with a certified instructor from home or at work. With Mentored Learning®, students choose when they want to study by leveraging flexible learning schedules that free them from being constrained by the traditional 9-5 multiday class schedule.

OLA Online ANYTIME®

Flexible, focused and fast alternative to learning in a classroom environment. Self-paced to ensure you learn the skills you need.

Visit our website at www.newhorizons.com for a complete listing of courses. The list of courses is updated constantly, ensuring current titles contain up-to-the-minute information!

AT NEW HORIZONS, New Horizons Computer Learning Centers Integrated Learning® is a complete method of training through all stages of the learning lifecycle –Access, Learn, Reinforce, Support and Validate – delivered through flexible learning options including Instructor Led Classroom, Online LIVE® (virtual classroom), Mentored Learning® (personal instruction) and Online Anytime® (self-paced e-learning). New Horizons provides you with more courses, more flexibility and scheduled more often.



ILT
Instructor-Led Training

CLASSROOM ILT As the foundation of our integrated learning approach, the classroom experience has become a more enriching, dynamic and valuable learning experience for students. Classroom Learning students have their own networked environments, which enable instructors to manage hands-on lab demonstrations and exercises that mirror the professional environment. Our state of the art, fully configured live lab environment, provides students hands-on access to the systems and applications taught in our classrooms, empowering them to learn in the classroom as well as learning on their own schedules. Classroom Learning has been enhanced to include Web-based resources, such as tutorials and simulations, during and after class. A post assessment is completed by every student to gauge the return on a company's investment and measure increased productivity.



OLL
Online LIVE

ONLINE LIVE® New Horizons Online LIVE® removes geographical boundaries from learning by bringing students and instructors together synchronously in a virtual live classroom. This innovative program provides students with all of the benefits of being in a dynamic interactive learning environment — while enabling students to study from work, home, or from a New Horizons center. OLL classes follow the same framework as our traditional instructor-led training. By combining lecture, group discussions, hands-on simulated labs and vendor authorized curriculum - our certified trainers provide instruction through our collaborative eLearning platform. Our fully configured live lab environment, provides students hands-on access to the systems and to use the same applications taught in our classrooms, therefore making remote instruction seamless. With a robust schedule and varied open-enrollment training schedule, chances are the class you want to learn begins next week.



ML
Mentored Learning

MENTORED LEARNING® Our newly upgraded Mentored Learning® is a Microsoft Innovation Award-winning training methodology that allows students to learn at their own pace at home or work with a certified instructor. With Mentored Learning®, students choose when they want to study by leveraging flexible learning schedules that free them from being constrained by the traditional 9–5 multiday class schedule. This is accomplished through a learning environment which provides students with simultaneous access to information delivered via audio and video, a simulated production environment, and a mentor to guide them through the process and provide one-on-one support. Our real-time, cloud-based lab solution allows students to access their labs easily while they are learning. Students control the content covered and the pace at which they learn so they can focus on the specific skills they need to achieve their goals. Hands-on practice reinforces those skills and one-on-one support and guidance from a certified instructor increase comprehension and retention of course material. The result is a truly learner-centric training solution that meets the needs of a multitude of students with varying skill levels and learning preferences.



OLA
Online ANYTIME

ONLINE ANYTIME® is a self-paced e-learning method that is convenient and easy. You can fit learning into your busy schedule, whether you are in the office, at home, or on the road. Your courses are available when you are, any time of the day or night. Online ANYTIME is convenient and easy. Learning can be fit into any busy schedule, either at the office, on the road or at home. Courses are available anytime from anywhere. Online ANYTIME Learning is a Web-based training platform and features the same content as our world-renowned instructor-led training.

With more than 3,000 courses, there is something for everyone, from high-level technical training to basic desktop applications and business skills. Plus, the online courses are completely searchable so when you want to learn a specific skill, you can pinpoint the exact part of the course you need to view.

Top Certification Training Programs

AT NEW HORIZONS, we know that technology is integrated into every aspect of business today and is vital in helping organizations achieve and maintain a competitive advantage. IT departments must align themselves with business strategies and deliver clear value in solving business problems. It is critical that individuals in IT roles be proficiently trained and skilled to support business goals and objectives.

MICROSOFT CERTIFICATION: As part of the largest network of Microsoft Gold and Silver Learning Partners, New Horizons offers Microsoft certification training using only Microsoft Official Curriculum and taught by Microsoft Certified Trainers (MCTs). Certification training includes courses mapping directly to Microsoft Certified Solutions Associate (MCSA), Microsoft Certified Solutions Expert (MCSE), Microsoft Certified Solutions Developer (MCSD), Microsoft Office Specialist (MOS), and the new Microsoft Technology Associate (MTA).

VMWARE CERTIFICATION: New Horizons delivers authorized VMware world-class certification training taught by VMware Certified Instructors (VCI's). Whether becoming a VMware Certified Professional (VCP) or VMware Certified Advanced Professional (VCAP) in Data Center, Cloud, or end user virtualization, this training is designed to validate and recognize IT professionals with the technical capabilities and real-world experience needed to effectively install, manage, deploy and support VMware products and solutions.

CISCO CERTIFICATION: Cisco certifications are one of the the most sought after certifications in IT. By becoming Cisco certified, you demonstrate the unique ability to manage, secure and administer networks run on Cisco equipment. New Horizons offers authorized Cisco courses to help obtain your certification goals from CCNET and across the CCNA, CCDA, CCNP, CCDP tracks.

COMPTIA CERTIFICATION: As a Plantinum Partner of CompTIA, New Horizons has courses that follow the exam objectives of CompTIA's certification programs developed in conjunction with its member organizations. Available certification tracks include: A+, Network+, Security+, Storage+, CompTIA Advanced Security Practitioner (CASP), Project+, and Linux+.

IBM CERTIFICATION: The IBM Certification Program will assist in laying the groundwork for your personal journey to become a world-class resource to your customers, colleagues, and company, by providing you with the appropriate skills and accreditation needed to succeed. New Horizons offers a comprehensive suite of offerings centered around the most popular IBM certifications.

RED HAT CERTIFICATION: Red Hat Certifications give employers a way to find and develop qualified professionals and allows technical professionals to prove their skills and build their careers. New Horizons offers a complete suite of Red Hat courses that qualify candidates for an array of exams for system and application administrators, engineers, architects, enterprise developers, and cloud and virtualization administrators.

Top Certification Training Programs

SECURITY CERTIFICATION: New Horizons offers top security courses and certifications. These include EC-Council's Certified Ethical Hacker (CEH) and Computer Hacking Forensic Investigator (CHFI) certifications, and the Certified Information Systems Security Professional (CISSP) certification from ISC².

CITRIX: Citrix technologies put IT professionals at the forefront of virtualization, networking, and cloud innovation. Popular certifications include Citrix Certified Integration Architect (CCIA), Citrix Certified Administrator (CCA) (CCAA), and Citrix Certified Enterprise Engineer (CCEE).

LINUX CERTIFICATION: Linux certification requires extensive knowledge of the Linux Operating System. New Horizons can help you prepare for popular Linux certifications such as Novell's Certified Linux Professional and CompTIA's Linux+.

NOVELL CERTIFICATION: The Novell technical education program is the only one that helps you integrate multi-vendor environments and products. And all Novell courses at New Horizons are taught by Certified Novell Instructors (CNIs). Certification tracks available include: Certified Novell Administrator (CNA), Certified Novell Engineer (CNE), Master Certified Novell Engineer (Master CNE), and Certified Directory Engineer (CDE.)

INFORMATION TECHNOLOGY INFRASTRUCTURE LIBRARY (ITIL): ITIL is the most recognized framework for IT service management in the world. ITIL helps service providers with best-practice guidance on the provisioning of quality IT services, and the processes, functions and other capabilities needed to support them. Training in IT service management is available at the Foundation, Intermediate, Practitioner, and Manager Expert levels.

PROJECT MANAGEMENT: Project Management training from New Horizons will help you keep your projects within their budget and delivered on time. Whether your goal is to learn the basics of project management, become certified in project management, or learn project management software, New Horizons has the courses and training you need. New Horizons partners with leading project management vendors including the Project Management Institute (PMI) and PRINCE2.

HEALTHCARE INFORMATION MANAGEMENT: This program will give you the skills and knowledge to acquire a top-quality position in the medical billing and coding industry. Hands-on, interactive teaching methods, combined with certified instructors and real world documents allow for the best learning in the industry. The Healthcare information Management Program can help you achieve the following certifications: CMAA – Certified Medical Administrative Assistant, CBCS - Certified Billing and Coding Specialist, and CPC - Certified Professional Coder.

ADOBE CERTIFICATION: The Adobe Certified Expert is recognized as an industry asset—an immediate way to communicate knowledge and gain advanced skills. Becoming an Adobe Certified Expert provides a clear and focused way to tell the world about Adobe expertise and communicate proficiency in leading products from Adobe.

INTERNATIONAL ASSOCIATION OF INFORMATION TECHNOLOGY ASSET MANAGERS, INC. CERTIFICATION: IAITAM Certification Courses, the CSAM, CHAMP and CITAM were designed to establish a viable professional development path for the IT Asset Manager and related occupations. IAITAM courses have been accepted around the globe as the industry benchmark for excellence in IT Asset Management education and an IAITAM Certification award shows the IT world that the holder is an IT professional that is prepared to handle the tasks necessary for the role of IT Asset Manager.

Microsoft Certified Professional Career Path

Whether you're an experienced IT professional or new to the field, we have the training and certification path that will help lead you to success. Our classes are taught by Microsoft Certified Trainers, so you can be confident that the lesson material is accurate, complete, and up to date. Great training leads to Microsoft Certification—the premier credential of IT professionals worldwide. Certification is available for a diverse spectrum of job roles and responsibilities, and validates your ability to get the job done right.



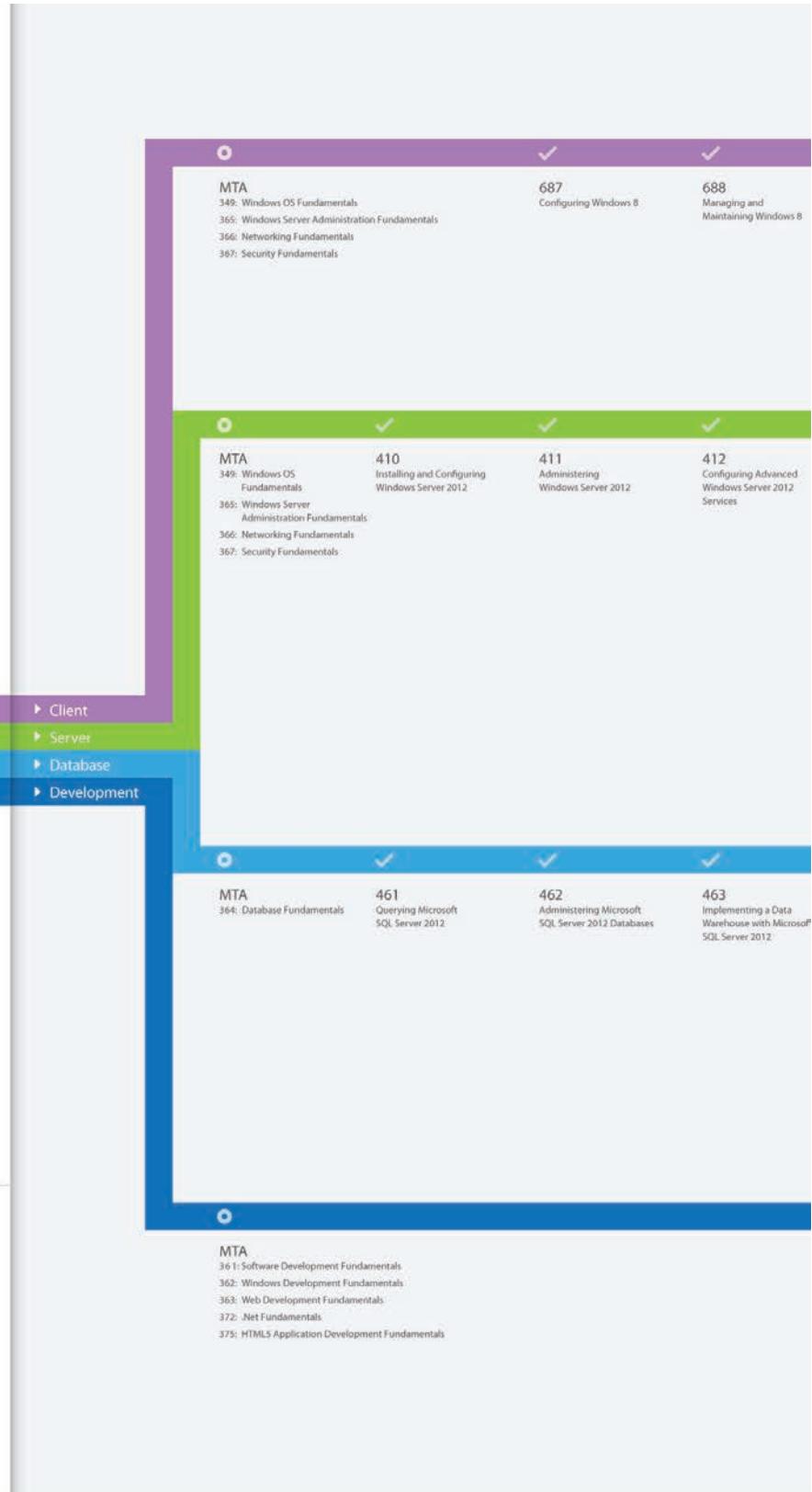
Skills Development Roadmap

Choose your path to success.

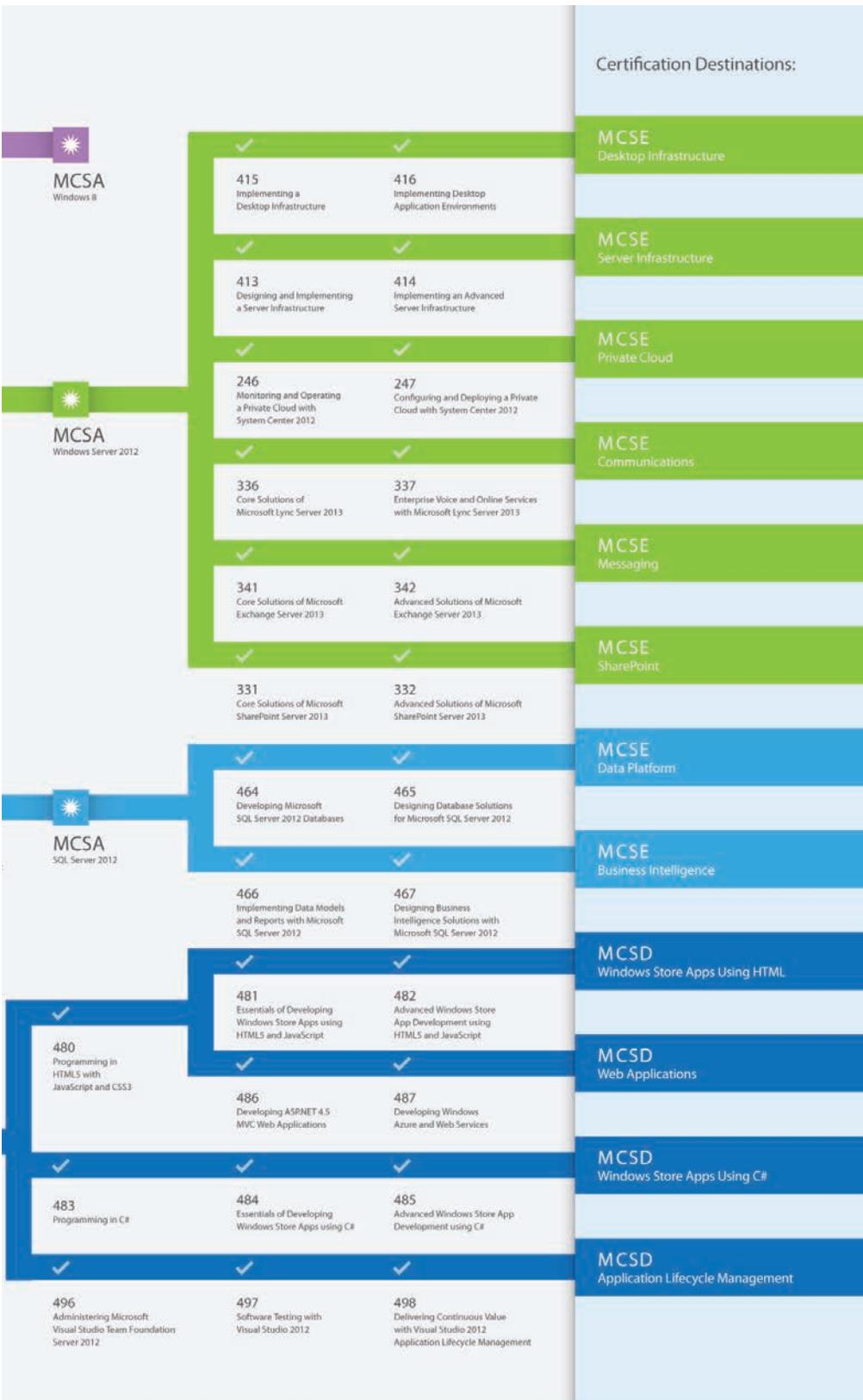
Start by choosing your preferred path

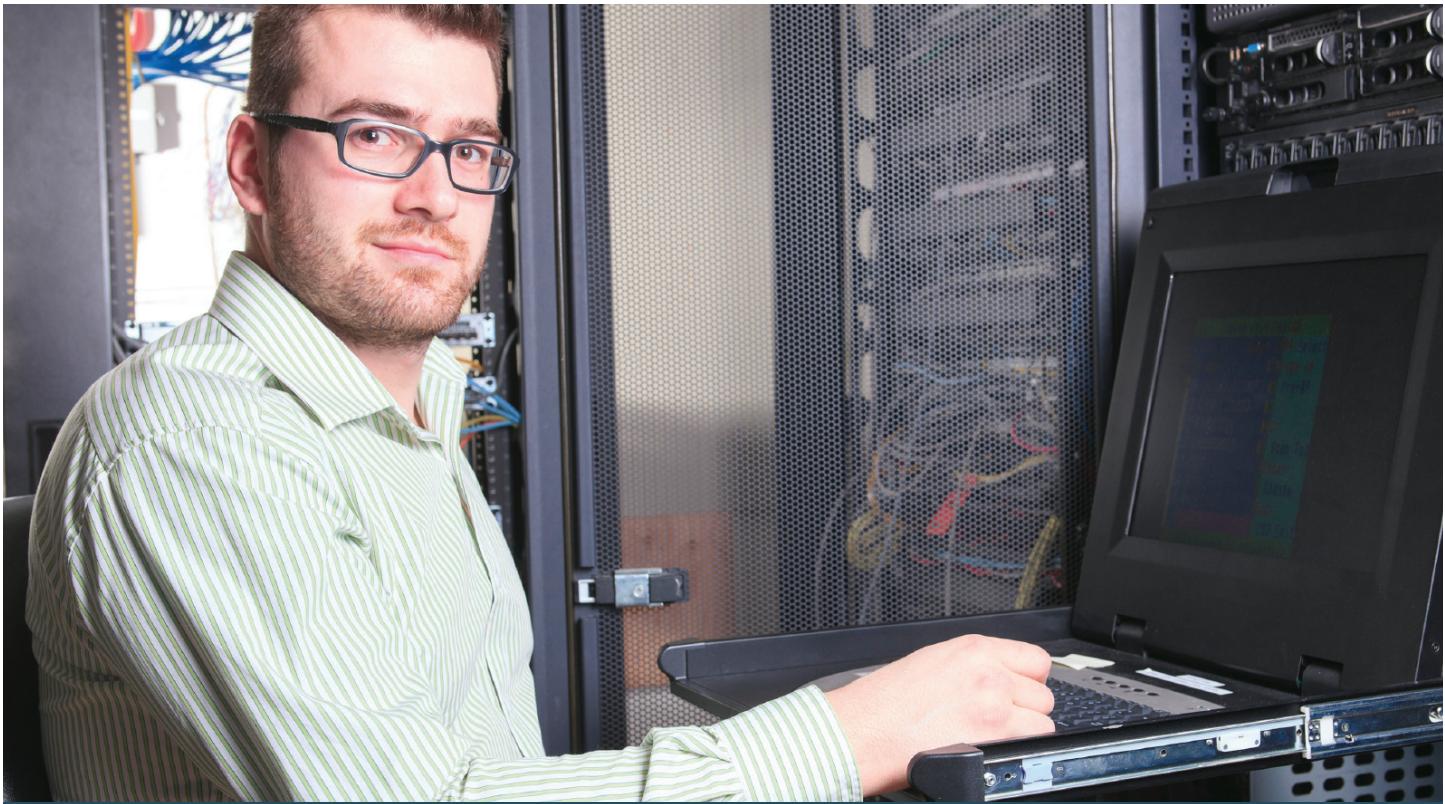


- ▶ Client
- ▶ Server
- ▶ Database
- ▶ Development



Microsoft Certified Professional Career Path





Microsoft Technical Training

IT PROFESSIONAL

WINDOWS 8

(20687) CONFIGURING WINDOWS 8.1 – 5 DAYS

This course is designed for experienced IT professionals who need to administer Windows 8.1 in a Windows Server domain environment and also provide secure, managed access to users from their non-domain joined Windows devices. ILT OLL ML

(20688) MANAGING AND MAINTAINING WINDOWS 8.1 – 5 DAYS

Students will learn how to design the installation, configuration, and maintenance of Windows 8. Two unique features of this course are integration of cloud services and Windows Intune. ILT OLL ML

MICROSOFT WINDOWS 8.1: TRANSITION FROM WINDOWS 7 – 1 DAY

Develop an understanding of how to accomplish your day-to-day work tasks in this new environment will push you one step closer to being able to comfortably work from a number of platforms, and a number of devices, nearly anywhere you go. ILT OLL

(20689) UPGRADING YOUR SKILLS TO MCSA WINDOWS® 8 – 3 DAYS

In this class, IT Professionals will upgrade their technical skills from Windows 7 to Windows 8. The course focuses on the new features and functionality in Windows 8 and related tools and cloud services.

ILT OLL

WINDOWS 7

(6292) INSTALLING AND CONFIGURING WINDOWS 7 CLIENT – 3 DAYS

This course is intended for IT professionals who are interested in expanding their knowledge base and technical skills on the Windows 7 Client. In this course, students will install, upgrade, and migrate to Windows 7 client. Students then configure Windows 7 client for network connectivity, security, maintenance, and mobile computing. ILT OLL ML

(6293) TROUBLESHOOTING AND SUPPORTING WINDOWS 7 IN THE ENTERPRISE – 3 DAYS

This course teaches students with experience in Windows XP and Vista in a Tier 2 support environment, how to support the operating system and solve technical troubleshooting problems in a Windows 7 and Windows Server 2008 R2 networking environment. ILT OLL ML

(6294) PLANNING AND MANAGING WINDOWS 7 DESKTOP DEPLOYMENTS AND ENVIRONMENTS – 5 DAYS

This course will teach students how to plan and deploy Windows 7 desktops in large organizations. They will also learn how to design, configure, and manage the Windows 7 client environment. ILT OLL ML

(50292) ADMINISTERING AND MAINTAINING WINDOWS 7 – 5 DAYS:

This course provides students with the knowledge and skills to successfully administer, maintain, and troubleshoot Windows 7 computers. They will learn to successfully configure the IT Pro tools and applications that ship with Windows 7. ILT OLL

(50322) CONFIGURING AND ADMINISTERING WINDOWS 7 – 5 DAYS

Students will learn to configure and administer Microsoft Windows 7 as a standalone installation or in a corporate environment as a part of a Windows Active Directory domain. ILT OLL ML

(50331) WINDOWS 7 ENTERPRISE DESKTOP SUPPORT TECHNICIAN – 5 DAYS

This five-day instructor-led course provides students with the knowledge and skills needed to isolate, document and resolve problems on a Windows 7 desktop or laptop computer. It will also help test takers prepare for the 70-685 exam. ILT OLL

WINDOWS SERVER

(10969) ACTIVE DIRECTORY® SERVICES WITH WINDOWS SERVER® – 5 DAYS

Students will learn the skills you need to better manage and protect data access and information, simplify deployment and management of your identity infrastructure, and provide more secure access to data from virtually anywhere. ILT OLL

(10970) NETWORKING WITH WINDOWS SERVER® – 5 DAYS

Students will learn how to automate and consolidate networking processes and resources, more easily connect private clouds with public cloud services, and more easily connect users to IT resources and services across physical boundaries. ILT OLL

NEW HORIZONS has the world's largest network of Certified Microsoft Learning Partners. We offer organizations and individuals the widest selection of Microsoft Official Curriculum titles, each one delivered by Microsoft Certified Trainers (MCTs). Microsoft training helps improve team productivity, reduce downtime, increase employee satisfaction and loyalty, and helps IT professionals and developers master technologies to improve career opportunities. Whether you are working toward certification or just enriching your knowledge, Microsoft training from New Horizons can help you reach your goals.

WINDOWS SERVER 2012

(20410) INSTALLING AND CONFIGURING WINDOWS SERVER 2012 – 5 DAYS

This course is part one of a three-part series that provides the skills and knowledge necessary to implement a core Windows Server 2012 infrastructure in an existing enterprise environment.

ILT OLL ML

(20411) ADMINISTERING WINDOWS SERVER 2012 – 5 DAYS

Learn how to administer Windows Server 2012 with this five-day course. This course is part two in a series of three courses that provides the skills and knowledge necessary to implement a core Windows Server 2012 Infrastructure in an existing enterprise environment

ILT OLL ML

(20412) CONFIGURING ADVANCED WINDOWS SERVER 2012 SERVICES – 5 DAYS

Students will learn advanced configuration and services tasks necessary to deploy, manage and maintain Windows Server 2012 infrastructure, such as identity management, identity federation, network load balancing, business continuity and disaster recovery.

ILT OLL ML

(20413) DESIGNING AND IMPLEMENTING A SERVER INFRASTRUCTURE – 5 DAYS

This course provides students with the skills and knowledge needed to plan, design, and deploy a physical and logical Windows Server 2012 Active Directory Domain Services (AD DS) infrastructure.

ILT OLL ML

(20414) IMPLEMENTING AN ADVANCED SERVER INFRASTRUCTURE – 5 DAYS

In this course, students will learn how to plan and implement some of the more advanced features available in Windows Server 2012.

ILT OLL ML

(20415) IMPLEMENTING A DESKTOP INFRASTRUCTURE – 5 DAYS

This 5-day instructor-led course provides you with the skills and knowledge needed to plan, design, and implement a Windows 8 desktop infrastructure.

ILT OLL ML

(20416) IMPLEMENTING DESKTOP APPLICATION ENVIRONMENTS – 5 DAYS

In this five-day course, build the skills you need to design, deploy, and manage a physical and virtual Windows Server 2012 application management infrastructure, and focus on using Microsoft System Center 2012 Service Pack 1 (SP1).

ILT OLL ML

(20417) UPGRADING YOUR SKILLS TO MCSA WINDOWS SERVER 2012 – 5 DAYS

This 5-day instructor-led course is designed primarily for people who want to upgrade their technical skills from Windows Server 2008 and Windows Server 2008 R2 to Windows Server 2012.

ILT OLL ML

WINDOWS SERVER 2008

(6425) CONFIGURING WINDOWS SERVER 2008 ACTIVE DIRECTORY DOMAIN SERVICES 5 DAYS

This course provides in-depth training on implementing, configuring, managing and troubleshooting Active Directory Domain Services (AD DS) in Windows Server 2008 and Windows Server 2008 R2 environments.

ILT OLL ML

(6421) CONFIGURING AND TROUBLESHOOTING A WINDOWS SERVER 2008 NETWORK INFRASTRUCTURE – 5 DAYS

This course provides students with the knowledge and skills to configure and troubleshoot a Windows Server 2008 network infrastructure. You will learn to implement and configure secure network access and implement fault tolerant storage technologies. Students will gain an understanding of the network technologies most commonly used with Windows Server 2008 and IP-enabled networks. Students will also learn how to secure servers and maintain update compliance.

ILT OLL ML

(6433) PLANNING AND IMPLEMENTING WINDOWS SERVER 2008 – 5 DAYS

The course content and exercises direct you toward making decisions and providing guidance to others. This course reflects the decision-making tasks that a server administrator undertakes.

ILT OLL

(6418) DEPLOYING WINDOWS SERVER 2008 3 DAYS

This course provides students with an understanding of migrating and deploying Windows Server 2008 R2. Students will learn how to automate server deployment, as well as provide guidelines, best practices that will help you migrate to Windows Server 2008 R2.

ILT OLL

(6419) CONFIGURING, MANAGING, AND MAINTAINING WINDOWS SERVER 2008 SERVERS – 5 DAYS

This course combines five days worth of training content from the Network Infrastructure Technology Specialist, Active Directory Technology Specialist, and IT Professional Server Administrator courses of Windows Server 2008.

ILT OLL ML

(6439) CONFIGURING AND TROUBLESHOOTING WINDOWS SERVER 2008 APPLICATIONS INFRASTRUCTURE – 5 DAYS

This course provides the knowledge and skills that IT professionals need to design, build, and manage a Windows Server 2008 applications infrastructure. This course introduces students to a series of Windows Server 2008 technologies that are used in common business scenarios, and are often the technical underpinnings for business applications.

ILT OLL

(6435) DESIGNING A WINDOWS SERVER NEW 2008 NETWORK INFRASTRUCTURE – 5 DAYS

This course will provide students with an understanding of how to design a Windows Server 2008 Network Infrastructure that meets business and technical requirements for network services.

ILT OLL

(6436) DESIGNING WINDOWS SERVER 2008 ACTIVE DIRECTORY INFRASTRUCTURE AND SERVICES – 5 DAYS

Students will learn how to design an Active Directory infrastructure in the Windows Server 2008 and Windows Server 2008 R2 operating systems for security, high availability, disaster recovery, and migrations.

ILT OLL

(10215) IMPLEMENTING AND MANAGING MICROSOFT SERVER VIRTUALIZATION – 5 DAYS

This course will provide students with the knowledge and skills to deploy and manage a server virtualization environment using Microsoft technologies, providing details on how to deploy and manage Hyper-V and Remote Desktop Services on Windows Server 2008 R2.

ILT OLL ML

(50404) OVERVIEW OF ACTIVE DIRECTORY RIGHTS MANAGEMENT SERVICES WITH WINDOWS SERVER 2008 R2 – 2 DAYS

This course provides students with the knowledge to understand the role that Microsoft Active Directory Rights Management Services (AD RMS) plays in a wider infrastructure, and how it interacts with other Microsoft technologies.

ILT OLL

(6426) CONFIGURING AND TROUBLESHOOTING IDENTITY AND ACCESS SOLUTIONS WITH WINDOWS SERVER 2008 ACTIVE DIRECTORY 3 DAYS

This course provides in-depth knowledge on configuring and troubleshooting Identity and Access (IDA) solutions with Windows Server 2008 Active Directory.

ILT OLL ML

SYSTEM CENTER 2012

(10747) ADMINISTERING SYSTEM CENTER 2012 CONFIGURATION MANAGER – 5 DAYS

Students will gain the knowledge and skills to configure and manage a System Center 2012 Configuration Manager site and its associated site systems in the role of Configuration Manager administrators.

ILT OLL ML

(10748) PLANNING AND DEPLOYING SYSTEM CENTER 2012 CONFIGURATION MANAGER 3 DAYS

This course is designed for IT Professionals who are responsible for designing and deploying one or more System Center 2012 Configuration Manager sites and all supporting systems, as well as configuring and managing endpoints in those systems.

ILT OLL ML

ILT Instructor-Led Training

OLL OnLine LIVE - Virtual ILT

ML Mentored Learning



www.newhorizons.com

Microsoft Technical Training

(10750) MONITORING AND OPERATING A PRIVATE CLOUD WITH SYSTEM CENTER 2012 5 DAYS

This course describes how to monitor and operate a private cloud with Microsoft System Center 2012. This course focuses on how to manage and administer the private cloud, and it describes how you can monitor key infrastructure elements and more.

ILT OLL

(10751) CONFIGURING AND DEPLOYING A PRIVATE CLOUD WITH SYSTEM CENTER 2012 5 DAYS

This course describes private cloud configuration and deployment with Microsoft System Center 2012.

ILT OLL

(55004) INSTALLING AND CONFIGURING SYSTEM CENTER 2012 OPERATIONS MANAGER 5 DAYS

This five-day instructor-led course provides students with the knowledge and skills to install and configure System Center 2012 Operations Manager. In addition this class will prepare the student for managing their 2012 Operations Manager infrastructure.

ILT OLL

(55006) SYSTEM CENTER 2012 OPERATIONS MANAGER – 5 DAYS

This five-day instructor-led course provides students with the necessary knowledge to successfully design and deploy Microsoft System Center 2012 Operations Manager. In this course, students are introduced to the basic theory of service monitoring. They will also learn about configuration, deployment, monitoring, and operation of Operations Manager 2012.

ILT OLL

(55007) SYSTEM CENTER 2012 ORCHESTRATOR – 3 DAYS

This three-day course provides students with the knowledge necessary to design, deploy, and maintain Microsoft's System Center 2012 Orchestrator. In this course, students are introduced to the various System Center products, and then learn how Orchestrator 2012 is architected and deployed within the Systems Center suite.

ILT OLL

(55009) SYSTEM CENTER SERVICE MANAGER 2012 – 5 DAYS

This five-day course teaches students how to design, deploy and maintain Service Manager 2012 within their organizations. Students are introduced to the various System Center 2012 products and will learn how Service Manager 2012 is designed and deployed within the System Center suite.

ILT OLL

WINDOWS POWERSHELL

(10961) AUTOMATING ADMINISTRATION WITH WINDOWS POWERSHELL – 5 DAYS

This five day course provides students with the fundamental knowledge and skills to use Windows PowerShell 3.0 for administering and automating administration of Windows based servers.

ILT OLL

(55039) WINDOWS POWERSHELL SCRIPTING AND TOOLMAKING – 5 DAYS

This course is intended for IT Professionals who have a working knowledge of Windows PowerShell 3.0 techniques and technologies, and who want to build reusable tools by using Windows PowerShell 3.0.

ILT OLL

(50414) MICROSOFT WINDOWS POWERSHELL V2 FOR ADMINISTRATORS – 4 DAYS

Provides students with the knowledge and skills to leverage Microsoft Windows PowerShell v2 to administer their Windows environment. Both the command line environment and the scripting capabilities inherent in Microsoft's automation engine are discussed.

ILT OLL

SHAREPOINT SERVER 2013

(20331) CORE SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013 – 5 DAYS

This course will teach you how to configure SharePoint Server 2013, as well as provide guidelines, best practices, and considerations that will help you optimize your SharePoint server deployment.

ILT OLL ML

(20332) ADVANCED SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013 5 DAYS

This course will provide the student with a deeper, narrowly-focused training on the important and popular skills needed to be an administrator for SharePoint site collections and sites.

ILT OLL ML

(20488) DEVELOPING MICROSOFT SHAREPOINT SERVER 2013 CORE SOLUTIONS – 5 DAYS

This course provides .NET developers the information needed to design, build and troubleshoot SharePoint 2013 solutions.

ILT OLL

(20489) DEVELOPING MICROSOFT SHAREPOINT SERVER ADVANCED SOLUTIONS – 5 DAYS

This course provides SharePoint developers the information needed to implement SharePoint solutions using Enterprise Search, Managed Metadata Service (MMS), Business Connectivity Services (BCS), Enterprise Content Management (ECM), Web Content Management (WCM), Social Computing features and SharePoint Apps.

ILT OLL

(55042) SHAREPOINT 2013 BUSINESS INTELLIGENCE – 3 DAYS

This three day instructor-led course provides students with the necessary knowledge to work with all the associated SharePoint business intelligence services including PerformancePoint Service, Excel Services, Business Connectivity Services, and Visio Services.

ILT OLL

(55037) SHAREPOINT 2013 SEARCH INSIDE OUT 5 DAYS

This 5-day Instructor-Led course will instruct on how to create simple and advanced search topologies, as well how to configure the various search features like Content Sources, Result Sources, Query Suggestions and custom dictionaries., and Visio Services.

ILT OLL

(55028) SHAREPOINT 2013 POWER USER 2 DAYS

This SharePoint 2013 Power User training class is designed for individuals who need to learn the fundamentals of managing SharePoint sites.

ILT OLL

(55033) SHAREPOINT 2013 SITE COLLECTION AND SITE ADMINISTRATION 5 DAYS

This five-day course examines how to plan, configure, and manage a Microsoft SharePoint Server 2013 environment.

ILT OLL

SHAREPOINT 2010

(10174) CONFIGURING AND ADMINISTERING MICROSOFT SHAREPOINT 2010 – 5 DAYS

Students will learn how to install, configure, and administer Microsoft SharePoint and also how to manage and monitor sites and users by using Microsoft SharePoint 2010.

ILT OLL ML

(10175) MICROSOFT SHAREPOINT 2010, APPLICATION DEVELOPMENT – 5 DAYS

This course provides existing .NET developers with practical information and labs that enables them to build solutions on the Microsoft SharePoint 2010 platform.

ILT OLL ML

(10231) DESIGNING A MICROSOFT SHAREPOINT 2010 INFRASTRUCTURE – 5 DAYS

This course teaches IT Professionals to design and plan the deployment of Microsoft SharePoint 2010.

ILT OLL ML

(10232) DESIGNING AND DEVELOPING MICROSOFT SHAREPOINT SERVER 2010 APPLICATIONS – 5 DAYS

In this course, students learn the skills and best practices that are required to help organizations design and develop effective SharePoint applications.

ILT OLL

(10802) MICROSOFT ENTERPRISE 2010 SEARCH FOR IT PROFESSIONALS – 3 DAYS

This course prepares IT Professionals to administer enterprise search solutions using Microsoft SharePoint® Server 2010 and Microsoft FAST Search Server 2010 for SharePoint.

ILT OLL

(10805) MICROSOFT SHAREPOINT 2010 SEARCH FOR APPLICATION DEVELOPERS 3 DAYS

In this course, students will learn how to develop enterprise search applications for Microsoft SharePoint 2010. This course builds on the search-related material in 10175 Microsoft SharePoint 2010 Application Development.

ILT OLL

(10806) MICROSOFT FAST SEARCH SERVER 2010 FOR SHAREPOINT FOR APPLICATION DEVELOPERS – 2 DAYS

This course is designed to highlight the differentiating features of Microsoft FAST Search Server 2010 for SharePoint, and enable participants to implement effective search-driven applications using this add-on.

ILT OLL

(50429) SHAREPOINT 2010 BUSINESS INTELLIGENCE – 5 DAYS

This course explores how to use SharePoint as your platform for Business Intelligence. Journey through the SharePoint Business Intelligence Center, Excel Services, Reporting Services, Analysis Service, Performance Point and PowerPivot.

ILT OLL

Microsoft Software Assurance offers a broad range of value-added benefits in one program, combining the latest software with tools and resources to help you deploy, manage, and migrate software. Software Assurance Training Vouchers (SATVs) are just one benefit and can be redeemed at New Horizons for Microsoft Official Curriculum courses. Contact your Account Executive for more information.

(50478) SHAREPOINT 2010 ADVANCED FOUNDATION DEVELOPMENT – 5 DAYS

This course focuses on SharePoint Foundation 2010 fundamental building blocks such as features, application pages, site pages, Web Parts, custom list types, site columns, content types, custom workflows and site definitions. **ILT OLL**

(50547) MICROSOFT SHAREPOINT 2010 SITE COLLECTION AND SITE ADMINISTRATION 5 DAYS

Students will learn to manage, administer and modify a SharePoint 2010 site based on business needs and objectives. The course will also focus on different aspects of Governance, Office 2010 integration, workflows and web parts. **ILT OLL**

(50470) MICROSOFT SHAREPOINT SERVER 2010 FOR THE SITE OWNER/POWER USER 2 DAYS

This course is designed for the site owner/"power user" of a SharePoint site who needs to know how to create sites and lists, manage user access and customize lists and pages. This class uses the SharePoint Server 2010 version of SharePoint. **ILT OLL**

SQL SERVER

20461 QUERYING MICROSOFT SQL SERVER® 5 DAYS

This course provides students with the technical skills required to write basic Transact-SQL queries for Microsoft SQL Server 2014 and is the foundation for all SQL Server-related disciplines; namely, Database Administration, Database Development and Business Intelligence. **ILT OLL**

20462 ADMINISTERING MICROSOFT® SQL SERVER® DATABASES – 5 DAYS

This course provides students with the knowledge and skills to maintain a Microsoft SQL Server 2014 database and focuses on how to use SQL Server 2014 product features and tools related to maintaining a database. **ILT OLL**

20463 IMPLEMENTING A DATA WAREHOUSE WITH MICROSOFT® SQL SERVER® – 5 DAYS

This course provides the knowledge and skills to implement a data warehouse platform to support a BI solution. Students will learn how to create a data warehouse with Microsoft SQL Server 2014, implement ETL with SQL Server Integration Services, and validate and cleanse data with SQL Server Data Quality Services and SQL Server Master Data Services. **ILT OLL**

20464 DEVELOPING MICROSOFT® SQL SERVER® DATABASES – 5 DAYS

This course introduces SQL Server 2014 and describes logical table design, indexing and query plans. It also focusses on the creation of database objects including views, stored procedures, along with parameters, and functions. **ILT OLL**

20466 IMPLEMENTING DATA MODELS AND REPORTS WITH MICROSOFT® SQL SERVER® 5 DAYS

This course provides the skills to implement multidimensional and tabular data models, deliver reports with Microsoft SQL Server Reporting Services, create dashboards with Microsoft SharePoint Server PerformancePoint Services, and discover business insights by using data mining. **ILT OLL**

SQL SERVER 2012

(10774) QUERYING MICROSOFT SQL SERVER 2012 – 5 DAYS

Students will learn technical skills required to write basic Transact-SQL queries for Microsoft SQL Server 2012. This course is the foundation for all SQL Server-related disciplines:Database Administration, Database Development and Business Intelligence. **ILT OLL ML**

(10775) ADMINISTERING MICROSOFT SQL SERVER 2012 DATABASES – 5 DAYS

Students will gain the knowledge and skills to maintain a Microsoft SQL Server 2012 database. The course focuses on teaching individuals how to use SQL Server 2012 product features and tools related to maintaining a database. **ILT OLL ML**

(10777) IMPLEMENTING A DATA WAREHOUSE WITH MICROSOFT SQL SERVER 2012 – 5 DAYS

Students will learn how to create a data warehouse with SQL Server 2012, implement ETL with SQL Server Integration Services, and validate and cleanse data with SQL Server Data Quality Services and SQL Server Master Data Services. **ILT OLL ML**

(10776) DEVELOPING MICROSOFT SQL SERVER 2012 DATABASES – 5 DAYS

Students will learn logical table design, indexing and query plans, as well as the creation of database objects including views, and stored procedures, along with parameters, and functions. Also covered is procedure coding. **ILT OLL ML**

(20465) DESIGNING DATABASE SOLUTIONS FOR MICROSOFT® SQL SERVER® 2012 5 DAYS

This course describes how to design and monitor high performance, highly available data solutions with SQL Server 2012. This course focuses on creating plans and designs for database structure, storage, objects, and servers. **ILT OLL**

(10778) IMPLEMENTING DATA MODELS AND REPORTS WITH MICROSOFT SQL SERVER 2012 5 DAYS

Students will learn how to implement self-service analytics and reporting, to implement multidimensional analysis solutions, create PowerPivot and tabular data models, and deliver rich data visualizations with PowerView and SQL Server Reporting Services. **ILT OLL ML**

(20467) DESIGNING BUSINESS INTELLIGENCE SOLUTIONS WITH MICROSOFT® SQL SERVER® 2012 – 5 DAYS

This five-day instructor-led course teaches students how to design and implement a BI infrastructure. The course discusses design, installation, and maintenance of a BI platform. **ILT OLL ML**

SQL SERVER 2008

(2778) WRITING QUERIES USING MICROSOFT SQL SERVER 2008 TRANSACT-SQL – 3 DAYS

In this course, students will learn about the features that are available in SQL Server like how to design and create a database, and how to build basic queries using Transact-SQL, the language of SQL Server.. **ILT OLL ML**

(6231) MAINTAINING A MICROSOFT SQL SERVER 2008 R2 DATABASE – 5 DAYS

This course provides students with the knowledge and skills to maintain a Microsoft SQL Server 2008 database. The course focuses on teaching individuals how to use SQL Server 2008 product features and tools related to maintaining a database. **ILT OLL ML**

(6232) IMPLEMENTING A MICROSOFT SQL SERVER 2008 DATABASE – 5 DAYS

This course provides students with the knowledge and skills to implement a Microsoft SQL Server 2008 database. The course focuses on teaching individuals how to use SQL Server 2008 product features and tools related to implementing a database. **ILT OLL ML**

(6234) IMPLEMENTING AND MAINTAINING MICROSOFT SQL SERVER 2008 ANALYSIS SERVICES – 3 DAYS

This course discusses how to use the Analysis Services development tools to create an Analysis Services database and an OLAP cube, and how to use the Analysis Services management and administrative tools to manage an Analysis Services solution. **ILT OLL ML**

(6235) IMPLEMENTING AND MAINTAINING MICROSOFT SQL SERVER 2008 INTEGRATION SERVICES – 3 DAYS

This course teaches students how to implement an Integration Services solution in an organization. The course discusses how to develop, deploy, and manage Integration Services packages. **ILT OLL ML**

(6236) IMPLEMENTING AND MAINTAINING MICROSOFT SQL SERVER 2008 REPORTING SERVICES – 3 DAYS

This course teaches students how to implement a Reporting Services solution in an organization, including how to use the Reporting Services development tools to create reports and how to use the Reporting Services management and administrative tools to manage a Reporting Services solution. **ILT OLL ML**

(6232) IMPLEMENTING A MICROSOFT SQL SERVER 2008 DATABASE – 5 DAYS

This course provides students with the knowledge and skills to implement a Microsoft SQL Server 2008 database. The course focuses on teaching individuals how to use SQL Server 2008 product features and tools related to implementing a database. **ILT OLL ML**

ILT Instructor-Led Training

OLL OnLine LIVE - Virtual ILT

ML Mentored Learning



Microsoft Technical Training

EXCHANGE SERVER 2013

(20341) CORE SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013 – 5 DAYS

Students will gain the knowledge and skills to plan, deploy, manage, secure, and support Microsoft Exchange Server 2013.

ILT OLL ML

(20342) ADVANCED SOLUTIONS OF MICROSOFT EXCHANGE SERVER 2013 – 5 DAYS

Students will gain the knowledge and skills to configure and manage a Microsoft Exchange Server 2013 messaging environment.

ILT OLL ML

EXCHANGE SERVER 2010

(10135) CONFIGURING, MANAGING AND TROUBLESHOOTING MICROSOFT EXCHANGE 2010 – 5 DAYS

This course provides students with the knowledge and skills to configure and manage an Exchange Server 2010 messaging environment, as well as provide guidelines, best practices, & considerations that will help you optimize your Exchange Server deployment.

ILT OLL

(10233) DESIGNING AND DEPLOYING MESSAGING SOLUTIONS WITH MICROSOFT EXCHANGE 2010 – 5 DAYS

This course provides students with the knowledge and skills to design and deploy messaging solutions with Microsoft Exchange Server 2010.

ILT OLL ML

(10508) PLANNING, DEPLOYING, AND MANAGING MICROSOFT EXCHANGE 2010 UNIFIED MESSAGING – 3 DAYS

Students will learn upgrading from Microsoft Exchange Server 2007 UM to Exchange 2010 UM, Microsoft Office Communications Server 2007 integration, and tools and processes to support Unified Messaging planning, installation/setup, and implementation.

ILT OLL

LYNC SERVER 2013/2010

(20335) NETWORK READINESS AND ASSESSMENT FOR LYNC – 3 DAYS

This course targets the needs of professionals with data networking experience who take part in the planning, design, and deployment of the Lync Unified Communications solution in the enterprise.

ILT OLL

(20336) CORE SOLUTIONS OF MICROSOFT LYNC SERVER 2013 – 5 DAYS

This instructor-led course teaches IT professionals how to plan, design, deploy, configure, and administer a Microsoft Lync Server 2013 solution. The course emphasizes Lync Server 2013 Enterprise Unified Communications features with particular emphasis on coexisting with and migrating from legacy communication services.

ILT OLL

(20337) ENTERPRISE VOICE AND ONLINE SERVICES WITH MICROSOFT LYNC SERVER 2013 – 5 DAYS

This course will provide you with the knowledge and skills to configure and manage a Lync Server 15 on premises, in the cloud or in a mixed deployment. In addition, it will provide the skills needed by IT or telephony consultants to deliver a Lync based enterprise voice solution.

ILT OLL

(10533) DEPLOYING, CONFIGURING, AND ADMINISTERING MICROSOFT LYNC SERVER 2010 – 5 DAYS

Students will learn upgrading from Microsoft Exchange Server 2007 UM to Exchange 2010 UM, Microsoft Office Communications Server 2007 integration, and tools and processes to support Unified Messaging planning, installation/setup, and implementation.

ILT OLL ML

(10534) PLANNING AND DESIGNING A MICROSOFT LYNC SERVER 2010 SOLUTION 5 DAYS

In this course, students learn how to plan and design a Lync Server 2010 system. The labs in this course utilize the Lync Server 2010 Planning Workbook and Planning Tool.

ILT OLL

(55034) MASTERING MICROSOFT PROJECT 2013 – 5 DAYS

This course is intended for students who are interested in expanding their knowledge base and technical skills about Microsoft Project.

ILT OLL

WINDOWS AZURE

(20487) DEVELOPING WINDOWS AZURE AND WEB SERVICES – 5 DAYS

In this course, students will learn how to design and develop services that access local and remote data from various data sources and how to develop and deploy services to hybrid environments, including on-premises servers and Windows Azure.

ILT OLL ML

(50592) ADVANCED SQL AZURE – 4 DAYS

Students will learn the basics around server and database provisioning, valid Azure TSQL, and how security is implemented and managed. Advanced topics include partitioning with sharding, database design optimization, backup and synchronization.

ILT OLL

(50466) WINDOWS AZURE SOLUTIONS WITH MICROSOFT VISUAL STUDIO 2010 – 3 DAYS

This class is an introduction to cloud computing and specifically Microsoft's public cloud offering in Windows Azure. Windows Azure has been described by Microsoft as an operating system for "the cloud". In this class, students explore this new cloud operating system and learn how to write, deploy and monitor .NET applications in Azure.

ILT OLL

MICROSOFT FOREFRONT

(50382) IMPLEMENTING FOREFRONT IDENTITY MANAGER 2010 – 4 DAYS

Students will learn the features and capabilities of Microsoft Forefront Identity Manager 2010 (FIM), with an overview of the solution scenarios that FIM addresses.

ILT OLL

(50383) UPGRADING IDENTITY LIFECYCLE MANAGER 2007 TO FOREFRONT IDENTITY MANAGER 2010 – 4 DAYS

Students already acquainted with Microsoft Identity Lifecycle Manager 2007 (ILM) will gain additional knowledge and skills they need to plan for a Microsoft Forefront Identity Manager 2010 (FIM) deployment.

ILT OLL

(50402) IMPLEMENTING FOREFRONT UNIFIED ACCESS GATEWAY 2010 – 3 DAYS

Students will learn to design and deploy remote access solutions using Microsoft Forefront Unified Access Gateway 2010 (UAG).

ILT OLL

DYNAMICS

(80433) REPORTING IN MICROSOFT DYNAMICS® NAV 2013 – 2 DAYS

Students will learn the reporting features and the design of RoleTailored client reports in Microsoft Dynamics NAV 2013.

ILT OLL

(80434) FIXED ASSETS IN MICROSOFT DYNAMICS® NAV 2013 – 1 DAY

This course provides students with the knowledge and skills to set up all aspects the Fixed Assets granules available for Microsoft Dynamics NAV 2013.

ILT OLL

(80435) APPLICATION SETUP IN MICROSOFT DYNAMICS® NAV 2013 – 2 DAYS

This course provides students with the tools to implement and maintain cross-application setup data after the system components are installed.

ILT OLL

(80436) C/SIDE INTRODUCTION IN MICROSOFT DYNAMICS® NAV 2013 – 5 DAYS

Students will learn features of the Microsoft Dynamics NAV 2013 Development Environment, including basic development, an overview of the C/AL programming language and various object types and new development capabilities, such as reporting and queries.

ILT OLL

(80437) C/SIDE SOLUTION DEVELOPMENT IN MICROSOFT DYNAMICS® NAV 2013 – 5 DAYS

Students will gain standard application concepts and insight into most important processes in Microsoft Dynamics NAV 2013, including documents and journals posting, dimension management, feature integration, role tailoring, and automating unit testing.

ILT OLL

(80438) INSTALLATION AND CONFIGURATION IN MICROSOFT DYNAMICS® NAV 2013 – 2 DAYS

In this course, students will learn how to complete the installation and configuration of Microsoft Dynamics NAV 2013.

ILT OLL

(80440) TRADE IN MICROSOFT DYNAMICS NAV 2013 – 2 DAYS

This course provides students with the knowledge and skills to handle the purchase, sale, and return of inventory. Students will learn how to manage sales and purchase transactions, including prices and discounts, item charges and order promising.

ILT

OLL

(80450) DELIVERING MICROSOFT DYNAMICS® SOLUTIONS WITH SURE STEP – 2 DAYS

This course is an advanced training workshop that focuses on the Project Management area of Microsoft Dynamics Sure Step. Students will assume the role of a Project Manager as they complete a case study.

ILT OLL

(80534) FINANCE ESSENTIAL IN MICROSOFT DYNAMICS® NAV 2013 – 3 DAYS

Students will learn key financial functions of Microsoft Dynamics such as the Cash Management, the management of VAT, Journal development and transactions, the General Ledger, and Receivables and Payables Management.

ILT

OLL

(80535) FINANCE ADVANCED IN MICROSOFT DYNAMICS® NAV 2013 – 3 DAYS

Students will focus on the advanced financial functions within the Microsoft Dynamics such as multicurrency, cost accounting, cash flow forecast, and the VAT rate change tool as well as internal reporting and analysis functionality.

ILT

OLL

(80539) INSTALLATION AND DEPLOYMENT IN MICROSOFT DYNAMICS CRM 2013 – 3 DAYS

This course provides students with the skills to install and deploy Microsoft Dynamics CRM 2013.

ILT OLL

Microsoft Software Assurance offers a broad range of value-added benefits in one program, combining the latest software with tools and resources to help you deploy, manage, and migrate software. Software Assurance Training Vouchers (SATVs) are just one benefit and can be redeemed at New Horizons for Microsoft Official Curriculum courses. Contact your Account Executive for more information.

(80439) INTRODUCTION IN MICROSOFT DYNAMICS® NAV 2013 – 2 DAYS

In this course, students will learn how to complete the installation and configuration of Microsoft Dynamics NAV 2013.

(80542) CUSTOMIZATION AND CONFIGURATION IN MICROSOFT DYNAMICS CRM 2013 – 3 DAYS

This course provides the skills required to customize Microsoft Dynamics CRM to meet the specialized needs of businesses, including security; creation and configuration of entities; design of forms views and charts; auditing and solutions.

ILT OLL

(80316) PROJECT ESSENTIALS IN MICROSOFT DYNAMICS AX 2012 – 2 DAYS

This course provides students with the knowledge and skills to set up the Project Management and accounting module of Microsoft Dynamics AX R2. It also shows students how to create project transactions.

ILT OLL

(80317) PROJECT ADVANCED IN MICROSOFT DYNAMICS AX 2012 – 3 DAYS

This course provides students with the knowledge and skills to set up the advanced features in the Project management and accounting module of Microsoft Dynamics AX. The course focuses on the advanced project functionality available in Microsoft Dynamics AX.

ILT OLL

(80318) REPORTING IN MICROSOFT DYNAMICS AX 2012 – 2 DAYS

This course provides students with an introduction to the reporting and business intelligence features and functionality in Microsoft Dynamics AX 2012.

ILT OLL

VISUAL STUDIO 2013

(20497) SOFTWARE TESTING WITH MICROSOFT VISUAL STUDIO® 2013 – 2 DAYS

Students will learn how to plan test efforts, execute manual and automated tests, and some techniques to manage work items and the test process workflow.

ILT OLL

DEVELOPER

VISUAL STUDIO 2012/APPLICATION DEVELOPMENT

(20480) PROGRAMMING IN HTML5 WITH JAVASCRIPT AND CSS3 – 5 DAYS

This course provides an introduction to HTML5, CSS3, and JavaScript. This course helps students gain basic HTML5/CSS3/JavaScript programming skills.

ILT OLL ML

(20481) ESSENTIALS OF DEVELOPING WINDOWS STORE APPS USING HTML5 AND JAVASCRIPT 5 DAYS

In this course students will learn essential programming skills and techniques that are required to develop Windows Store apps.

ILT OLL

(20482) ADVANCED WINDOWS STORE APP DEVELOPMENT USING HTML5 AND JAVASCRIPT 5 DAYS

In this course the students will learn the more advanced programming skills and techniques that they can use to optimize their Windows Store app and differentiate their app from other apps in the Windows Store.

ILT OLL

(20483) PROGRAMMING IN C# – 5 DAYS

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

ILT OLL ML

(20484) ESSENTIALS OF DEVELOPING WINDOWS METRO STYLE APPS USING C# 5 DAYS

Students will learn essential programming skills and techniques required to develop Windows Store apps, including a combination of design and development skills and using Visual Studio and Expression Blend tools.

ILT OLL

(20485) ADVANCED WINDOWS® STORE APP DEVELOPMENT USING C# – 5 DAYS

Students will learn the more advanced programming skills and techniques that they can use to optimize their Windows Store app and differentiate their app from other apps in the Windows Store.

ILT OLL

(20486) DEVELOPING ASP.NET MVC 4 WEB APPLICATIONS – 5 DAYS

Students will learn to develop advanced ASP.NET MVC applications using .NET Framework 4.5 tools and technologies.

ILT OLL ML

(10958) PROGRAMMING FUNDAMENTALS OF WEB APPLICATIONS – 5 DAYS

In this course, students will learn how to develop simple Web applications using WebMatrix and Visual Studio 2012.

ILT OLL

VISUAL STUDIO 2010

(10953) HTML PROGRAMMING – 3 DAYS

Students will gain the knowledge and skills to develop HTML5 web applications using Microsoft Visual Studio 2010.

ILT OLL

(10262) DEVELOPING WINDOWS APPLICATIONS WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

In this course, experienced developers who know the basics of Windows Forms development gain more advanced Windows Client design and development skills.

ILT OLL ML

(10263) DEVELOPING WINDOWS COMMUNICATION FOUNDATION SOLUTIONS WITH MICROSOFT VISUAL STUDIO 2010 3 DAYS

This course provides participants with the knowledge and skills to develop distributed applications using WCF 4 and Microsoft Visual Studio 2010.

ILT OLL

(10264) DEVELOPING WEB APPLICATIONS WITH MICROSOFT VISUAL STUDIO 2010 5 DAYS

In this course, students will learn to develop advanced ASP.NET MVC and Web Forms applications using .NET Framework 4 tools and technologies. ASP.NET MVC will be introduced and compared with Web Forms so that students know when each should/could be used.

ILT OLL ML

(10265) DEVELOPING DATA ACCESS SOLUTIONS WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

Experienced developers who know the basics of data access (CRUD) in Windows client and Web application environments will learn to optimize their designs and develop better performing data access code by using the ADO.NET Entity Framework, and ADO.NET.

ILT OLL

(10266) PROGRAMMING IN C# WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

This course provides students with the knowledge and skills to develop C# applications for the Microsoft .NET Platform. The course focuses on C# program structure, language syntax, and implementation details.

ILT OLL ML

(10267) INTRODUCTION TO WEB DEVELOPMENT WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

This course provides knowledge and skills on developing Web applications by using Microsoft Visual Studio 2010.

ILT OLL ML

(10550) PROGRAMMING IN VISUAL BASIC WITH MICROSOFT VISUAL STUDIO 2010 – 5 DAYS

This course teaches students Visual Basic language syntax, program structure, and implementation by using Microsoft Visual Studio 2010 and the Microsoft .NET Framework 4.

ILT OLL

MICROSOFT VIRTUALIZATION

(10215) IMPLEMENTING AND MANAGING MICROSOFT SERVER VIRTUALIZATION 2 DAYS

This course will provide students with the knowledge and skills to deploy and manage a server virtualization environment using Microsoft technologies, providing details on how to deploy and manage Hyper-V and Remote Desktop services on Windows Server 2008 R2.

ILT OLL

(10324) IMPLEMENTING AND MANAGING MICROSOFT DESKTOP VIRTUALIZATION 5 DAYS

The course explains how to configure and manage a MED-V deployment. Then, it describes the procedures for deploying an App-V solution by implementing App-V servers and clients and by sequencing applications.

ILT OLL ML

(20409) SERVER VIRTUALIZATION WITH WINDOWS SERVER HYPER-V AND SYSTEM CENTER – 5 DAYS

Students will learn the skills you need to deploy and manage a Microsoft Server Virtualization infrastructure in an enterprise environment.

ILT OLL

ILT Instructor-Led Training

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New Horizons is the largest network of Microsoft Learning Partners



Microsoft Official Courses

Microsoft Official Courses are job-relevant, technical training materials based on job role or Microsoft technology. Courses cover a variety of topics including the planning, design, implementation, management, and support phases of the technology adoption lifecycle.



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Success

Whether you're looking to learn a new Microsoft technology, get prepared for Microsoft Certification, to start a new career in IT, or to improve your Marketability, Microsoft Learning Partners can help you achieve your training goals





Business collaboration is all about making the right pieces fit together.

New Horizons offers end-to-end SharePoint training solutions to assist organizations in their endeavors to increase business collaboration and productivity. See below for a list of our SharePoint training capabilities.

SharePoint 2013:

- 20331 - Core Solutions of Microsoft SharePoint 2013
- 20488 - Developing Microsoft SharePoint Server 2013 Core Solutions
- 55014 - Upgrading Your Development Skills to SharePoint 2013
- 20332 - Advanced Solutions of Microsoft® SharePoint® Server 2013
- 55042 - Sharepoint 2013 Business Intelligence
- 55028 - Sharepoint 2013 Power User
- 55033 - SharePoint 2013 Site Collection and Site Administration
- Microsoft Sharepoint Foundation 2013: Site Owner
- Microsoft Sharepoint Foundation 2013: Site User

SharePoint 2010:

- 10174 - Configuring & Managing SharePoint 2010
- 10175 - Microsoft SharePoint 2010, Application Development
- 10231 - Designing a SharePoint 2010 Infrastructure
- 10232 - Designing and Developing Microsoft SharePoint Server 2010 Applications
- 50429 - SharePoint 2010 Business Intelligence
- 50470 - Microsoft SharePoint Server 2010 for the Site Owner/Power User
- 50478 - SharePoint 2010 Advanced Foundation Development
- Microsoft Sharepoint Designer 2010 - Level 1 and 2
- Microsoft Sharepoint Foundation 2010 - Level 1 and 2

Cloud Technologies

Are you ready?

As more organizations move to cloud technologies, the demand for cloud computing skills continues to increase.

Cloud computing is transforming IT operations, management and the development of software applications, but the transition to the cloud doesn't have to be daunting when it comes to the development of your skills. With New Horizons' extensive range of in-depth training programs across the latest cloud-ready technologies, you can ensure your skills are in-line with current industry demands.

Microsoft

61%

increase in year-over-year demand for cloud computing expertise.

(Study conducted by talent research firm, Wanted Analytics)



Infrastructure Specialists

As an administrator, you'll move from a traditional data center to cloud optimized IT. As a Windows Server administrator, you'll need to reposition your skills for the hosted data center, so that you can monitor, provision and manage a data center with Microsoft System Center 2012.

Cloud training available for Infrastructure Specialists:

- Windows Server 2012
- System Center 2012



Software Developers

As a developer of cloud software solutions, you'll need to understand how applications are designed, developed, and deployed for platform as a service (PaaS). Consider expanding your skills to include identity and access control, through WCF, and HTML5, to provide richer websites.

Cloud training available for Software Developers:

- Windows Azure Application Development
- Visual Studio 2012



Database Specialists

As you move from your role as DBA to data steward in a cloud environment, you'll need to be able to design and manage databases anywhere. Being able to architect a cloud strategy and identify data to move to cloud storage will be important skills as you work with SQL Azure cloud-based relational database services.

Cloud training available for Database Specialists:

- SQL Server 2012
- Querying, Admin, Dev, Data Warehousing & BI



Office 365 Administrators

As an IT administrator, you've probably specialised in a particular technology, such as Microsoft Exchange, SharePoint, or Lync. As an Office 365 administrator, you'll build on this expertise as you move from an on-premise deployment model to a public cloud model.

Cloud training available for Office 365 Administrators:

- Exchange Server 2013
- SharePoint Server 2013
- Lync Server 2013

MENTORED LEARNING



Mentored Learning is now upgraded! We offer the same one-on-one support and coaching from a certified instructor with greater flexibility through an online environment that connects Mentors and students regardless of geography. Stay focused. Stay in charge.

Mentored Learning:

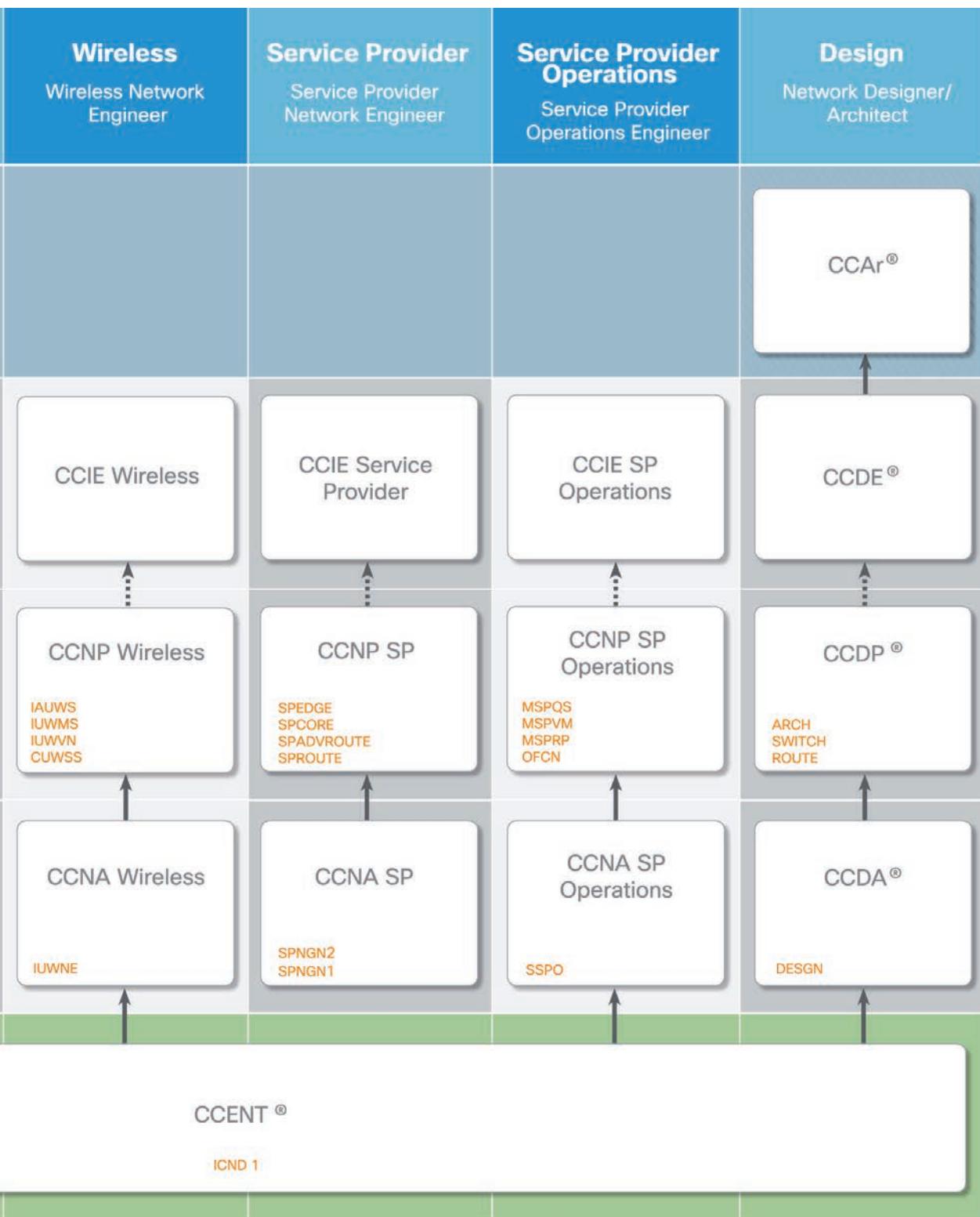
- Expanded my job skills
- Made every minute count
- Provided one-on-one coaching
- Focused on my specific goals
- Never canceled a class
- Worked around my schedule
- Prepared me for the real-world
- Internet-accessible remote learning
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Set a Path to Success in IT Networking

Cisco Certifications help you launch and advance your IT Networking career. Choose a career path that meets your goals for professional and financial rewards.



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Cisco Technical Training

CISCO TRAINING

Individuals who get formal training on Cisco technologies demonstrate higher productivity, make fewer errors and possess more of the skills valued by employers and customers than those who simply go through on-the-job training. Whether you are an experienced network professional or just starting a career in technology, Cisco training and certifications open up new IT networking career opportunities.

ROUTING AND SWITCHING

CISCO® INTERCONNECTING CISCO® NETWORKING DEVICES PART 1 V2.0 (ICND1) 5 DAYS

Students will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network, including configuring a LAN switch, configuring an IP router, connecting to a WAN, and identifying basic security threats.

CISCO® INTERCONNECTING CISCO® NETWORKING DEVICES PART 2 V2.0 (ICND2) 5 DAYS

Students will learn to install, configure, operate, and troubleshoot a small enterprise network, focusing on redundant topologies, configuring EIGRP and multi-area OSPF, understanding Wide Area Network technologies, device management and Cisco licensing.

IMPLEMENTING CISCO® IP ROUTING (ROUTE) 5 DAYS

This course is designed to provide professionals of medium to large network sites with information on the use of advanced routing in implementing scalability for Cisco routers that are connected to LANs and WANs.

IMPLEMENTING CISCO® SWITCHED NETWORKS (SWITCH) – 5 DAYS

This course is designed to help students prepare to plan, configure, and verify the implementation of complex enterprise switching solutions for campus environments using the Cisco Enterprise Campus Architecture.

TROUBLESHOOTING AND MAINTAINING CISCO® IP NETWORKS (TSHOOT) – 5 DAYS

The course will provide information about troubleshooting and maintaining particular technologies, as well as procedural and organizational aspects of the troubleshooting and maintenance process.

ILT OLL ML

SECURITY

IMPLEMENTING CISCO IOS NETWORK SECURITY (IINS) 2.0 – 5 DAYS

IINS focuses on the design, implementation, and monitoring of a comprehensive security policy, using Cisco IOS security features and technologies as examples. The course covers security controls of Cisco IOS devices as well as a functional introduction to the Cisco Adaptive Security Appliance (ASA).

ILT OLL

CISCO® IMPLEMENTING ADVANCED CISCO® ASA SECURITY V1.0 (SASAA) – 5 DAYS

This course provides updated training on the key post 8.4.1 release Cisco ASA features including most 9.x features such as CX and Clustering. This course includes: Features of Cisco ASA 5500-X Series Next-Generation Firewalls, ASASM, and ASA 1000V Cloud Firewall, and install and set-up of the Cisco IPS and Cisco ASA CX software modules, Implementing Cisco ASA Identity Firewall policies by using Cisco CDA and Cisco ASA, Implementing Cisco ASA CX policies, and Implementing Cisco ASA and Cisco Cloud Web Security integration.

ILT OLL

CISCO® IMPLEMENTING CISCO® EDGE NETWORK SECURITY SOLUTIONS (SENSS) 5 DAYS

Gain hands-on experience with configuring various perimeter security solutions for mitigating outside threats and securing network zones. Students will learn how to reduce the risk to their IT infrastructures and applications using Cisco Switches, Cisco ASA, and Router security appliance feature and provide detailed operations support for these products.

ILT OLL

CISCO® IMPLEMENTING CISCO® SECURE ACCESS SOLUTIONS (SISAS) – 5 DAYS

Security engineers will learn the knowledge and gain hands-on experience so that they can deploy Cisco's Identity Services Engine and 802.1X secure network access. Students will gain hands-on experience with configuring various advance Cisco security solutions for mitigating outside threats and securing devices connecting to the network.

ILT OLL

CISCO® IMPLEMENTING CISCO® SECURE MOBILITY SOLUTIONS (SIMOS) – 5 DAYS

This course prepares network security engineers with the knowledge and skills they need to protect data traversing a public or shared infrastructure such as the Internet by implementing and maintaining Cisco VPN solutions. Students of this course will gain hands-on experience with configuring and troubleshooting remote access and site-to-site VPN solutions, using Cisco ASA adaptive security appliances and Cisco IOS routers.

ILT OLL

IMPLEMENTING CISCO THREAT CONTROL SOLUTIONS (SITCS) – 5 DAYS

This course is designed to prepare security engineers with the knowledge and hands-on experience so that they can deploy Cisco's Next Generation Firewall (NGFW), provide operational support for Intrusion Prevention Systems as well as Web Security, Email Security and Cloud Web Security.

ILT OLL

CISCO® IMPLEMENTING CISCO® THREAT CONTROL SOLUTIONS V1.0 (SITCS1) – 3 DAYS

The student will gain hands-on experience with configuring various advance Cisco security solutions for mitigating outside threats and securing traffic traversing the firewall.

ILT OLL

NEW HORIZONS HAS BEEN RECOGNIZED as the Cisco Learning Partner of the Year (U.S. and Canada) for our performance and accomplishments as a Cisco channel partner. As a Cisco Learning Partner Associate, New Horizons employs Certified Cisco Systems Instructors and delivers Cisco authorized and approved content, including product-specific training, technology training and Cisco certification-preparation courses.

Cisco Learning Credits may have been included along with the purchase of your company's Cisco equipment. Each Cisco Learning Credit is each worth \$100 of Cisco Authorized Training. To redeem Cisco Learning Credits at New Horizons, please contact your Account Executive.

CISCO® SECURING THE WEB WITH CISCO® WEB SECURITY APPLIANCE (WSA) – 2 DAYS

This course will provide students with product information, and practical activities that will prepare them to evaluate, install, configure, and administer a Secure Web Network Appliance in SMB, and enterprise installations. **ILT OLL**

CISCO® SECURING THE WEB WITH CISCO® WEB SECURITY APPLIANCE V1.01 (PASWSA) 2 DAYS

Partner Only Training: PASWSA, Securing the Web with Cisco Web Security (formerly Cisco IronPort S-Series) course is an instructor-led training class. It has hands-on labs, demos and presentations to help students learn technical aspects of Cisco Web Security Appliances (WSA). **ILT OLL**

VOICE

INTRODUCING CISCO® VOICE AND UNIFIED COMMUNICATIONS ADMINISTRATION V8.0 (ICOMM) – 5 DAYS

Students learn the architecture, components, functionalities, and features of Cisco Unified Communications solutions and describes how daily job tasks, like system monitoring, moves, adds, and changes are performed on Cisco Unified Communications Manager. **ILT OLL ML**

IMPLEMENTING CISCO® VOICE COMMUNICATIONS AND QOS V8.0 (CVOICE) 5 DAYS

This course provides an understanding of converged voice and data networks and the challenges faced by the various network technologies. Students receive knowledge and skills required to integrate gateways and gatekeepers into an enterprise VoIP network.

ILT OLL

IMPLEMENTING CISCO® UNIFIED COMMUNICATIONS IP TELEPHONY PART 1 (CIPT1) – 5 DAYS

Students will perform post-installation tasks, configure Cisco Unified Communications Manager, implement Media Gateway Control Protocol (MGCP) and H.323 gateways, and build dial plans to place on-net and off-net phone calls. **ILT OLL**

IMPLEMENTING CISCO® UNIFIED COMMUNICATIONS IP TELEPHONY PART 2 (CIPT2) – 5 DAYS

Students will apply a dial plan for a multisite environment including TEHO, configure survivability for remote sites during WAN failure and implement solutions to reduce bandwidth requirements in the IP WAN. **ILT OLL**

TROUBLESHOOTING CISCO® UNIFIED COMMUNICATIONS (TVOICE) – 5 DAYS

Students learn the knowledge and skills that are required to troubleshoot Cisco Unified Communications systems and solutions in enterprise, midmarket, and commercial deployments in single-site and multisite environments. **ILT OLL**

INTEGRATING CISCO® UNIFIED COMMUNICATIONS APPLICATIONS (CAPPS) – 5 DAYS

Students learn the integration options of Cisco Unified Presence, Cisco Unity Express, and Cisco Unity Connection. It describes voice messaging deployment scenarios, Cisco Unified Presence features, and troubleshooting mechanisms. **ILT OLL**

WIRELESS

CISCO® IMPLEMENTING & CONFIGURING CISCO® IDENTITY SERVICES ENGINE FOR WIRELESS ENGINEERS (SWISE) – 2 DAYS

This course will enable Cisco end customers and authorized Cisco System Engineers (SEs) to understand the concepts, architecture, and use cases that are related to the Cisco ISE. **ILT OLL**

IMPLEMENTING CISCO® UNIFIED WIRELESS NETWORKING ESSENTIALS (IUWNE) 5 DAYS

This course provides students with information and practice activities to prepare them to help design, install, configure, monitor and conduct basic troubleshooting tasks of a Cisco WLAN in SMB and Enterprise installations. **ILT OLL ML**

CONDUCTING CISCO® UNIFIED WIRELESS SITE SURVEY V2.0 (CUWSS) – 5 DAYS

Students will gain a firm understanding of how to conduct a site survey and explore WLAN topologies for voice and data as well as Cisco Context-Aware Services. **ILT OLL**

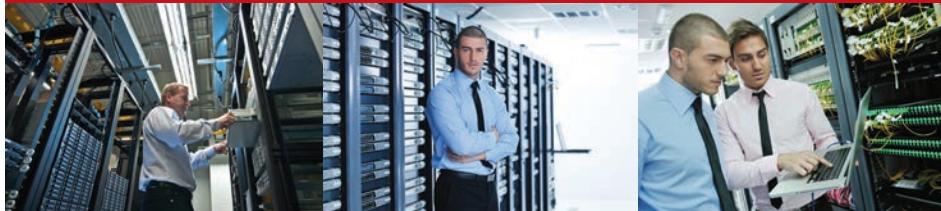
IMPLEMENTING CISCO® UNIFIED WIRELESS VOICE NETWORKS (IUWVN) – 5 DAYS

Students will gain a firm understanding of how to integrate voice over wireless LAN (VoWLAN) services into the WLAN and how to implement quality of service (QoS) and high-bandwidth applications into the wireless network. **ILT**

IMPLEMENTING CISCO® UNIFIED WIRELESS MOBILITY SERVICES (IUWMS) – 5 DAYS

This course is designed to help learners prepare for the CCNP-Wireless certification, a professional-level certification specializing in the wireless field. The IUWMS course is a component of the CCNP-Wireless curriculum. **ILT OLL**

Upgrade Your Career With Cisco Training



The Cisco Certified Network Associate (CCNA) certification is the first-level certification offered by Cisco that validates the foundational network knowledge needed to install, operate, and secure mid-sized routed and switched networks.

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Cisco Technical Training

IMPLEMENTING ADVANCED CISCO® UNIFIED WIRELESS SECURITY (IAUWS) 2.0 – 5 DAYS

The student will learn to use appropriate security policies and best practices to secure the wireless network from security threats and to ensure the proper implementation of security standards and configuration of security components.

ILT OLL

DATA CENTER

INTRODUCING CISCO® DATA CENTER NETWORKING (DCICN) – 5 DAYS

In this course, students are introduced to the three primary technologies that are used in the Cisco data center. Through hands-on labs, you will focus on the basic configuration tasks required to obtain a solid foundational knowledge.

ILT OLL

INTRODUCING CISCO® DATA CENTER TECHNOLOGIES (DCICT) – 5 DAYS

Students explore the Cisco technologies that make up the fundamental deployment of a data center, including unified computing, unified fabric, and network services. Through hands-on labs, you will focus on verifying configurations, making configuration changes, and designing new topologies.

ILT OLL

DATA CENTER UNIFIED COMPUTING IMPLEMENTATION (DCUCI) – 5 DAYS

Students will learn how to configure and manage Cisco UCS servers with consolidated I/O networking for LAN and SAN connectivity and learn how to virtualize server properties to enable simple and rapid mobility of server images between physical servers.

ILT OLL

IMPLEMENTING CISCO® DATA CENTER UNIFIED FABRIC (DCUFI) – 5 DAYS

This program is designed for systems, field and consulting systems engineers, technical solutions architects, and Cisco integrators and partners who install and implement the Cisco Nexus 7000 and 5000 Switch, and the Cisco Nexus 2000 Fabric Extender.

ILT

DESIGNING CISCO® DATA CENTER UNIFIED COMPUTING (DCUCD) – 5 DAYS

In this course, you will learn how to choose and design scalable, reliable, and intelligent data center unified computing and virtualization solutions. You'll also learn how to evaluate existing data center computing solutions, determine the requirements, and design Cisco data center unified computing and virtualization solutions.

ILT OLL

DESIGNING CISCO® DATA CENTER UNIFIED FABRIC (DCUFCD) – 5 DAYS

The course covers architectural components of Cisco Nexus and Cisco Catalyst switching lines, Cisco IOS and Cisco Nexus Operating System (NX-OS) software architecture, as well as management from the network design perspective.

ILT OLL

TROUBLESHOOTING CISCO® DATA CENTER UNIFIED COMPUTING (DCUCT) – 5 DAYS

In this course, you gain the knowledge and skills to properly troubleshoot Cisco UCS B-Series and C-Series servers operating in standalone and integrated modes. Through hands-on labs, you will learn the proper configuration procedures, and become familiar with common troubleshooting scenarios and recommended solutions..

ILT OLL

TROUBLESHOOTING CISCO® DATA CENTER UNIFIED FABRIC (DCUFT) – 5 DAYS

In this course, you will cover the key components and procedures needed to troubleshoot and resolve common issues with the Cisco Nexus 7000, 5000, MDS Switches, and the Nexus 2000 Fabric Extenders in the network and SAN environment.

ILT OLL

DESIGN

DESIGNING FOR CISCO® INTERNETWORK SOLUTIONS (DESZN) – 5 DAYS

This course will enable students to gather internetworking requirements, identify solutions, and design the network infrastructure and elements to ensure the basic functionality of the proposed solutions.

ILT OLL

DESIGNING CISCO® NETWORK SERVICE ARCHITECTURE (ARCH) – 5 DAYS

Students will learn how to perform the conceptual, intermediate, and detailed design of a network infrastructure that supports desired network solutions over intelligent network services to achieve effective performance, scalability, and availability.

ILT OLL ML

SERVICE PROVIDER

BUILDING CISCO® SERVICE PROVIDER NEXT-GENERATION NETWORKS, PART 1 (SPNGN1) 5 DAYS

In this course, you will cover the fundamentals of networking as it relates to service providers (SPs). You will learn how networks and network components function, and you'll learn about major network components and the OSI reference model.

ILT OLL

BUILDING CISCO® SERVICE PROVIDER NEXT-GENERATION NETWORKS, PART 2 (SPNGN2) 5 DAYS

In this course, network engineers and technicians will gain the knowledge and skills necessary to implement and support a service provider network. You will learn to configure, verify, and troubleshoot the various Cisco networking devices. Through hands-on labs, you will gain practical skills on deploying Cisco IOS/IOS XE and Cisco IOS XR features to operate and support service provider network.

ILT OLL

DEPLOYING CISCO® SERVICE PROVIDER NETWORK ROUTING (SPROUTE) – 5 DAYS

In this course, you will learn how to use advanced routing techniques to implement scalability for Cisco routers that are connected to LANs and WANs.

ILT OLL

DEPLOYING CISCO® SERVICE PROVIDER ADVANCED ROUTING (SPADVROUTE) – 5 DAYS

In this course, you will focus on using Cisco routers that are typically found in the service provider network. You will cover various technologies that are used to offer different services to customers, and you'll learn to configure, verify, and troubleshoot advanced Border Gateway Protocol (BGP) configuration, IP multicasting, and IPv6 transition mechanisms.

ILT

OOL

IMPLEMENTING CISCO® SERVICE PROVIDER NEXT-GENERATION CORE NETWORK SERVICES (SPCORE) – 5 DAYS

In this course, you will be introduced to the concepts of Multiprotocol Label Switching (MPLS) and its implementation. You will learn about the MPLS Traffic Engineering (MPLS TE) services built on the MPLS technology, and you'll learn to use the principles of quality of service (QoS) and QoS with MPLS to implement advanced features and functions.

ILT OLL

IMPLEMENTING CISCO® SERVICE PROVIDER NEXT-GENERATION EDGE NETWORK SERVICES (SPEDGE) – 5 DAYS

In this course, you will learn how to implement Virtual Private Networks (VPNs) within their networks and how to enable service provider point of presence (POP) to provide Layer 2 and Layer 3 VPNs. Through hands-on labs, you will gain practical skills on deploying Cisco IOS/IOS XE and Cisco IOS XR features to operate and support service provider network.

ILT OLL

SERVICE PROVIDER OPERATIONS

SUPPORTING CISCO® SERVICE PROVIDER IP NGN OPERATIONS (SSPO) – 5 DAYS

This course is designed to introduce entry-level personnel to the service provider network operations environment, processes-orientation, management tools, and methods. It gives students the opportunity to practice the primary job roles and tasks.

ILT OLL

OPERATIONAL FOUNDATIONS FOR CISCO® SERVICE PROVIDER CORE NETWORKS (OFCN) 5 DAYS

This course introduces you to the service provider network operations environment, processes, and management tools and methods and enables you to practice the primary job roles and tasks in a real-world environment.

ILT OLL

MAINTAINING CISCO® SERVICE PROVIDER ROUTING PROTOCOLS (MSPRP) – 5 DAYS

This five-day course provides the knowledge needed to support a service-provider environment using an Interior Gateway Protocol (IGP) such as Open Shortest Path First (OSPF) or Intermediate System-to- Intermediate System (IS-IS) and Border Gateway Protocol (BGP). You also gain the understanding of advanced routing policies using route maps with Cisco IOS® Software and Routing Policy Language (RPL) with Cisco IOS XR Software.

ILT OLL

MAINTAINING CISCO® SERVICE PROVIDER VPNS AND MPLS NETWORKS (MSPVM) 5 DAYS

You will gain the knowledge needed to provide support in a service-provider environment using Multiprotocol Label Switching (MPLS). You acquire the skills to leverage MPLS and the associated technologies used in service provider environments, and to monitor and troubleshoot these technologies.

ILT OLL

MAINTAINING CISCO® SERVICE PROVIDER QUALITY OF SERVICE (MSPQS) – 5 DAYS

This three-day course is designed to provide you with the knowledge needed to support a service-provider environment using quality-of-service (QoS) mechanisms. The course focuses on the QoS mechanisms, how they are implemented using Cisco IOS® Software and Cisco IOS XR Software, and how to perform monitoring and troubleshooting of QoS in service provider environments.

ILT OLL

VIDEO

IMPLEMENTING CISCO® VIDEO NETWORK DEVICES, PART 2 (VIVND2) – 5 DAYS

This course is designed to provide you with the necessary knowledge and skills to implement various Cisco Video endpoints in converged Cisco video infrastructures. You will learn Cisco business video solutions and how to implement and troubleshoot Cisco Unified Communication and Collaboration, TelePresence, and Digital Media Player in different Cisco business video solution architectures.

ILT OLL

CONTACT CENTER ENTERPRISE V1.0 (AUCCE) 5 DAYS

This course will give students an understanding of the Cisco Unified CCE system, the Intelligent Contact Management (ICM) routing application, and the Cisco Outbound Option.

ILT OLL

CISCO® ADMINISTERING CISCO® UNIFIED COMMUNICATIONS MANAGER 8.0 (ACUCM) 3 DAYS

The course teaches the concepts of IP of the system from the perspective of server administration, including its function, features, and configuration. This is an entry-level course that begins with the basic concepts of IP telephony.

ILT OLL

CISCO® ADMINISTERING CISCO® UNITY CONNECTION V8.0 (AUC) – 2 DAYS

This course describes Cisco Unity Connection implementation opportunities and challenges and the tools and skills that are required to manage the environment on an ongoing basis.

ILT

CISCO® ADVANCED SERVICES IMPLEMENTING CISCO® IDENTITY SERVICES ENGINE SECURE SOLUTIONS V1.0 (ISE) – 5 DAYS

Students will implement network services using Cisco Catalyst and Nexus switches, wireless products, ASAs for VPN based posture assessment and policy enforcement using NAC platforms, solution design, sizing and resiliency and platform troubleshooting.

ILT OLL

CISCO® CONFIGURING BGP ON CISCO® ROUTERS (BGP) – 5 DAYS

This course covers the theory of BGP, configuration of BGP on Cisco IOS routers, detailed troubleshooting information, and hands-on exercises that provide learners with the skills that they need to configure and troubleshoot BGP networks.

ILT OLL

CISCO® DATA CENTER UNIFIED COMPUTING SYSTEM C-SERIES TROUBLESHOOTING V1.0 (DCUCSCTS) – 2 DAYS

The student will learn to troubleshoot Level 2 UCS (Unified Computing System) C-Series issues.

ILT OLL

CISCO® DEPLOYING CISCO® UNIFIED CONTACT CENTER ENTERPRISE V1.0 (DUCCE) – 5 DAYS

This course will give students an understanding of the Cisco Unified CCE deployment capabilities, processes, fault tolerance, installation, and basic troubleshooting.

ILT OLL

CISCO® DEPLOYING CISCO® UNIFIED INTELLIGENCE CENTER V1.0 (DUIC) 3 DAYS

This course is designed to make the task of creating reports from disparate data sources easier on the customer, and present a consistent user interface and a common tool to access the varied data across multiple Cisco product families.

ILT OLL

CISCO® DESIGNING CISCO® DATA CENTER NETWORK INFRASTRUCTURE (DCNID) 5 DAYS

This course enables students to create Data Center network design that optimizes availability, scalability, performance, and security.

ILT OLL

CISCO® DESIGNING CISCO® RF NETWORKS (DRFN) – 3 DAYS

Students will learn all of the RF design skills that are needed to design municipal, public safety, and campus mesh networks.

ILT

CISCO® HEALTH INFORMATION NETWORKING 5 DAYS

Students will gain knowledge and skills that can be applied toward entry-level specialist careers in healthcare networking. Health Information Networking is a blended curriculum with both online and classroom learning.

ILT OLL

CISCO® IMPLEMENTING CISCO® CATALYST 4500 SERIES SWITCHES (RSCAT4K) – 3 DAYS

The course covers the key components and procedures that are needed to install, configure, manage, and troubleshoot the Cisco Catalyst 4500E Series Switches in the network environment.

ILT OLL

CISCO® IMPLEMENTING CISCO® MPLS V2.3 (MPLS) – 5 DAYS

An introduction to MPLS concepts, installation, migration, operation, inspection, and troubleshooting will be covered in this 5-day course. An overview of MPLS, MPLS operation, and MPLS VPN deployment will be taught as well.

ILT OLL

CISCO® INTRODUCING CISCO® DATA CENTER NETWORKING V1.0 (DCICN) – 4 DAYS

This course will introduce the students to the three primary technologies that are used in the Cisco Data Center. The course is targeted for individuals that will perform only the more basic configuration tasks.

ILT OLL

CISCO® INTRODUCTION TO 802.1X OPERATIONS FOR CISCO® SECURITY PROFESSIONALS V1.0 (8021X) – 3 DAYS

Students will gain the foundational knowledge of IEEE 802.1X protocol; the skills that are needed to configure the Cisco Identity Services Engine (ISE) for 802.1X operation; hands-on experience configuring a network for 802.1X-based network services.

ILT OLL

CISCO® IMPLEMENTING CISCO® IOS UNIFIED COMMUNICATIONS (IIUC) – 5 DAYS

Students will be able implement and configure small to medium sized IP Telephony solutions. UC products covered during labs include the Cisco Unified Communications Manager Express / Cisco Unity Express and the UC500 Smart Business Communications System.

ILT OLL

CISCO® IMPLEMENTING CISCO® QUALITY OF SERVICE (QOS23) – 5 DAYS

This course provides students with knowledge of IP QoS requirements, conceptual models using Differentiated Services (DiffServ), Integrated Services (IntServ) and Best Effort (over provisioning), and the implementation of IP QoS on Cisco IOS switches.

ILT OLL

CISCO® IMPLEMENTING ADVANCED CISCO® TELEPRESENCE VIDEO SOLUTIONS PART 1 V1.0 (PAIATVS1) – 5 DAYS

This course is designed to empower the partner with the capacity to install, configure, maintain, and troubleshoot a Cisco TelePresence network so that 80 percent of all field activity is unassisted.

ILT OLL

CISCO® IMPLEMENTING ADVANCED CISCO® TELEPRESENCE VIDEO SOLUTIONS PART 2 V1.0 (PAIATVS2) – 5 DAYS

This course prepares students to configure, maintain, and troubleshoot additional features of the Cisco TelePresence Video Communication Server (VCS), including provisioning.

ILT OLL

CISCO® IMPLEMENTING CISCO® ADVANCED STORAGE NETWORKING SOLUTIONS V4.0 (IASNS) – 5 DAYS

Students will learn advanced topics for Cisco MDS 9000 Series storage networks, including building virtual and heterogeneous SAN fabrics, configuring management and security services, configuring an Internet Small Computer Interface (iSCSI), and more.

ILT OLL

CISCO® IMPLEMENTING CISCO® DATA CENTER NETWORK INFRASTRUCTURE 2 (DCNI-2) 5 DAYS

This course provides the skills and knowledge necessary to install, operate, and troubleshoot a small to medium-size branch office Enterprise network, including configuring switches and routers, connecting to a WAN and implementing network security.

CISCO® IMPLEMENTING CISCO® EXPRESS TELEPRESENCE VIDEO SOLUTIONS V1.0 (PAIETVS) – 2 DAYS

In this course, students will install and operate a basic Cisco TelePresence network.

CISCO® IMPLEMENTING CISCO® IOS TELEPHONY AND UNIFIED COMMUNICATIONS EXPRESS V8.5 (ITUCX) – 5 DAYS

Students will learn how to implement Cisco Unified Communications Manager Express and Cisco Unity Express using the CLI and GUI interfaces.

ILT OLL

CISCO® IMPLEMENTING CISCO® IOS UNIFIED COMMUNICATIONS (IIUC) – 5 DAYS

Students will be able implement and configure small to medium sized IP Telephony solutions. UC products covered during labs include the Cisco Unified Communications Manager Express / Cisco Unity Express and the UC500 Smart Business Communications System.

ILT OLL

CISCO® IMPLEMENTING CISCO® IOS UNIFIED COMMUNICATIONS PART 2 (IIUC2) – 5 DAYS

Students will focus on comprehensive security policies and how they affect networks, and perform tasks to secure the office network using Cisco IOS security features through web-based GUIs and the command-line interface on the Cisco routers and switches.

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Cisco Technical Training

CISCO® IMPLEMENTING CISCO® MULTICAST V2.0 (MCAST) – 5 DAYS

This course covers the fundamentals of IP multicasting which include multicast applications, sources, receivers, group management, and IP multicast routing protocols (such as Protocol Independent Multicast [PIM] used within a single administrative domain. ILT OLL

CISCO® IMPLEMENTING CISCO® NAC APPLIANCE (CANAC) – 3 DAYS

The NAC Appliance (Cisco Clean Access) solution allows administrators to authenticate, authorize, interrogate and remediate users and their machines enforcing policy based access control on the network. ILT OLL

CISCO® IMPLEMENTING CISCO® SECURE ACCESS CONTROL SYSTEM V5.2 (ACS) 3 DAYS

Students will learn how to provide secure access to network resources by using the Cisco Secure Access Control System (ACS) version 5.2, which interoperates with security features in Cisco IOS Software. ILT OLL

CISCO® IMPLEMENTING CISCO® SECURITY MONITORING, ANALYSIS AND RESPONSE SYSTEM (MARS) – 4 DAYS

The Cisco Security Monitoring Analysis and Response System (CS-MARS) is part of the Cisco Security Management Suite which provides security monitoring for network security devices and host application made by Cisco or non-Cisco providers. ILT OLL

CISCO® IMPLEMENTING CISCO® STORAGE NETWORK SOLUTIONS (ICNSN) – 5 DAYS

This course is a five-day training program that is designed for systems and field engineers who implement storage networking solutions with the Cisco MDS 9000 Series Switch platform. ILT OLL

CISCO® IMPLEMENTING CISCO® TELEPRESENCE SOLUTIONS IMMERSIVE V1.1 (ITS) – 5 DAYS

Implementing Cisco TelePresence Solutions Immersive is a combination of Implementing Cisco TelePresence Solutions (ITS) v1.1 and Physical Installation of Cisco TelePresence Systems (PITS) v1.0. ILT

CISCO® IMPLEMENTING CISCO® UNIFIED MESSAGING V8.0 (IUM) – 5 DAYS

The goal of this course is to teach systems engineers how to design and implement Cisco Unity solutions. This class will prepare you to install, upgrade, configure, maintain, and troubleshoot new and existing Cisco Unity installations. ILT OLL

CISCO® IMPLEMENTING CISCO® UNIFIED WEB AND E-MAIL INTERACTION MANAGER ENTERPRISE V2.0 (UEIME) – 5 DAYS

This course is intended for installation engineers, system administrators, database administrators, and others who are responsible for installing and maintaining a Cisco Unified E-Mail and Web Interaction Manager installation. ILT OLL

CISCO® IMPLEMENTING CISCO® UNITY CONNECTION V8 (IUC) – 5 DAYS

Describes Cisco Unity Connection installation, implementation, integration, and networking, and presents Cisco Unity Connection with the focused goal of providing engineers and installers with the necessary skills to implement Cisco Unity Connection. ILT

CISCO® IMPLEMENTING CISCOWORKS® LMS 4.0 (CWLMS) – 5 DAYS

Students learn CiscoWorks LAN Management Solution (LMS) 4.0 to manage their network. The focus is to find the correct tools within CiscoWorks to document the network inventory, manage device configurations, control software updates, monitor performance. ILT OLL

CISCO® IMPLEMENTING THE APPLICATION CONTROL ENGINE SERVICE MODULE V2.0 (ACESM) – 4 DAYS

This course covers all of the key features of the Cisco ACE Module, including resource virtualization and management, server load balancing (Layers 3 and 4 and Layers 5 through 7), Secure Sockets Layer (SSL) termination and offload, and security features. ILT OLL

CISCO® INSTALLING CISCO® TELEPRESENCE VIDEO IMMERSIVE SYSTEMS V1.0 (PAITVIS) 2 DAYS

This course will empower the student to install, configure, operate, and troubleshoot Cisco TelePresence System T3 products. ILT

CISCO® MAINTAINING CISCO® SERVICE PROVIDER ROUTING PROTOCOLS V1.0 (MSPRP) – 5 DAYS

Students will learn knowledge needed to provide support in a service-provider environment using an IGP such as Open Shortest Path First (OSPF) or Intermediate System-to-Intermediate System (IS-IS) and BGP. ILT

CISCO® MAINTAINING CISCO® SERVICE PROVIDER VPNS AND MPLS NETWORKS V1.0 (MSPVM) – 5 DAYS

Students will be provided with the knowledge that is needed to provide support in a service provider environment for services that are based on MPLS. These services include Cisco MPLS Traffic Engineering, Layer 3 and Layer 2 MPLS virtual private networks. ILT

CISCO® SECURING NETWORKS WITH ASA FUNDAMENTALS (SNAF) – 5 DAYS

This task-oriented course teaches students the knowledge and skills needed to configure, maintain, and operate Cisco ASA 5500 Series Adaptive Security Appliances. ILT OLL

CISCO® SECURING NETWORKS WITH CISCO® ROUTERS AND SWITCHES (SNRS) – 5 DAYS

This course is aimed at providing network specialists with the knowledge and skills needed to secure Cisco IOS router and switch-based networks. ILT OLL

CISCO® TROUBLESHOOTING CISCO® UNIFIED COMMUNICATIONS SYSTEMS (TUC) 5 DAYS

This course equips network professionals with the knowledge and skills required to troubleshoot Unified Communications Systems / solutions in Enterprise, Mid-Market, and Commercial deployments. ILT OLL

CISCO® UNIFIED COMMUNICATIONS ARCHITECTURE AND DESIGN V8.0 (UCAD) 5 DAYS

The course teaches students how to identify Cisco Unified Communications components and how to design Cisco Unified Communications call control solutions. These solutions include enterprise network infrastructure, LAN, WAN, and quality of service (QoS). ILT

CISCO® UNIFIED CONTACT CENTER EXPRESS & UNIFIED IP IVR DEPLOYMENT (UCCXD) 5 DAYS

This course presented by training partners to systems engineers, Cisco Unified Communications system Partners, and customers who will be charged with deploying the Cisco Unified Contact Center Express (CCX) and Cisco Unified IP Interactive Voice Response. ILT OLL ML

CISCO® UNIFIED CONTACT CENTER EXPRESS ADVANCED 1.0 (UCCA) – 4 DAYS

Student will learn more advanced techniques in scripting and overall CRS functionality and implement features that extend the functionality of UCCX using many of the tools that are already available in the premium version. ILT OLL

CISCO® UNIFIED WIRELESS NETWORKING V7.2 (CUWN) – 4 DAYS

In this course, you will learn the basics of how to install, configure, operate, and maintain a wireless network, both as an add-on to an existing wireless LAN (WLAN) and as a new Cisco Unified Wireless Networking solution. ILT OLL

CISCO® VOICE PORTAL IMPLEMENTATION V8.0 (CVPI) – 5 DAYS

The purpose of this course is to define the tasks necessary for the Operation, Administration, Maintenance, and Provisioning (OAM&P) of Cisco Unified CVP as it is installed in a Comprehensive Cisco Unified Intelligent Contact Management (ICM) Enterprise environment. ILT OLL

CISCO® WIDE AREA APPLICATION SERVICES (CWAAS) – 5 DAYS

Students will design and deploy a solution using Cisco WAAS that improves application performance over the WAN while enabling infrastructure consolidation. ILT OLL

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Training and Certifications That Matter

Research shows that Cisco trained and certified individuals....

Demonstrate higher productivity

Make fewer errors

Possess more of the skills valued by customers

Provide credible advice, support insight and quality work

IT Managers Say

By employing Cisco certified professionals company performance can increase an average of

31%

Cisco certified professionals are more effective at resolving tech issues by

41%

Network downtime is decreased by hiring Cisco staff by

32%



VMware Training

DATA CENTER

VMWARE VSphere: INSTALL, CONFIGURE, MANAGE (V5.5) – 5 DAYS

This hands-on training course explores installation, configuration, and management of VMware vSphere®, which consists of VMware vSphere® ESXi™ and VMware® vCenter Server™. ILT OLL

VMWARE VSphere: FAST TRACK (V5.5) 5 DAYS

This intensive, extended-hours training course focuses on installing, configuring, and managing VMware vSphere® 5.5. This course combines the content of the VMware vSphere: Install, Configure, Manage course with advanced tasks and skills for configuring a highly available and scalable virtual infrastructure. Includes a certification exam. ILT OLL

VMWARE VSphere: WHAT'S NEW (V5.5) 2 DAYS

This hands-on training course explores new features in VMware® vCenter Server™ 5.5 and VMware vSphere® ESXi™ 5.5. ILT OLL

VMWARE VSphere: DESIGN WORKSHOP (V5.X) – 3 DAYS

The goal of this course is to equip consulting professionals with the knowledge, skills, and abilities to achieve competence in designing a VMware vSphere® 5 virtual infrastructure. ILT OLL

VMWARE VSphere: OPTIMIZE & SCALE (V5.5) 5 DAYS

This training course, for experienced VMware vSphere® personnel, teaches advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. ILT OLL

VMWARE VSphere: SKILLS FOR OPERATORS (V5.1) – 2 DAYS

VMware® vSphere®: Skills for Operators is a two-day technical classroom training course designed to help the operators and administrators to create and manage virtual machines. ILT OLL

VMWARE VSphere: TROUBLESHOOTING WORKSHOP (V5.5) – 5 DAYS

This hands-on training workshop provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware® vSphere® environment. ILT OLL

VMWARE VSphere WITH OPERATIONS MANAGEMENT: FAST TRACK (V5.1) – 5 DAYS

This intensive, extended-hours training course focuses on installing, configuring, and managing VMware vSphere® 5 and effectively using VMware® vCenter™ Operations Manager™. This course combines the content of the VMware vSphere: Install, Configure, Manage course with the vCenter Operations Manager: Analyze and Predict course. ILT OLL

VMWARE VCENTER SITE RECOVERY MANAGER: INSTALL, CONFIGURE, MANAGE (V5.5) – 2 DAYS

This hands-on training course equips experienced VMware vSphere® administrators with the knowledge to install, configure, and manage VMware® vCenter™ Site Recovery Manager™ 5.1. ILT OLL

VMWARE VCENTER CONFIGURATION MANAGER FOR VIRTUAL INFRASTRUCTURE (V5.X) – 2 DAYS

This hands-on training course builds your skills with VMware® vCenter Configuration Manager™. It provides you with the knowledge and skills to install and configure vCenter Configuration Manager, navigate the user interface, manage compliance, and perform administrative and configuration tasks against your physical and virtual infrastructure. ILT OLL

VMWARE VCENTER CONFIGURATION MANAGER FOR OPERATING SYSTEMS MANAGEMENT (V5.X) – 2 DAYS

This course extends the knowledge and skills you gained in the VMware vCenter Configuration Manager for Virtual Infrastructure Management course and gives you the tools to enable configuration of VCM for management of physical and virtual guest operating systems. ILT OLL

VMWARE VCENTER ORCHESTRATOR: DEVELOP WORKFLOWS (V5.1) – 3 DAYS

This hands-on training course explores the use of VMware® vCenter™ Orchestrator™ for the automation of IT processes, both physical and virtual. ILT OLL

VMWARE VCENTER OPERATIONS MANAGER: ANALYZE & PREDICT (V5.X) – 2 DAYS

This course for experienced users of VMware® vSphere® teaches skills in the use of VMware® vCenter™ Operations Manager™ as a forensic and predictive tool. ILT OLL

WORKFORCE MOBILITY

VMWARE HORIZON VIEW: INSTALL, CONFIGURE, MANAGE (V5.2) – 4 DAYS

This hands-on training course builds your skills in the VMware® Horizon View™ suite of products: VMware® View Manager™, VMware® View Composer™, and VMware® ThinApp®. ILT OLL

VMWARE HORIZON MIRAGE: INSTALL, CONFIGURE, MANAGE (V4.0) – 2 DAYS

This hands-on training course builds your skills in installing, configuring, and performing common administrator tasks and end-user tasks with the VMware® Horizon Mirage™ software. ILT OLL

VMWARE VIEW: INSTALL, CONFIGURE, MANAGE (V5.1) – 4 DAYS

This hands-on training course builds your skills in the VMware® View™ suite of products: VMware View Manager, View Composer, and VMware ThinApp®. This course is based on the View 5.1 and ThinApp 4.7 releases. ILT OLL

VMWARE VIEW: DESIGN BEST PRACTICES (V5.X) – 3 DAYS

This course presents a methodology for designing a VMware® View™ solution for the VMware vSphere® infrastructure. ILT OLL

VMWARE VIEW: DESKTOP FAST TRACK (V5.1) 5 DAYS

This fast-paced, extended-hours training course includes the content of the following courses: VMware View: Install, Configure, Manage and VMware View: Design Best Practices. This hands-on training course builds your skills in the VMware® View™ suite: VMware® View Manager™, VMware® View Composer™, and VMware® ThinApp®. Includes a certification exam. ILT OLL

In today's competitive IT marketplace being average isn't enough. New Horizons is proud to offer Authorized VMWare Training. Demand for outstanding VMware practitioners is growing at all levels, and evolving with the industry requires continuous professional development. We can help you achieve your VMware goals.

HYBRID CLOUD

VMWARE VCLOUD AUTOMATION CENTER: INSTALL, CONFIGURE, MANAGE (V6.0) 3 DAYS

This training course focuses on installing, configuring, and managing vCloud Automation Center as a platform for self-service provisioning and creation of non-demand private and multivendor cloud services.

ILT OLL

VMWARE VCLOUD DIRECTOR: INSTALL, CONFIGURE, MANAGE (V5.1) – 3 DAYS

This course demonstrates to technical personnel how to deploy VMware® vCloud Director® for a small private cloud environment and manage the ongoing operation of the deployment.

ILT OLL

VMWARE VCLOUD: DESIGN BEST PRACTICES (V1.5) – 3 DAYS

This course is designed to guide students through the decision points and policy choices available for designing and implementing a VMware vCloud® environment.

ILT OLL

VMWARE VCLOUD NETWORKING & SECURITY FOR VSphere PROFESSIONALS (V5.5) 3 DAYS

This intensive training course focuses on installing, configuring, and managing VMware vCloud® Networking and Security™ for the VMware® vSphere® professional.

ILT OLL

Expand Your Virtualization Knowledge With VMware Training

YOUR SOURCE FOR AUTHORIZED VMWARE TRAINING



New Horizons delivers VMware world-class certifications designed to validate and recognize IT professionals with the technical capabilities and real-world experience needed to effectively install, manage, deploy and support VMware products and solutions.

Whether you want to improve your skills, projects or resume, VMware training and certification programs and resources can help you achieve your goals. Our courses feature real-world scenarios—in just a matter of days, you'll be more productive and embracing new technology standards

VMware Certifications Prepare Staff To:

- Improve company infrastructures security
- Improvement in the event of disaster recovery
- Reduce network restrictions based on geography
- Secure their company's digital assets

VCP Certification Enables Your Organization To:

- Optimize and manage virtualized environments
- Reduce costs, become more agile, and improve application service levels
- Enable large-scale virtualization that drives growth, increases efficiency and mitigates risk



IBM Training

COGNOS

(B5258) IBM COGNOS REPORT STUDIO: AUTHOR PROFESSIONAL REPORTS FUNDAMENTALS (V10.2) – 3 DAYS

This course is designed for professional report authors to learn report building techniques using relational data models, and methods of enhancing, customizing, and managing professional reports. [ILT](#) [OLL](#)

(BP8252) IBM COGNOS TM1: DESIGN AND DEVELOP MODELS (V10.2) – 5 DAYS

This offering will teach modelers how to build a complete model in TM1. Through a series of lectures and hands-on exercises, you will learn how to create and customize dimensions and cubes, import and link data, and build and maintain applications. [ILT](#) [OLL](#)

(B5259) IBM COGNOS REPORT STUDIO: AUTHOR PROFESSIONAL REPORTS ADVANCED (V10.2) – 2 DAYS

Building on topics learned in the Fundamentals course, the Advanced course is designed for professional report authors to learn advanced report building techniques using mostly relational data models, and ways of enhancing, customizing, and managing professional reports. [ILT](#) [OLL](#)

(B5261) IBM COGNOS REPORT STUDIO: AUTHOR REPORTS WITH MULTIDIMENSIONAL DATA (V10.2) – 2 DAYS

This course allows professional report authors to build on their experience with Report Studio by applying dimensional techniques to reports. Through interactive demos and workshops, students will learn how to author reports that navigate and manipulate dimensional data structures using specific dimensional functions and features available in Report Studio. [ILT](#) [OLL](#)

(B5255) IBM COGNOS BI ADMINISTRATION (V10.2) – 3 DAYS

This course is designed to teach new administrators the fundamental tasks of administering servers and content in IBM Cognos BI. Through a combination of lectures and interactive exercises, students will install and configure the IBM Cognos BI software, implement security, and manage the server components. Students will also monitor and schedule tasks, create data sources, manage and deploy content, manage report content in IBM Cognos Connection. [ILT](#) [OLL](#)

(B5219) IBM COGNOS BI ADMINISTRATION: ARCHITECTURE AND LOGGING (V10.2) – 2 DAYS

This course teaches participants how to identify components and sub-components of the IBM Cognos BI architecture and how to use tools and techniques to provide a foundation to troubleshoot issues. Through lecture and interactive exercises participants will identify IBM Cognos BI components, examine how these components interact with Java, and will explore logging to assist when troubleshooting issues. [ILT](#) [OLL](#)

(P8155) IBM COGNOS TM1: ADMINISTER THE TECHNICAL ENVIRONMENT (V10.1) – 2 DAYS

This course combines lecture material and hands-on practice in installing and administering the TM1 environment. The course outlines how the architecture can be customized to fit into various infrastructures. Students will learn how to perform replication and synchronization, monitor system performance, and secure TM1 applications. [ILT](#) [OLL](#)

(P8157) IBM COGNOS TM1: ANALYZE AND SHARE DATA (V10.1) – 3 DAYS

This course is designed to teach modelers how to use TM1 to analyze data and create reports and templates, and how to use the personal analytics tool IBM Cognos Insight to create analyses and plans and publish them to TM1. Through a series of lectures and hands-on exercises, you will learn how to enter data in Microsoft Excel and on the Web using TM1 Applications, create custom views of the data, build reports and forms in Microsoft Excel that communicate with TM1, and create and publish analyses and plans in IBM Cognos Insight. [ILT](#) [OLL](#)

(B5280) IBM COGNOS DATA MANAGER: BUILD DATA MARTS WITH ENTERPRISE DATA (V10.2) 5 DAYS

This course teaches participants how to move, merge, consolidate, and transform data from a range of data sources to build and maintain subject-area data marts. In the process, students will create a catalog and add connections to data sources and targets. They will also deliver fact and dimension data to a data mart through the use of builds and the dimensional framework. In addition, students will learn how to automate common functionality and handle complex data issues, such as unbalanced hierarchical structures. [ILT](#) [OLL](#)

(B5252) IBM COGNOS FRAMEWORK MANAGER: DESIGN METADATA MODELS (V10.2) – 5 DAYS

This course provides participants with introductory to advanced knowledge of metadata modeling concepts, and how to model metadata for predictable reporting and analysis results using Framework Manager. Participants will learn the full scope of the metadata modeling process, from initial project creation, to publishing of metadata to the Web, enabling end users to easily author reports and analyze data. [ILT](#) [OLL](#)

INTRODUCING IBM AUTHORIZED TRAINING AT NEW HORIZONS New Horizons is now authorized to offer IBM software and systems training. Through a partnership with Arrow ECS Learning Solutions, one of IBM's select global training providers, New Horizons will now deliver authorized training for the design, installation, maintenance and troubleshooting of IBM technology, hardware, and storage. This partnership allows New Horizons to leverage the award-winning IBM technical training content that is exclusive to IBM's global training providers.

Redeem your IBM Education Packs with New Horizons to empower your employees with the appropriate skills and accreditation needed for your organization to succeed.

(B5282) IBM COGNOS TRANSFORMER: DESIGN OLAP MODELS (V10.2) – 4 DAYS

This course provides developers with knowledge of OLAP modeling concepts using Transformer. Participants will learn how to design, build, and maintain PowerCubes for use in IBM Cognos BI so that end users can easily analyze data. **ILT OLL**

(1K100) IBM COGNOS FINANCIAL STATEMENT REPORTING (FSR) (V6.6) – 2 DAYS

The IBM Cognos Financial Statement Reporting (FSR) 6.6 course is a hands-on instructor-led course that provides Administrators with knowledge on how to build and maintain financial statement reporting documents using FSR 6.6. **ILT OLL**

(B5157) IBM COGNOS BI METRIC MANAGER: DESIGN SCORECARDS (V10.1) – 3 DAYS

Students will learn how to plan, create, set up, and maintain scorecard applications using IBM Cognos Metric Studio. Students will load data from supported data sources using IBM Cognos Metric Designer, and learn alternative data loading methods such as flat files and SQL scripts. Students will also learn how to secure objects within the scorecard application, as well as the application itself. **ILT OLL**

WEBSPHERE

(WA585) WEBSPHERE APPLICATION SERVER V8.5 ADMINISTRATION – 5 DAYS

In this course, you learn how to install, configure, and maintain IBM WebSphere Application Server V8.5 base, Network Deployment (ND), and the Liberty profile, and to deploy enterprise Java applications in a single computer or clustered configuration. **ILT OLL**

(WA880) WEBSPHERE APPLICATION SERVER V8.5: USING INTELLIGENT MANAGEMENT 3 DAYS

In this course students will learn the skills needed to configure and administer IBM WebSphere Application Server V8.5 Intelligent Management features. **ILT OLL**

(WS007) GETTING STARTED WITH SOA 2 DAYS

This course offers an introduction to service-oriented architecture (SOA), and describes the essential concepts of SOA that affect a broad technical audience. **ILT OLL**

(6T224G) IBM WEBSPHERE COMMERCE V7 SYSTEM ADMINISTRATION – 5 DAYS

In this course, students learn the skills required for ongoing operations and maintenance of IBM WebSphere Commerce V7. **ILT OLL**

(WB762) ADMINISTRATION OF IBM BUSINESS PROCESS MANAGER ADVANCED V7.5 5 DAYS

In this introductory course, you learn the skills that are needed to install, configure, and administer IBM Business Process Manager Advanced V7.5. **ILT OLL**

(WA380) IBM WEBSPHERE APPLICATION SERVER V8 ADMINISTRATION ON WINDOWS 5 DAYS

In this course, students learn how to install, configure, and maintain IBM WebSphere Application Server V8 base and Network Deployment (ND), and to deploy enterprise Java applications in a single machine or clustered configuration. **ILT OLL**

(WM211) IBM WEBSPHERE MQ V7.5 ADVANCED SYSTEM ADMINISTRATION (DISTRIBUTED) – 4 DAYS

In this course students learn some of the advanced skills that system programmers and administrators of IBM WebSphere MQ V7.5 on distributed platforms require. **ILT OLL**

(WM664G) IBM WEBSPHERE MESSAGE BROKER V8 APPLICATION DEVELOPMENT I 5 DAYS

This course provides students an intermediate-level overview of the WebSphere Message Broker product, focusing on using WebSphere Message Broker to develop, deploy, and support platform-independent message flow applications. **ILT OLL**

(WB723) WEBSPHERE ENTERPRISE SERVICE BUS V7.0 ADMINISTRATION – 3 DAYS

This course teaches you the skills and concepts needed to administer IBM WebSphere Enterprise Service Bus V7.0. **ILT OLL**

(WE421) ADMINISTRATION OF IBM WEBSPHERE DATAPOWER SOA APPLIANCES V5 – 3 DAYS

You learn how to perform various administrative procedures, from initial installation and setup through ongoing maintenance of the appliances in production. **ILT OLL**

(WM674) IBM WEBSPHERE MESSAGE BROKER V8 APPLICATION DEVELOPMENT II 3 DAYS

This course extends students knowledge of the WebSphere Message Broker product, focusing on using WebSphere Message Broker to develop, deploy, and support platform-independent message flow applications. **ILT OLL**

(WE401) ACCELERATE, SECURE AND INTEGRATE WITH WEBSPHERE DATAPOWER SOA APPLIANCES V5 – 5 DAYS

Through a combination of instructor-led lectures and hands-on lab exercises, you learn how to implement the key use cases for the DataPower appliances. These include XML acceleration and threat protection, web service virtualization, web services security, integrating with IBM WebSphere MQ and WebSphere Java Message Service (JMS), and authentication, authorization, and auditing (AAA). **ILT OLL**

(WM644) IBM WEBSPHERE MESSAGE BROKER V8.0, SYSTEM ADMINISTRATION – 4 DAYS

In this course, you learn how to administer WebSphere Message Broker V8 on distributed platforms, such as Windows and AIX, by using the WebSphere Message Broker administrative interfaces. **ILT OLL**

(WB802) MODELING AND IMPLEMENTING WITH IBM BUSINESS PROCESS MANAGER V8 5 DAYS

In this course, you learn about the core process modeling skills, project development approach, implementation fundamentals, and exceptional delivery patterns that can improve the speed and quality of process definition and implementation efforts. **ILT OLL**

(WB381) DEVELOPING RULE SOLUTIONS IN IBM WEBSPHERE OPERATIONAL DECISION MANAGEMENT V8 – 5 DAYS

In this course, you learn the concepts and skills that you need to design, develop, and integrate a business rule solution with WebSphere Operational Decision Management. **ILT OLL**

(WB751) DEVELOPING APPLICATIONS FOR IBM WEBSPHERE PROCESS SERVER V7.5 – I 5 DAYS

This course teaches students how to build and deploy process integration solutions by using the tools in IBM Business Process Management Advanced V7.5, including IBM Process Server, IBM Integration Designer, IBM Process Designer, IBM Process Center, and WebSphere Enterprise Service Bus. **ILT OLL**

(WB753) DEVELOPING APPLICATIONS FOR IBM WEBSPHERE ENTERPRISE SERVICE BUS V7.5 5 DAYS

This course teaches you how to build and deploy mediation integration solutions using WebSphere Enterprise Service Bus and IBM Integration Designer. **ILT OLL**

(WB851) DEVELOPING APPLICATIONS FOR IBM BUSINESS PROCESS MANAGER ADVANCED V8 – I – 5 DAYS

This course teaches you how to use the tools in IBM Business Process Manager Advanced V8 to build and deploy process integration solutions. **ILT OLL**

ILT Instructor-Led Training

OLL OnLine LIVE - Virtual ILT

ML Mentored Learning

The logo for New Horizons Computer Learning Centers. It features a stylized globe icon above the company name "New Horizons" in a bold, blue, sans-serif font. Below "New Horizons" is the tagline "Computer Learning Centers" in a smaller, blue, sans-serif font.

www.newhorizons.com

IBM Training

(WB852) DEVELOPING APPLICATIONS FOR IBM BUSINESS PROCESS MANAGER ADVANCED V8 - II - 5 DAYS

In this course, you learn how to extend the functionality of a basic process integration solution to accommodate more process integration scenarios. **ILT OLL**

(WB307) DEVELOPING APPLICATIONS IN IBM WEBSPHERE ILOG J RULES BRMS V7.1 5 DAYS

This course provides the concepts, architecture, components, processes, and procedures needed to develop an integrated business rule solution with IBM WebSphere ILOG JRules BRMS V7.1. **ILT OLL**

(WPL43) DEVELOPING WEBSITES USING IBM WEB CONTENT MANAGER 8.0 - 5 DAYS

This course is designed to introduce experienced web developers to the concepts and skills necessary to build a website and authoring system using IBM Web Content manager. **ILT OLL**

(WPL53) DEVELOPING APPLICATIONS FOR IBM WEBSPHERE PORTAL 8.0 - 5 DAYS

This course is designed for users who are new to developing applications for IBM WebSphere Portal Server V8.0. It describes the fundamentals of designing and creating portlets and how to put the new features to use including managed pages. **ILT OLL**

(WPL83) INSTALLATION AND ADMINISTRATION OF IBM WEBSPHERE PORTAL 8.0 ON WINDOWS - 5 DAYS

This instructor-led course is designed for system administrators who want to acquire or update their WebSphere Portal administration skills. Through hands-on application of installing, configuring and managing WebSphere Portal, system administrators will learn basic through advanced concepts of WebSphere Portal administration management. **ILT OLL**

TIVOLI

(TN023) IBM TIVOLI NETCOOL/OMNIBUS 7.3 INSTALLATION AND CONFIGURATION 3 DAYS

Learn to perform a complete Netcool/OMNibus Version 7.3 installation. This course includes all the steps required to install the core software components, configure an ObjectServer, install basic probes, and configure a bi-directional gateway to implement an ObjectServer high-availability configuration. **ILT OLL**

(TS613) IBM TIVOLI STORAGE MANAGER 7.1 IMPLEMENTATION AND ADMINISTRATION 5 DAYS

The course covers the installation of Tivoli Storage Manager 7.1 server, backup-archive clients, and the Operations Center. **ILT OLL**

(TP403) IBM ENDPOINT MANAGER 9 PLATFORM FUNDAMENTALS - 3 DAYS

This course will present basic and intermediate level knowledge to help users in administrator and operator roles of the product to develop the foundation knowledge they need to successfully leverage this product in their managed environments. **ILT OLL**

(TS623) IBM TIVOLI STORAGE MANAGER 7.1 ADVANCED ADMIN, TUNING, TROUBLESHOOTING - 5 DAYS

In this course, students with a fundamental knowledge of IBM Tivoli Storage Manager will learn how to control and tune the Tivoli Storage Manager environment and what steps to take when troubleshooting. **ILT OLL**

(TN033) IBM TIVOLI NETCOOL/OMNIBUS 7.3 ADMINISTRATION AND MAINTENANCE 4 DAYS

This course covers advanced administration configurations such as: Advanced migration topics, TEC migration considerations, product integrations, virtualization support, advanced SQL and query optimization. It also addresses advanced ObjectServer and Webb GUI configurations, new probe and gateway remote installation and configurations, Multifilter architecture, advanced security configurations, new user authentication configurations, best practices and problem resolution. **ILT OLL**

(TV355) IBM TIVOLI MONITORING 6.3 FOR IMPLEMENTERS - 3 DAYS

With IBM Tivoli Monitoring, you can manage your systems graphically, dynamically, and flexibly. A browser-enabled interface helps transform systems management data into information you need to keep systems available. In this course, you learn how to implement IBM Tivoli Monitoring version 6.3. **ILT OLL**

(TM062G) IBM TIVOLI MONITORING 6.2.3 ADVANCED ADMINISTRATION - 2 DAYS

In this course, you will learn about creating queries, links, situations (enterprise and private), autonomous agents, policies, agentless monitoring, and event integration with Netcool@OMNIbus and Tivoli Enterprise Console®. **ILT OLL**

(TN013) IBM TIVOLI NETCOOL/OMNIBUS 7.3 USER - 2 DAYS

This course covers the behavior, utilization and configuration settings of the User interfaces. You will configure and utilize both the legacy and new Web GUI interface including the Tivoli Integrated Portal. You will also work with defined pages, maps filters and views as well as how to specify multiple data source event lists. **ILT OLL**

(TP432) IBM TIVOLI ENDPOINT MANAGER V8.2: CONTENT DEVELOPMENT AND CUSTOMIZATION - 3 DAYS

This course provides you with the tools to create and modify custom content for IBM Endpoint Manager. **ILT OLL**

(TW103) IBM TIVOLI ACCESS MANAGER FOR E-BUSINESS 6.1.1 ADMINISTRATION & DEPLOYMENT - 4 DAYS

Learn the skills necessary to install and configure each component, secure a Web infrastructure using WebSEAL, use common auditing to centralize reports, learn Web applications, create security policies, and manage user sessions. **ILT OLL**

(TM690) IBM TIVOLI COMPOSITE APPLICATION MANAGER FOR AD 7.1 USAGE - 2 DAYS

This course provides the knowledge and skills required to leverage the key concepts and architecture of ITCAM for Application Diagnostics. **ILT OLL**

(TW251) IBM TIVOLI IDENTITY MANAGER 5.1 BASIC IMPLEMENTATION - 5 DAYS

This course covers the basic implementation of IBM Tivoli Identity Manager 5.1. Learn to configure a typical ITIM 5.1 deployment on Linux. **ILT OLL**

(TN323) IBM TIVOLI NETWORK MANAGER 3.9 OPERATION AND ADMINISTRATION 5 DAYS

This course covers the installation, configuration, use, customization, and integration of Tivoli Network Manager with Netcool/OMNIbus and network monitoring using the Network Manager Pollers. **ILT OLL**

(TX304) IBM TIVOLI WORKLOAD SCHEDULER 8.6 OPERATIONS AND SCHEDULING 3 DAYS

You learn about the features in Tivoli Workload Scheduler 8.6 for distributed environments and how to use the IBM Tivoli Dynamic Workload Console to manage Tivoli Workload Scheduler. You also learn how to monitor production workflow, and to plan, implement, and manage Tivoli Workload Scheduler objects to create a production day plan. **ILT OLL**

(TR711) TIVOLI'S PROCESS AUTOMATION ENGINE 7.5 FUNDAMENTALS - 5 DAYS

This course covers elements of Tivoli's process automation engine 7.5 that are common to all products based on the engine. It is the prerequisite for more advanced training on IBM's Service Management products. **ILT OLL**

OTHER

(CL2X3) IBM DB2 10 FOR LUW: BASIC ADMINISTRATION FOR LINUX AND WINDOWS 4 DAYS

This course teaches you to perform basic database administrative tasks using DB2 10.1 for Linux, UNIX, and Windows. These tasks include creating and populating databases and implementing a logical design to support recovery requirements. The access strategies selected by the DB2 Optimizer will be examined using the DB2 Explain tools. Various diagnostic methods will be presented including using the db2diag.log file messages to direct your investigation of problems as well as using the db2pd commands. **ILT OLL**

(NGT11G) IBM PUREFLEX SYSTEM FUNDAMENTALS - 3 DAYS

This fundamentals class covers IBM PureSystems, IBM PureFlex System, and the new IBM Flex System Enterprise Chassis along with the IBM X-Architecture and IBM Power Systems compute nodes, systems management, networking, and IBM Flex System V7000. **ILT OLL**

(AN30G) POWER SYSTEMS FOR AIX VIRTUALIZATION I: IMPLEMENTING VIRTUALIZATION - 5 DAYS

In this course, students learn the PowerVM edition's features on POWER6 and POWER7 processor-based systems. Basic and advanced configurations of the Virtual I/O Server and its clients are discussed including various availability options. **ILT OLL**

(AN10G) AIX BASICS - 4 DAYS

In this course, students will learn to perform everyday tasks using the AIX operating system. **ILT OLL**

(ES10G) FUNDAMENTAL SYSTEM SKILLS IN Z/OS - 5 DAYS

This course is designed to teach you the fundamental practical skills to navigate and work in a z/OS environment. **ILT OLL**

(BQ101) IBM SECURITY QRADAR SIEM 7.2 FOUNDATIONS - 2 DAYS

In this course, you learn to navigate the user interface and how to investigate offenses. You search and analyze the information from which QRadar SIEM concluded a suspicious activity. Hands-on exercises reinforce the skills learned. **ILT OLL**

(BQ121) IBM SECURITY QRADAR SIEM 7.2 ADMINISTRATION AND CONFIGURATION 3 DAYS

In this course, you learn to navigate the user interface and how to investigate offenses. You search and analyze the information from which QRadar SIEM concluded a suspicious activity. Hands-on exercises reinforce the skills learned.

ILT OLL

(AN31G) POWER SYSTEMS FOR AIX VIRTUALIZATION II: ADVANCED POWERVM AND PERFORMANCE – 4.5 DAYS

Students will learn how to implement advanced IBM PowerVM features, such as Active Memory Sharing, Active Memory Expansion, shared dedicated processors, multiple shared processor pools, and Live Partition Mobility.

ILT OLL

(6T710G) IBM STERLING CONNECT:DIRECT FOR MICROSOFT WINDOWS FUNDAMENTALS 3 DAYS

Students will install and configure Sterling Connect:Direct, apply the Sterling Connect:Direct Process Language, issue commands, integrate applications, and troubleshoot problems.

ILT OLL

(KM202) IBM INFOSPHERE DATASTAGE ESSENTIALS V9.1 – 4 DAYS

This course is for project administrators and ETL developers responsible for data extractions and transformations using DataStage as an introduction to DataStage 9.1.

ILT OLL

(KM402) IBM INFOSPHERE ADVANCED DATASTAGE - PARALLEL FRAMEWORK V9.1 3 DAYS

This course is designed to introduce advanced parallel job development techniques in DataStage V9.1. In this course you will develop a deeper understanding of the DataStage architecture, including a deeper understanding of the DataStage development and runtime environments. This will enable you to design parallel jobs that are robust, less subject to errors, reusable, and optimized for better performance.

ILT OLL

(RS726) CONFIGURING PROJECTS IN IBM RATIONAL TEAM CONCERT V3.0.1 – 3 DAYS

This course targets project administrators and team leads. You will learn how to configure Rational Team Concert project areas and processes so that the core IBM practices for agile development and change and release management can be effectively adopted by the project team.

ILT OLL

(0G522) DATA MANAGEMENT AND MANIPULATION WITH IBM SPSS STATISTICS (V21) – 2 DAYS

In this course, students will gain an understanding of the various options for controlling the IBM SPSS Statistics operating environment and how to use basic syntax to perform data transformations efficiently.

ILT OLL

Train virtually anywhere in the World with New Horizons' revolutionary ONLINE LIVE platform.

Online LIVE utilizes cutting-edge technology to provide remote, live instructor-led training from the convenience of your home or workplace.

What is Online LIVE (OLL)?

New Horizons' Online LIVE (OLL) training model allows students to experience LIVE instruction from expert trainers, access LIVE hands-on labs and use authorized vendor curriculum, all from a remote location.

The objective of OLL is to provide a rich, virtual classroom that simulates a traditional in-class environment by enabling students to easily interact with instructors and their peers via a remote network.

All OLL courses follow the same framework as our traditional instructor-led training programs, using lectures, demos and exercises through a virtual platform to impart knowledge and skills to students.

Key Benefits of Online LIVE:

- ✓ Learn from the convenience of your work, home or nearest New Horizons training center
- ✓ No need to travel to attend in-class training (reduced travel costs and time out of the office)
- ✓ Gain remote access to high quality LIVE, instructor-led training from industry certified trainers
- ✓ Connect virtual teams for collaborative group learning



Technical Training

COMPTIA

COMPTIA A+ CERTIFICATION (2012 OBJECTIVES) 5 DAYS

In this course, you will acquire the essential skills and information you will need to install, upgrade, repair, configure, troubleshoot, optimize, and perform preventative maintenance of basic personal computer hardware and operating systems.

[ILT](#) [OLL](#) [ML](#)

COMPTIA ADVANCED SECURITY PRACTITIONER (CASP) – 5 DAYS

In this course, students will examine advanced security concepts, principles, and implementations that pertain to enterprise level security.

[ILT](#) [OLL](#)

COMPTIA MOBILE APP SECURITY+ - ANDROID EDITION – 3 DAYS

In this course, you will learn why it's critical to build security into your Android apps, how to improve programming processes to promote security, & how to provide countermeasures for the numerous threats to which a 'Droid app and its users are exposed.

[ILT](#) [OLL](#) [ML](#)

COMPTIA MOBILITY+ – 5 DAYS

This course builds on your existing knowledge and experience to provide you with critical concepts related to over-the-air technologies, wireless networking, and mobile devices.

[ILT](#) [OLL](#)

COMPTIA MOBILE APP SECURITY+ - IOS EDITION – 3 DAYS

In this course, you will learn why it is critical to build security into your iOS apps, how to improve your programming processes to promote security, & how to provide countermeasures for the numerous threats to which an iOS app and its users are exposed.

[ILT](#) [OLL](#) [ML](#)

COMPTIA NETWORK+ CERTIFICATION (2011 OBJECTIVES) – 5 DAYS

The student will describe the major networking technologies, systems, skills, and tools in use in modern networks. Taking this course will help the student prepare for the N10-005 exam and certification.

[ILT](#) [OLL](#) [ML](#)

COMPTIA SECURITY+ CERTIFICATION (2014 OBJECTIVES) – 5 DAYS

The CompTIA® Security+® (2014 Objectives) course is designed to help students prepare for the SY0-401 exam. Students will implement and monitor security on networks, applications, and operating systems, and respond to security breaches.

[ILT](#) [OLL](#) [ML](#)

COMPTIA STORAGE+ CERTIFICATION – 5 DAYS

Students will gain knowledge of storage concepts, components, and the ability to work on a storage networking environment.

[ILT](#) [OLL](#)

COMPTIA LINUX+ CERTIFICATION – 5 DAYS

Students will acquire the skills needed to install and support one or more distributions of the Linux operating system and learn information and skills that will be helpful as students prepare for CompTIA® Linux+™ Powered by LPI exams.

[ILT](#) [OLL](#) [ML](#)

INFORMATION SECURITY

CERTIFIED ETHICAL HACKER (CEH) – 5 DAYS

This class will immerse the student into an interactive environment where they will be shown how to scan, test, hack and secure their own systems. Students then learn how intruders escalate privileges and what steps can be taken to secure a system.

[ILT](#) [OLL](#) [ML](#)

COMPUTER HACKING FORENSICS INVESTIGATOR (CHFI) – 5 DAYS

This course will provide participants the necessary skills to identify an intruder's footprints and to properly gather the necessary evidence to prosecute in the court of law.

[ILT](#) [OLL](#) [ML](#)

COMPTIA SECURITY+ CERTIFICATION (2014 OBJECTIVES) – 5 DAYS

The CompTIA® Security+® (2014 Objectives) course is designed to help students prepare for the SY0-401 exam. Students will implement and monitor security on networks, applications, and operating systems, and respond to security breaches

[ILT](#) [OLL](#) [ML](#)

CERTIFIED INFORMATION SYSTEM SECURITY PROFESSIONAL (CISSP) – 5 DAYS

This course is intended for experienced IT security-related individuals and covers all 10 CISSP CBK domains, helping students in their preparation requirements to qualify to sit for the CISSP certification exam.

[ILT](#) [OLL](#) [ML](#)

CERTIFIED INFORMATION SYSTEMS AUDITOR (CISA) – 5 DAYS

In this course students will perform evaluations of organizational policies, procedures, and processes to ensure that an organization's information systems align with overall business goals and objectives.

[ILT](#) [OLL](#) [ML](#)

CERTIFIED SECURE PROGRAMMER (ESCP) 5 DAYS

EC Council Certified Secure Programmer (ESCP) teaches developers how to identify security flaws and implement security countermeasures throughout the software development life cycle to improve the overall quality of products and applications.

[ILT](#) [OLL](#)

CERTIFIED SECURITY ANALYST – 5 DAYS

EC Council Certified Security Analyst, ECSA an advanced ethical hacking training certification that complements the Certified Ethical Hacker, CEH certification by exploring the analytical phase of ethical hacking. While the Certified Ethical Hacker certification exposes the learner to hacking tools and technologies, the Certified Security Analyst course takes it a step further by exploring how to analyze the outcome from these tools and technologies.

[ILT](#) [OLL](#)

CERTIFIED SECURE COMPUTER USER (SCU) 2 DAYS

EC Council CSCU training program immerses students into an interactive environment where they will acquire fundamental understanding of various computer and network security threats such as identity theft, credit card fraud, online banking phishing scams, virus and backdoors, emails hoaxes, sex offenders lurking online, loss of confidential information, hacking attacks and social engineering.

[ILT](#) [OLL](#)

NEW HORIZONS IS PROUD to offer IT professionals the most comprehensive learning experience. Through our partnerships with industry leaders such as CompTIA, Red Hat, Linux, Novell, Citrix, EC-Council, Business Objects and Axelos, we deliver training on the IT products and practices that drive business success.

CERTIFIED SOFTWARE QUALITY ENGINEER (CSQE) – 5 DAYS

This course teaches to ASQ's objectives to certify understanding of software quality development and implementation, software inspection, testing, verification and validation. **ILT OLL**

CERTIFIED SOFTWARE TESTER (CSTE) – 5 DAYS

In this course, students will describe the various testing principles and concepts with a special focus on the Certified Software Tester (CSTE) examination objectives. **ILT OLL**

IAITAM

ITAM FOUNDATIONS – 2 DAYS

This course is designed to impart an extensive overview of IT Asset Management (ITAM) best practices and processes as well as ways to embrace multiple organizational frameworks such as ITAM & IT Service Management (ITSM). **ILT OLL**

CERTIFIED HARDWARE ASSET MANAGEMENT PROFESSIONAL - (CHAMP) – 2 DAYS

Designed to address the numerous issues plaguing professionals in managing hardware assets, the IAITAM Certified Hardware Asset Management Professional ("CHAMP") Course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave analogy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively. Emphasis is placed on identifying the policies that enhance lifecycle management. **ILT OLL**

CERTIFIED MOBILE ASSET MANAGEMENT (CMAM) – 2 DAYS

This course is aligned with the IAITAM Best Practices Library ("IBPL"). The IAITAM Certified Mobile Asset Management ("CMAM") course prepares the individual and organizations responsible for the complex task of managing mobile devices. **ILT OLL**

CERTIFIED IT ASSET DISPOSAL – (CITAD) 2 DAYS

The IAITAM Certified IT Asset Disposal ("CITAD") course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposition ("ITAD") are broken down from policy management, data security to chain of custody transitioning. Attendees will take away the knowledge of how to avoid risk of data loss and public exposure that surround a breakdown in ITAD process management. ITAD processes can be a profit center and area of risk mitigation for those organizations that embrace the CITAD. **ILT OLL**

COBIT 5

INTRODUCTION TO COBIT 5 – 1 DAY

This course will provide existing practitioners and potential new COBIT® users' excellent insight into the new framework and explain the differences between COBIT®4.1 and COBIT®5. **ILT OLL**

COBIT 5 FOUNDATION – 3 DAYS

This course provides an overview the main concepts of IT Governance according to COBIT 5, ISACA's latest governance framework, and how they can be applied. **ILT OLL**

CITRIX

CVA-500-2I ARCHITECTING A CITRIX VIRTUALIZATION SOLUTION – 5 DAYS

This course will provide students with the key considerations for managing the project, assessing environment readiness and risks and designing the appropriate solution according to Citrix best practices. **ILT OLL**

(CNS-203-3) BASIC ADMINISTRATION FOR CITRIX NETSCALER 9.2 – 3 DAYS

Learners gain an understanding of NetScaler features such as load balancing, SSL offload, classic and advanced expressions, rate limiting and AppExpert templates. **OLL**

(CVE-400-2I) ENGINEERING A CITRIX VIRTUALIZATION SOLUTION – 5 DAYS

This course teaches Citrix engineers how to plan for and perform the tasks necessary to successfully integrate the component technologies that make up a Citrix virtualization solution in a Windows Server 2008 environment. **ILT OLL**

(CVE-401) ENGINEERING A CITRIX VIRTUALIZATION SOLUTION – 5 DAYS

This course teaches Citrix engineers how to plan for and perform the tasks necessary to successfully integrate the component technologies that make up a Citrix virtualization solution in a Windows Server 2008 environment. **ILT OLL ML**

(CXA-300-1I) ADVANCED ADMINISTRATION FOR CITRIX XENAPP 5.0 FOR WINDOWS SERVER 2008 – 5 DAYS

Students are introduced to the tools used to monitor the XenApp farm, record farm activity and generate reports. In addition, students take the skills needed to maintain data and server integrity and to scale, optimize and troubleshoot the XenApp farm. **ILT OLL ML**

(CNS-203-2I) BASIC ADMINISTRATION FOR CITRIX XENAPP 9.3 – 5 DAYS

Learners gain an understanding of NetScaler features such as load balancing, SSL offload, classic and advanced expressions, rate limiting and AppExpert templates. Learners are guided through administrator tasks preparing them to manage Citrix NetScaler 9. **ILT OLL**

(CBR-201-1) CITRIX BRANCH REPEATER 6.0 ADMINISTRATION – 2 DAYS

In this course, learners will be introduced to Citrix Branch Repeater 6.0 overview and gain the knowledge needed to execute this service delivery optimization and control solution for branch and mobile users. **ILT OLL**

(CAG-200-1I) IMPLEMENTING CITRIX ACCESS GATEWAY 9.0 ENTERPRISE EDITION – 2 DAYS

This course covers information administrators and other IT professionals need to successfully deploy and manage Access Gateway 9.0 Enterprise Edition and the Access Gateway Plug-ins. **ILT OLL**

(CXA-201-1I) IMPLEMENTING CITRIX XENAPP 5.0 FOR WINDOWS SERVER 2008 – 5 DAYS

This course provides the foundation necessary to effectively deploy and administer Citrix XenApp and its components, including Web Interface, Application Streaming, Load Manager, Installation Manager, and Secure Gateway. **ILT OLL ML**

(CXA-201-2L) IMPLEMENTING CITRIX XENAPP 5.0 FOR WINDOWS SERVER 2008 – 5 DAYS

This course provides the foundation necessary to effectively implement, deploy and administer Citrix XenApp and its components, including Web Interface, Application Streaming, Load Manager, Installation Manager, and Secure Gateway. **ILT OLL**

(CXA-202-1I) IMPLEMENTING CITRIX XENAPP 5.0 FOR WINDOWS SERVER 2008 SKILLS UPDATE – 3 DAYS

This course provides the foundation necessary to effectively implement, deploy and administer Citrix XenApp 5.0 and its components, including Web Interface, application streaming and Secure Gateway. **ILT OLL ML**

(CXA-204-2I) BASIC ADMINISTRATION FOR CITRIX XENAPP 6 – 5 DAYS

Students will receive training for installing Citrix XenApp 6 for Windows Server 2008 R2 and the associated Citrix plug-ins, administrative consoles and tools to configure resources, policies, server farm settings, printers, and virtualized applications. **ILT OLL**

(CXA-205-1I) BASIC ADMINISTRATION FOR CITRIX XENAPP 6: SKILLS UPDATE – 3 DAYS

In this course, students will be introduced to the new features in XenApp 6. students will also learn what's new in XenApp 6, review new Services, Citrix Licensing updates, Console changes, policies, HDX and Application Streaming enhancements. **ILT**

(CXA-206-1) CITRIX XENAPP 6.5 ADMINISTRATION – 5 DAYS

Students will learn to install and configure Citrix XenApp 6.5 for Windows Server 2008 R2, Citrix Receiver and plug-ins, and administrative consoles and tools to configure resources, policies, server and farm settings, printers, virtualized applications. **ILT OLL**

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Technical Training

(CXA-301-1) CITRIX XENAPP 6.5 ADVANCED ADMINISTRATION – 5 DAYS

This course provides learners with the skills necessary to monitor, maintain, optimize and troubleshoot Citrix XenApp 6.5 environments running on Windows Server 2008 R2 software.

ILT OLL

(CXD-202-1) CITRIX XENDESKTOP 5 ADMINISTRATION – 5 DAYS

Students will learn how to select a desktop delivery model for each user group based on their needs, build proof-of-concept and production XenDesktop environments, assign virtual desktops to users and customize the user experience through policies.

ILT OLL

(CXD-200-11) IMPLEMENTING CITRIX XENDESKTOP 3 – 2 DAYS

In this Citrix XenDesktop 3 training course, students will learn to install, configure and manage Citrix XenDesktop 3.

ILT OLL ML

CXM-302 DESIGNING, DEPLOYING, AND MANAGING ENTERPRISE MOBILITY SOLUTIONS WITH CITRIX XENMOBILE – 5 DAYS

This course includes all the components required to design a XenMobile solution, install a standard deployment, troubleshoot common process mistakes and perform maintenance tasks.

ILT OLL

(CXS-200-11) IMPLEMENTING CITRIX XENSEWER ENTERPRISE EDITION 5.0 2 DAYS

This course prepares learners to deploy and manage XenServer Enterprise Edition 5.0 and XenCenter. Through hands-on labs, learners will gain experience in installing and configuring a virtualization server and connecting to the server with XenCenter; creating virtual machines and managing virtual machine life-cycle operations; and creating a XenServer resource pool and connecting to remote storage.

ILT OLL ML

(CXS-202-2) CITRIX XENSEWER 5.6 ADMINISTRATION – 5 DAYS

Students will learn skills necessary to configure and administer XenServer 5.6, XenCenter, and Provisioning Services 5.6.

ILT OLL

(CXS-203-1) CITRIX XENSEWER 6.0 ADMINISTRATION – 5 DAYS

Students will learn to effectively install, configure, administer, and troubleshoot XenServer 6.0. Students will also learn how to configure a Provisioning Services 6.0 host, and create and manage vDisks in a XenServer environment.

ILT OLL

(CXA-100-11) PROVIDING HELP DESK SUPPORT FOR CITRIX XENAPP – 2 DAYS

Students will learn to identify whether more complex issues are related to the XenApp product, the network or directory services. Help desk professionals can transfer cases to the appropriate person.

ILT OLL ML

PROGRAMMING FUNDAMENTALS

(10958) PROGRAMMING FUNDAMENTALS OF WEB APPLICATIONS – 5 DAYS

Students will learn basic web development, including CSS, plug-ins, scripting, basic data access, how to use Windows Azure for application hosting, and how to move beyond WebMatrix 2 into Visual Studio.

ILT OLL

ITIL

ITIL® FOUNDATIONS – 3 DAYS

ITIL Foundations certification training program introduces the student to the fundamentals of IT Service Management (ITSM) based on ITIL® 2011 Edition. This course covers the latest version of core ITIL best practices presented from a lifecycle perspective.

ILT OLL ML

ITIL® 2011 INTERMEDIATE: SERVICE TRANSITION – 4 DAYS

The ITIL® ST (Service Transition) course is part of the ITIL® Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL® Service Transition Intermediate exam as students will learn the principles and core elements along with the activities and technology & implementation considerations within the Service Transition stage of the Service Lifecycle.

ILT OLL

ITIL INTERMEDIATE SERVICE STRATEGY 4 DAYS

Students will learn the SS (Service Strategy) part of the ITIL® v3 Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL® v3 Service Strategy Intermediate exam.

ILT OLL

ITIL EXPERT MANAGING ACROSS THE LIFECYCLE – 4 DAYS

This course offers candidates the ability to achieve the ITIL Expert certification upon passing the ITIL Managing Across the Lifecycle exam as well as providing valuable knowledge that can be implemented in the workplace.

ILT

ITIL INTERMEDIATE CONTINUAL SERVICE IMPROVEMENT – 4 DAYS

CSI (Continual Service Improvement) course is part of the ITIL® v3 Intermediate Lifecycle certification stream. The course prepares students to take the ITIL® v3 Continual Service Improvement Intermediate exam.

ILT OLL

ITIL INTERMEDIATE RELEASE CONTROL & VALIDATION – 5 DAYS

The student will learn the RCV (Release, Control & Validation) part of the ITIL® v3 Intermediate Capability certification stream. The course prepares candidates to take the ITIL® v3 Release, Control & Validation Intermediate exam.

ILT OLL

ITIL INTERMEDIATE SERVICE DESIGN – 4 DAYS

The student will learn the SD (Service Design) part of the ITIL® v3 Intermediate Lifecycle certification stream. The course prepares candidates to take the ITIL® v3 Service Design Intermediate exam as well as proving valuable workplace knowledge.

ILT OLL

ITIL INTERMEDIATE SERVICE OFFERINGS AND AGREEMENTS – 5 DAYS

The Service Offerings & Agreements course is part of the ITIL® v3 Intermediate Capability certification stream. The course prepares candidates to take the ITIL® v3 Service Offerings & Agreements Intermediate exam.

ILT OLL

ITIL INTERMEDIATE SERVICE OPERATION 4 DAYS

SO (Service Operation) course is part of the ITIL® v3 Intermediate Lifecycle certification stream. The course prepares students to take the ITIL® v3 Service Operation Intermediate exam as well as proving valuable workplace knowledge.

ILT OLL

ITIL V3 AWARENESS (IV3-101-2.10) – 1 DAY

ITIL® v3 Awareness workshop provides a high level overview of IT Service Management and IT Service Management Best Practices based on ITIL version 3 (v3). Participants will learn principles, core elements and benefits of the Service Lifecycle approach.

ILT OLL

OPERATIONAL SUPPORT AND ANALYSIS 5 DAYS

The ITIL® OSA (Operational Support & Analysis) course is part of the ITIL® Intermediate Capability certification stream. The course prepares candidates to take the ITIL® Operational Support & Analysis Intermediate exam. Students will learn the concept of Service Management as a Practice, Event, Incident, Access and Problem management as well as planning, implementation and Request fulfilment.

ILT OLL

PLANNING, PROTECTION AND OPTIMIZATION 5 DAYS

PPO (Planning, Protection & Optimization) course is part of the ITIL® Intermediate Capability certification stream. The course prepares candidates to take the ITIL® Planning, Protection & Optimization Intermediate exam. Topics include Availability, Capacity, IT Service Continuity, Security and Demand Management.

ILT OLL

RED HAT

RED HAT SYSTEM ADMINISTRATION I (RH124) 5 DAYS

This course will actively engage students in task-focused activities, lab-based knowledge checks, and facilitative discussions to ensure maximum skill transfer and retention.

ILT OLL

RED HAT RHCSA RAPID TRACK COURSE WITH EXAM (RH200) – 5 DAYS

This course is designed for experienced Linux System Administrators who want to harden their technical skill sets and become accredited with the RHCSA certification.

ILT OLL

RED HAT SYSTEM ADMINISTRATION II (RH134) 4 DAYS

This course is designed for IT professionals working to become full-time enterprise Linux system administrators. The course is a followup to System Administration I.

ILT OLL

RED HAT SYSTEM ADMINISTRATION II WITH RHCSA EXAM (RH135) – 5 DAYS

Building on the foundation of command line skills covered in System Administration I, students will dive deeper into Red Hat Enterprise Linux to broaden their “tool kits” of administration skills.

ILT OLL

RED HAT ENTERPRISE DEPLOYMENT, VIRTUALIZATION AND SYSTEMS MANAGEMENT WITH EXAM (RH402) – 2 DAYS

Experienced system administrators will learn how to implement and manage Red Hat Enterprise Linux deployments efficiently and effectively, in ways that make their systems manageable by a team of administrators.

ILT OLL

RED HAT ENTERPRISE SYSTEM MONITORING AND PERFORMANCE TUNING WITH EXAM (RH443) – 5 DAYS

Tuning for use-case scenarios (for example, HPC, large memory, database, and file server). Tuning for power consumption. Tuning virtual machines (host and guest). Tuning memory and caches. Tuning CPU and memory utilization using cgroups.

ILT OLL

RED HAT ENTERPRISE VIRTUALIZATION (RH318) – 4 DAYS

Students acquire the skills and knowledge to effectively create, deploy, manage, and migrate Linux and Microsoft Windows virtual machines hosted on either dedicated Red Hat Enterprise Virtualization Hypervisor nodes or Red Hat Enterprise Linux servers. **ILT OLL**

RED HAT ENTERPRISE VIRTUALIZATION WITH EXAM (RH319) – 5 DAYS

Students acquire the skills and knowledge to effectively create, deploy, manage, and migrate Linux and Microsoft Windows virtual machines hosted on either dedicated Red Hat Enterprise Virtualization Hypervisor nodes or Red Hat Enterprise Linux servers. **ILT OLL**

RED HAT RHCE RAPID TRACK COURSE WITH RHCSA AND RHCE EXAMS (RH300) – 5 DAYS

The Red Hat Certified Engineer™ course is designed for UNIX- and Linux-experienced users, networking specialists, and system administrators. This course provides hands-on training on Red Hat Enterprise Linux 4, and includes the RHCE Certification Lab Exam.

ILT OLL

RED HAT LINUX SYSTEM ADMINISTRATION (RH131) – 4 DAYS

Students in this course will learn how to start building skills in systems administration on Red Hat Enterprise Linux 5, to a level where they can attach and configure a workstation on an existing network. **ILT**

RED HAT LINUX RAPID TRACK COURSE (RH301) – 4 DAYS

Students will install & configure Red Hat Enterprise Linux; understand limitations of hardware; configure networking & file systems; configure the X Window System, and security, set up common network (IP) services, carry out diagnostics & troubleshooting. **ILT**

RED HAT ENTERPRISE SELINUX POLICY ADMINISTRATION (RHS429) – 4 DAYS

This class culminates in a major project to analyze, determine the security needs of, and design and implement a set of net-new policies for a service previously unprotected by SELinux. **ILT**

RED HAT OPENSTACK ADMINISTRATION (CL210) – 3 DAYS

This course teaches system administrators how to implement a cloud-computing environment using Red Hat Enterprise Linux OpenStack Platform, including installation, configuration, and maintenance. **ILT OLL**

RED HAT OPENSTACK ADMINISTRATION WITH EXPERTISE EXAM (CL211) – 4 DAYS

This course teaches system administrators how to implement a cloud computing environment using Red Hat Enterprise Linux OpenStack Platform, including installation, configuration, and maintenance. **ILT OLL**

NETWORKING AND SECURITY ADMINISTRATION OF RED HAT LINUX 5 – 4 DAYS

In this course, students will implement system security and user authentication between hosts. Students will implement advanced system and network services along with security policies to ensure efficient network administration. **ILT**

RED HAT SERVER HARDENING (RH413) – 4 DAYS

This course builds on a student's Red Hat Certified Engineer (RHCE®) certification or equivalent experience to teach how to secure a Red Hat Enterprise Linux® system to comply with security policy requirements. **ILT OLL**

RED HAT SERVER HARDENING WITH EXAM (RH414) – 5 DAYS

This course builds on a student's Red Hat Certified Engineer (RHCE) certification or equivalent experience to teach how to secure a Red Hat Enterprise Linux system to comply with security policy requirements. **ILT OLL**

RED HAT RHCSA RAPID TRACK COURSE (RH199) – 4 DAYS

This course is designed for experienced Linux System Administrators who want to harden their technical skill sets and become accredited with the RHCSA certification. **ILT OLL**

RED HAT SYSTEM ADMINISTRATION III (RH254) – 4 DAYS

This course is designed for experienced Linux administrators who require networking and security administration skills. **ILT OLL**

RED HAT RHCE RAPID TRACK COURSE (RH299) – 4 DAYS

This course is designed for senior Linux system administrators who want to validate their competencies by earning the RHCSA and RHCE credentials. **ILT OLL**

RED HAT COMMAND LINE SYSTEM ADMINISTRATION (RH190) – 3 DAYS

Red Hat Command Line Skills (RH190) is designed for IT professionals who are new to Linux and UNIX administration and require core administration skills using the command line only. Graphical user interface (GUI) administration tools will not be addressed.

ILT OLL

RED HAT LINUX TROUBLESHOOTING (RH242) – 4 DAYS

System administrators will learn techniques for troubleshooting a Linux system and how to use the troubleshooting tools available on Red Hat Enterprise Linux. **ILT OLL**

RED HAT STORAGE SERVER ADMINISTRATION (RH236) – 2 DAYS

For senior system administrators and storage administrators interested in deploying scalable, highly available storage on off-the-shelf hardware and in the cloud. Students learn how to install, configure, and maintain a cluster of Red Hat Storage servers. **ILT OLL**

LINUX

LINUX ADVANCED SYSTEM AND NETWORK ADMINISTRATION - LPI CERTIFICATION 5 DAYS

In this course, students implement and manage web, file, and security features, troubleshoot system and network problems. The course includes skills needed to provide advanced features and services to users of the Linux network. **ILT**

LINUX SYSTEM ADMINISTRATION - LPI CERTIFICATION – 5 DAYS

In this course, students with basic knowledge of computer hardware and system administration will focus on Linux system administration and prepare to take the LPI 101 and 102 exams. Students will install, configure, and manage Linux systems. **ILT**

COMPTIA LINUX+ CERTIFICATION – 5 DAYS

Students will acquire the skills needed to install and support one or more distributions of the Linux operating system and learn information and skills that will be helpful as you prepare for CompTIA® Linux+™ Powered by LPI exams. **ILT OLL ML**

3068 MIGRATING FROM RED HAT TO SUSE LINUX ENTERPRISE SERVER 10 – 3 DAYS

This course focuses on the main differences between Red Hat Ent. Linux 4 and SUSE Linux Ent. Server 10. It enables an experienced Linux administrator familiar with Red Hat Ent. Linux 4 to perform administrative tasks on the SUSE Linux Ent. Server 10. **ILT**

JAVA

INTRODUCTION TO PROGRAMMING USING JAVA SE 7 – 1 DAY

Students will learn the basic concepts of programming using Java as the tool for learning. **ILT OLL**

JAVA FUNDAMENTALS (JAVA SE 7) – 5 DAYS

Students will create basic applications using the Java SE 7 programming language and describe object-oriented concepts, Unified Modeling Language (UML) representation of object-oriented programming (OOP) concepts, and Java platforms and technologies. **ILT OLL**

JAVA PROGRAMMING (JAVA SE 7) – 5 DAYS

Students will work with advanced features of Java. **ILT OLL**

AJAX TRAINING USING JSP – 3 DAYS

Students learn to make calls to the server with JavaScript and to manipulate XML content returned from the server. **ILT OLL**

JAVASCRIPT ADVANCED PROGRAMMING AND AJAX – 2 DAYS

In this course, students will use the advanced techniques in JavaScript programming and Ajax to make your web pages highly functional. **ILT**

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THE MICROSOFT OFFICE SPECIALIST CERTIFICATION is the credential required by academia and business, recognized globally as the premier credential chosen by individuals seeking to validate their knowledge, skills and abilities relating to the Microsoft Office systems. In academia, MOS promotes success in the classroom for students and instructors, and prepares students for an increasingly competitive workforce for business. MOS maximizes office productivity and efficiency for the organization and increases job satisfaction and heightens career achievement among employees. In workforce development, MOS prepares and places job candidates, ensuring they possess the skills employers require.

MICROSOFT OFFICE

ACCESS 2013 – PART 1 – 2 DAYS

In this course, students will learn how to use Access 2013 to manage data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data. **ILT** **OLL** **ML**

ACCESS 2013 – PART 2 – 2 DAYS

In this course, students learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access and more. **ILT** **OLL** **ML**

ACCESS 2010 – PART 1 – 2 DAYS

In this course, students will create and modify new databases and their various objects. **ILT** **OLL** **ML**

ACCESS 2010 – PART 2 – 2 DAYS

Students will create complex Access databases by structuring existing data, writing advanced queries, working with macros, and performing database maintenance. **ILT** **OLL** **ML**

ACCESS 2010 – PART 3 – 1 DAY

In this course students will exchange data with other applications, automate business processes by using VBA code, and secure and share databases.

ILT **OLL** **ML**

EXCEL 2013 - PART 1 – 1 DAY

In this course, students will use Microsoft® Office Excel® 2013 to create spreadsheets and workbooks that you can use to store, manipulate, and share your data. **ILT** **OLL** **ML**

EXCEL 2013 - PART 2 – 1 DAY

Students will build upon the foundational Microsoft® Office Excel® 2013 knowledge and skills already acquired and learn to create advanced workbooks and worksheets, including advanced formulas, tables, PivotTables, PivotCharts and data filtering. **ILT** **OLL** **ML**

EXCEL 2013 - PART 3 – 1 DAY

In this course, students will learn some of the more advanced features of Excel, including automating common tasks, auditing workbooks to avoid errors, sharing data with other people, analyzing data, and using Excel data in other applications. **ILT** **OLL** **ML**

EXCEL 2010 - PART 1 – 1 DAY

In this course, students will create and edit basic Microsoft Office Excel 2010 worksheets and workbooks. **ILT** **OLL** **ML**

EXCEL 2010 - PART 2 – 1 DAY

The student will learn to use advanced formulas and work with various tools to analyze data in spreadsheets. Students will also organize table data, present data as charts, and enhance the look and appeal of workbooks by adding graphical objects. **ILT** **OLL** **ML**

EXCEL 2010 - PART 3 – 1 DAY

The students will learn to automate some common Excel tasks, apply advanced analysis techniques to more complex data sets, troubleshoot errors, collaborate on worksheets, and share Excel data with other applications. **ILT** **OLL** **ML**

EXCEL 2010 - PART 4 – 1 DAY

In this course, students will use the advanced features of Microsoft® Office Excel® 2010 to attain proficiency as an Excel power user. **ILT** **OLL**

EXCEL 2010 CERTIFICATION PREPARATION 3 DAYS

Students will use the features of Microsoft® Office Excel® 2010 to attain proficiency as an Excel power user. **ILT** **OLL**

EXCEL 2010 PIVOT TABLES – 0.5 DAY

In this course, students will create and analyze PivotTable data. **ILT** **OLL**

EXCEL 2010 POWERPIVOT – 1 DAY

In this course, students will make use of the PowerPivot add-in to import data from various sources and create a dynamic report. **ILT** **OLL**

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EXCEL 2010 - VBA – 1 DAY

The student will learn to automate job tasks in Microsoft® Office Excel® 2010.  

EXCEL 2011 (MACINTOSH) - LEVEL 1 – 1 DAY

In this course, students create and edit basic Microsoft® Office Excel® 2011 worksheets and workbooks.  

EXCEL 2011 (MACINTOSH) - LEVEL 2 – 1 DAY

In this course, students will use advanced formulas and work with various tools to analyze data in spreadsheets. Students will also organize table data, present data as charts, and enhance the look and appeal of workbooks by adding graphical objects.

INFOPATH 2010 - CREATING INFOPATH FORMS 1 DAY

In this course, students will learn how to use InfoPath to gather and share information by creating and implementing XML-based forms.  

OFFICE 365: A DAY IN THE LIFE OF THE END-USER – 1 DAY

This course provides students with the knowledge and skills to productively utilize Office 365. The course focuses on day in the life scenarios for working in Outlook Web Access (OWA) and accessing new features of Outlook 2010. 

OFFICE 365: WEB APPS AND COLLABORATION FOR OFFICE 2013 – 1 DAY

Students will get an introduction to Microsoft® Office 365™: Web Apps and Collaboration for Office 2013 in a cloud-based environment, without requiring an installation of the full desktop version of Microsoft® Office 2013 on the local computer.  

MANAGING OFFICE 365 IDENTITIES AND SERVICES – 5 DAYS

This course focuses on skills required to set up an Office 365 tenant, including federation with existing user identities, and skills required to sustain an Office 365 tenant and users. 

OFFICE 2013 TRANSITION FROM 2007/2010 1 DAY

This course builds upon the foundational Microsoft® Office® 2007/2010 knowledge and skills students have already acquired. It focuses on the enhanced features to improve the way to manage, organize, present, and distribute a company's data and information.

ONENOTE 2013 – 1 DAY

The student will learn how to use the key components of the Microsoft® Office OneNote® 2013 application on a desktop, laptop, or Microsoft® Windows® 8 tablet device, when working in or away from the primary office or study environment.  

ONENOTE 2010 – 1 DAY

In this course, students will create, edit, organize, and enhance notes and also integrate them with other applications using Microsoft OneNote 2010.

OUTLOOK 2013 - PART 1 – 1 DAY

 Students will learn the basic skills needed to start using Outlook 2013 to manage email communications, calendar events, contact information, tasks, and notes.

OUTLOOK 2013 - PART 2 – 1 DAY

Students will explore the advanced features provided with the Outlook interface, such as advanced message, calendar, and contacts management.   

OUTLOOK 2010 - PART 1 – 1 DAY

In this course students will use Outlook to compose and send email, schedule appointments and meetings, manage contact information, schedule tasks, and create notes.   

OUTLOOK 2010 - PART 2 – 1 DAY

 In this course, students will customize the Outlook environment, calendar, and mail messages, and will also track, share, assign, and quickly locate various Outlook items.   

OUTLOOK 2010 - PART 3 – 1 DAY

In this course, students will work with the advanced features of Outlook.   

POWERPOINT 2013 - LEVEL 1 – 1 DAY

 In this course, students will use PowerPoint 2013 to begin creating engaging, dynamic multimedia presentations.   

POWERPOINT 2013 - LEVEL 2 – 1 DAY

 This course provides students with a variety of tools that can help them deliver content in nearly any situation, while saving time and effort.   

POWERPOINT 2011 (MACINTOSH) - LEVEL 1

 Students will explore the PowerPoint environment and create a presentation. They will format text on slides, adding graphical objects, tables and charts to enhance clarity and appeal. Then they will finalize and deliver a presentation.  

POWERPOINT 2011 (MACINTOSH) - LEVEL 2

 Students will enhance their presentation by using features that will transform it into a powerful means of communication. Students will customize the PowerPoint interface to suit their requirements and use features to create dynamic presentations.  

POWERPOINT 2010 - PART 1 – 1 DAY

 Using the vast array of features and functionality contained within Microsoft® Office PowerPoint® 2010, students will gain the ability to organize content, enhance it with high-impact visuals, and deliver it with a punch.   

POWERPOINT 2010 - PART 2 – 1 DAY

 In this course students will enhance their presentation by using features that will transform it into a powerful means of communication. They will customize the PowerPoint interface to suit the requirements and use features to enhance presentations.   

MICROSOFT SHAREPOINT DESIGNER 2013 1 DAY

In this course, students will learn to create and publish custom SharePoint workflows without code using SharePoint Designer 2013.  

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE ADMINISTRATOR – 1 DAY

This course helps students collaborate and use familiar applications and web-based tools to create, access, store, and track documents and data in a central location.  

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE OWNER – 1 DAY

Students will learn how to create, configure, and manage a SharePoint Team Site so that their organization can share information and collaborate effectively.  

MICROSOFT SHAREPOINT FOUNDATION 2013: SITE USER – 1 DAY

In this course, students will learn about and use a SharePoint Team Site to access, store, and share information and documents.  

MICROSOFT SHAREPOINT DESIGNER 2010 LEVEL 1 – 1 DAY

In this course students will use Microsoft® Office SharePoint® Designer 2010 to create and modify a SharePoint site.  

MICROSOFT SHAREPOINT DESIGNER 2010 LEVEL 2 – 1 DAY

In this course, students will extend a SharePoint site by including server-side controls and administer a SharePoint site.  

MICROSOFT SHAREPOINT FOUNDATION 2010 LEVEL 1 – 2 DAYS

In this course, students will use, create, and edit content in a team website. Students will also create and perform basic management of a team site using SharePoint Foundation 2010.   

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MICROSOFT SHAREPOINT FOUNDATION 2010 LEVEL 2 – 2 DAYS

In this course, students will manage site collections and site components as a site collection administrator and as a site administrator.

ILT OLL ML

MICROSOFT SHAREPOINT SERVER 2010 INTRODUCTION – 1 DAY

In this course, students will collaborate with team members and share information with them using Microsoft SharePoint Server 2010.

ILT OLL ML

VISIO PROFESSIONAL 2013 - LEVEL 1 – 1 DAY

Visio provides students with an intuitive, customizable tool to easily create a professional-looking visual product by using its extensive gallery of shapes.

ILT OLL

VISIO PROFESSIONAL 2010 - LEVEL 1 – 1 DAY

In this course, students will design and manage basic diagrams, workflows, and flowcharts.

ILT OLL

VISIO PROFESSIONAL 2010 - LEVEL 2 – 1 DAY

In this course, students will create custom elements and a custom template, represent external data as a drawing, and share their work with others.

ILT OLL

WINDOWS SHAREPOINT SERVICES 3.0

LEVEL 1 – 2 DAYS

In this course, students will use, create and edit Windows SharePoint Services 3.0 content and create and manage a team site.

ILT OLL ML

WINDOWS SHAREPOINT SERVICES 3.0

LEVEL 2 – 2 DAYS

In this course, students will learn how manage team sites as a site owner and as a SharePoint Services administrator.

ILT OLL

USING MICROSOFT WINDOWS 8.1 – 1 DAY

Students will define what a PC is, and be familiarized with the Windows 8.1 user interface and its basic capabilities. In this course, students will explore Windows 8.1 and learn how to create documents, send email, browse the Internet, and more.

ILT OLL

USING MICROSOFT WINDOWS 8 – 1 DAY

In this course, students will explore Windows 8 and learn how to create documents, send email, browse the Internet, and share information between applications and with other users.

ILT OLL

WINDOWS 8.1 TABLET FOR BUSINESS USE 1 DAY

Students will learn how to set up, configure, and secure a Windows 8.1 tablet, run and use various apps, manage files, use your tablet in conjunction with other devices, and search for information.

ILT OLL

WINDOWS 8.1 TRANSITION FROM WINDOWS 7 1 DAY

Develop an understanding of how to accomplish your day-to-day work tasks in this new environment will push you one step closer to being able to comfortably work from a number of platforms, and a number of devices, nearly anywhere you go.

ILT OLL

MICROSOFT WINDOWS 8 AND OFFICE 2013: MAKING THE TRANSITION – 1 DAY

This course will teach students to transition to Windows 8 and Office 2013, bridging the gap between laptop or desktop PC, and a variety of mobile devices.

ILT OLL ML

WINDOWS 7 - LEVEL 1 – 1 DAY

Students will log on to Windows 7, explore its interface, identify the different components in the interface, customize the Windows 7 desktop, manage files and folders, use the common tools and programs available in Windows 7, and browse the Internet.

ILT OLL ML

WINDOWS 7 - LEVEL 2 – 1 DAY



In this course, students will familiarize themselves with the advanced customization techniques and work with applications and programs in Windows® 7. In addition to this, students will also work with Internet Explorer 8.

ILT OLL ML

WORD 2013 - PART 1 – 1 DAY



In this course, you'll learn how to use Word 2013 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

ILT OLL ML

WORD 2013 - PART 2 – 1 DAY



Students will learn to use Word more efficiently by automating some tasks and creating complex documents that include lists, tables, charts, graphics, and newsletter layouts and will merge data to personalize correspondence and labels.

ILT OLL ML

WORD 2013 - PART 3 – 1 DAY



In Microsoft® Word 2013: Part 3, the student will gain advanced skills to work with lengthy documents, collaborate with others, and create forms, as well as revise, manage, and secure business documents.

ILT OLL ML

WORD 2011 (MACINTOSH) - LEVEL 1 – 1 DAY



In this course, students create, edit, and format standard documents in Microsoft Office Word 2008 for Macintosh.

ILT OLL

WORD 2011 (MACINTOSH) - LEVEL 2 – 1 DAY



In this course, students will create complex documents and build personalized efficiency tools using Microsoft Office Word 2011.

ILT OLL

WORD 2010 - PART 1 – 1 DAY



In this course, students will create, edit, and enhance standard business documents using Microsoft® Office Word 2010.

ILT OLL ML

WORD 2010 - PART 2 – 1 DAY



In this course, students will create complex documents and build personalized efficiency tools using Microsoft Office Word 2010.

ILT OLL ML

WORD 2010 - PART 3 – 1 DAY



In this course, students will create, manage, revise, secure and distribute long documents.

ILT OLL ML

ADOBE/WEB DESIGN

ADOBE ACROBAT XI PRO - PART 1 – 1 DAY

Students will learn the power of the Portable Document Format. Taking advantage of the functionality and features available in Acrobat, students will ensure the integrity of electronic documents for any viewer, on any devices, or operating systems.

ILT OLL

ADOBE ACROBAT XI PRO - PART 2 – 1 DAY

Students will learn to use Adobe Acrobat XI Pro to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

ILT OLL

ADOBE CAPTIVATE 5.0 - LEVEL 1 – 1 DAY

In this course, students will create software demonstrations and interactive training simulations using Adobe® Captivate® 5.

ILT OLL

ADOB E COLD FUSION 9 - LEVEL 1 – 1 DAY

Students will learn to build and deploy dynamic web applications using ColdFusion.

ILT OLL

ADOB E CONTRIBUTE CS4 - 1 DAY

In this course, students will administer and maintain a multi-user website using Adobe® Contribute CS4.

ILT OLL

ADOB E CS5 - COMPREHENSIVE – 3 DAYS

The student will learn to use Adobe CS5 programs to create and manipulate web pages, print publications, images, animations, illustrations, and more.

ILT OLL

INTRODUCTION TO CSS – 2 DAYS

Students will learn to use Cascading Style Sheets to format HTML pages.

ILT OLL

ADOB E CREATIVE SUITE 5.5 - NEW FEATURES 1 DAY

In this course, students will become familiar with the new features in InDesign, Flash, and Dreamweaver released as part of Adobe® Creative Suite® 5.5.

ILT OLL

ADOB E DREAMWEAVER CS6 - PART 1 – 1 DAY

In this course, students will use Adobe Dreamweaver to create web pages while focusing on the content, styling, and design. As web pages are created, Dreamweaver will competently create the XHTML, CSS and JavaScript required.

ILT OLL

ADOB E DREAMWEAVER CS6 - PART 2 – 1 DAY

In this course, students will create fluid CSS layouts, implement mobile integration techniques, and share files over a server to work in a collaborative manner.

ILT OLL

ADOB E DREAMWEAVER CS5 - LEVEL 1 – 1 DAY

In this course, students will design, build, and upload a website.

ILT OLL ML

ADOB E DREAMWEAVER CS5 - LEVEL 2 – 1 DAY

In this course, students will develop professional-looking web pages using the Adobe® Dreamweaver® CS5 application.

ILT OLL

ADOB E DREAMWEAVER CS5 - LEVEL 3 – 1 DAY

In this course, students will create and manage database-driven websites.

ILT OLL

ADOB E DREAMWEAVER CS5 COMPREHENSIVE 3 DAYS

Students will design, build, and upload a website, develop professional-looking web pages using the Adobe Dreamweaver CS5 application, and create and manage database-driven websites.

ILT OLL

ADOB E FIREWORKS CS5 - LEVEL 1 – 2 DAYS

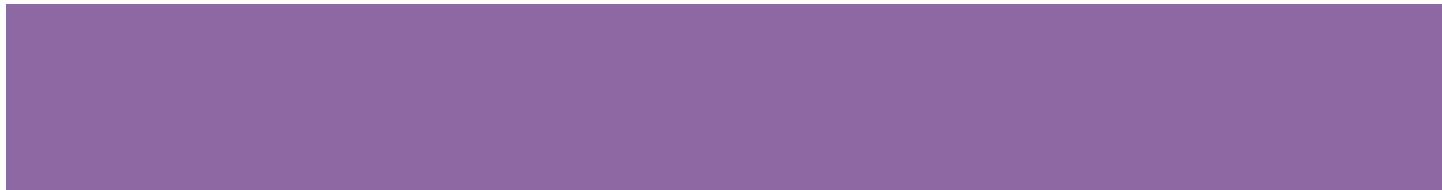
In this course, students will use Adobe® Fireworks CS5 to create vector graphics, edit bitmap graphics, optimize images, create and assign rollover effects, and create multiple pages for the web.

ILT OLL

ADOB E FLASH CC: PART 1 – 1 DAY

In this course, students will learn to navigate the Flash CC interface and gain knowledge in using the tools and features necessary for drawing graphics and creating a website that contains an animated introduction.

ILT OLL



ADobe FLASH CS6 - PART 1 – 2 DAYS

In this course, students will learn to navigate the Adobe® Flash® CS6 interface, and gain knowledge in using the tools and features necessary for drawing graphics and creating a website that contains an animated introduction.

[ILT] [OLL]

ADobe FLASH CS6 - PART 2 – 2 DAYS

Students will gain an understanding of ActionScript and other advanced features of Flash, importing content from external sources, such as XML and video files, and create items that respond to user interaction.

[ILT] [OLL]

ADobe FLASH CS5 - LEVEL 1 – 2 DAYS

In this course, students will create and manipulate a wide variety of objects ranging from simple graphic designs to complex animation sequences using the Adobe® Flash® CS5 application.

[ILT] [OLL] [ML]

ADobe FLASH CS5 - LEVEL 2 – 2 DAYS

In this course, students will plan, design, and develop complex Flash projects using the Adobe® Flash® CS5 application.

[ILT] [OLL] [ML]

ADobe FLASH CS5 - LEVEL 3 – 1 DAY

In this course, students will build Flash applications using advanced features of Flash CS5 and ActionScript 3.0.

[ILT] [OLL] [ML]

ADobe FLASH CS5 - COMPREHENSIVE 3 DAYS

Students will learn to create and manipulate a wide variety of objects; plan, design and develop complex Flash projects; and build Flash applications using the advanced features of the Flash CS5 and ActionScript 3.0 applications.

[ILT] [OLL]

ADobe ILLUSTRATOR CC: PART 1 – 1 DAY

This course covers the Graphic Design & Illustration Using Adobe Illustrator CC objectives to help students prepare for the Adobe Certified Associate (ACA) exam. This course is also designed to cover the Adobe Certified Expert (ACE) exam objectives.

[ILT] [OLL]

ADobe ILLUSTRATOR CC: PART 2 – 1 DAY

In this course, students will draw complex illustrations and enhance them by using various painting options. Students will also use painting tools, manage colors, format type, work with effects, prepare artwork for commercial printing, and prepare graphics for the web.

[ILT] [OLL]

ADobe ILLUSTRATOR CS6 – PART 1 – 1 DAY

Students will learn to create "drawn" graphics, integrating content from other CS6 domains (such as photo-oriented graphics and animation, which belong to Photoshop and Flash).

[ILT] [OLL]

ADobe ILLUSTRATOR CS6 – PART 2 – 1 DAY

Students will learn to create complex artwork using advanced tools, options, and effects, prepare artwork for commercial printing and save it for the Web. Students will draw complex illustrations and enhance them using various painting options.

[ILT] [OLL]

ADobe ILLUSTRATOR CS5 – LEVEL 1 – 1 DAY

In this course, students will use Adobe Illustrator CS5 to create illustrations that include graphics and text.

[ILT] [OLL] [ML]

ADobe ILLUSTRATOR CS5 – LEVEL 2 – 1 DAY

In this course, students will create complex illustrations, manage color across a range of devices, work with graphs and variables, control how illustrations appear on print and the web, and preview them on mobile devices.

[ILT] [OLL] [ML]

ADobe ILLUSTRATOR CS5 – COMPREHENSIVE 3 DAYS

Students learn to create illustrations that include graphics and text, create complex illustrations, manage color across devices, work with graphs and variables, control how illustrations appear on print and the web, and preview on mobile devices.

[ILT] [OLL]

ADobe INDESIGN CC: PART 1 – 1 DAY

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

[ILT] [OLL]

ADobe INDESIGN CC: PART 2 – 1 DAY

In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

[ILT] [OLL]

ADobe INDESIGN CS6 - PART 1 – 1 DAY

Adobe ® InDesign ® CS6 course gives you all the tools you need to give your documents a well-designed, professional look, including Paragraph and character styles, layout features, and customized text and graphics.

[ILT] [OLL]

ADobe INDESIGN CS6 - PART 2 – 1 DAY

In this course, students will use the advanced features of Adobe® InDesign® CS6 to create and design content for the web and print.

[ILT] [OLL]

ADobe INDESIGN CS5 - LEVEL 1 – 1 DAY

In this course students will utilize Adobe® InDesign® CS5 to create and deliver eye-catching printed documents.

[ILT] [OLL] [ML]

ADobe INDESIGN CS5 - LEVEL 2 – 1 DAY

In this course, students will use the advanced features of Adobe® InDesign® CS5 to create and design content for the web and print.

[ILT] [OLL] [ML]

ADobe INDESIGN CS5 - COMPREHENSIVE 3 DAYS

Students will use the features of Adobe® InDesign® CS5 to create and design content for the web and print.

[ILT] [OLL]

ADobe PHOTOSHOP CC: PART 1 – 1 DAY

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

[ILT] [OLL]

ADobe PHOTOSHOP CC: PART 2 – 1 DAY

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects.

[ILT] [OLL]

ADobe PHOTOSHOP CS6 - PART 1 – 1 DAY

Adobe Photoshop CS6: Part 1 focuses on basic features of Photoshop so that the student can navigate the environment and use the Photoshop tools to work with photographic images.

[ILT] [OLL]

ADobe PHOTOSHOP CS6 - PART 2 – 1 DAY

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how Photoshop techniques can be used in combination to create exciting visual effects.

[ILT] [OLL]

ADobe PHOTOSHOP CS5 – COMPREHENSIVE 3 DAYS

The student will understand and use the various elements in the Photoshop CS5 interface so as to efficiently work with the software, including layers, masks, special effects, and will create and optimize animations for the web and mobile devices.

[ILT] [OLL]

ADobe PHOTOSHOP CS5 PHOTO PRINTING AND COLOR – 1 DAY

In this course, students will use color management techniques and color correct images to ensure optimal print output.

[ILT] [OLL]

ADobe PHOTOSHOP CS5 WEB PRODUCTION 1 DAY

In this course, students will set Photoshop's unit preferences and save files in different formats to see how well each format balances image quality with file size reduction.

[ILT] [OLL]

WEB DESIGN WITH HTML5 AND CSS3 – LEVEL 1 DAY

In this course, students will use HTML5 to create and design web pages.

[ILT] [OLL]

BUSINESS PRODUCTIVITY

CRYSTAL REPORTS 2011 - LEVEL 1 – 2 DAYS

In this course, students will learn how to create more sophisticated reports like subreports and cross-tabs.

[ILT] [OLL]

CRYSTAL REPORTS 2011 - LEVEL 2 – 2 DAYS

The student will learn to create complex reports using Crystal Reports' tools.

[ILT] [OLL]

JAVASCRIPT - ENHANCING WEB PAGES 1 DAY

Students will learn how to add various JavaScript enhancements to Web sites.

[ILT] [OLL] [ML]

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Applications Training

LYNC 2010 FOR THE BUSINESS PROFESSIONAL – 0.5 DAY

This half-day course covers the essentials of using Lync 2010 for business. Students will learn how to initiate and answer Lync voice calls, how to engage in instant messaging with colleagues, and how to set up, conduct and participate in online meetings. **ILT OLL**

INTRODUCTION TO CLOUD COMPUTING 1 DAY

In this course, students will define cloud computing technology and describe its impact on IT scenario.

ILT OLL

INTRODUCTION TO SQL – 2 DAYS

Students will learn to build applications or to generate business reports using SQL. SQL learned in the course is applicable to all major databases. **ILT OLL**

GOOGLE ADWORDS: PART 1 – 1 DAY

Students will create a Google AdWords account, an AdWords campaign and text ads, research and optimize keywords, refine text ad copy, manage a campaign through analysis, analyze and optimize bidding and budget, and generate reports. **ILT OLL**

GOOGLE ADWORDS: PART 2 – 1 DAY

In this course, you will create a Display Network Campaign, define location and language targeting, and schedule when your ads will run. You will optimize your Display Network targeting and create a YouTube campaign. **ILT OLL**

GOOGLE ADWORDS: PART 3 – 1 DAY

Please contact your local center for more information about this class. **ILT OLL**

GOOGLE ANALYTICS: PART 1 – 1 DAY

In this course, students will implement Google Analytics and perform analysis by using standard reports.

ILT OLL

GOOGLE ANALYTICS: PART 2 – 1 DAY

Please contact your local center for more information about this class. **ILT OLL**

GOOGLE ANALYTICS: PART 3 – 1 DAY

Please contact your local center for more information about this class. **ILT OLL**

IPAD BUSINESS PRODUCTIVITY – 1 DAY

As you travel through this course, your journey will begin with setting up your iPad, followed by basic features, and then you'll begin to expand your knowledge into the many useful features that make your iPad such an exciting experience. **ILT OLL**

MAKING GOOGLE WORK FOR YOU – 1 DAY

In this course, students will use products such as Google Chrome, Google Mail, Google Desktop, iGoogle, and Google Maps. Students will use Google gadgets and applications to communicate, collaborate, obtain, and download information from the Internet. **ILT OLL**

PROJECT 2013 - PART 1 – 1 DAY

This course is designed to familiarize you with the basic features and functions of Microsoft Project Professional 2013 so that you can use it effectively and efficiently in a real-world environment. **ILT OLL ML**

PROJECT 2013 - PART 2 – 1 DAY

Students will learn the advanced features and functions of Microsoft Project Professional 2013. **ILT OLL ML**

PROJECT 2010 - PART 1 – 1 DAY

In this course, students will create and manage a project schedule using Microsoft® Project 2010.

ILT OLL ML

PROJECT 2010 - PART 2 – 1 DAY

Students will manage and customize project plans during the implementation stage of a project.

ILT OLL ML

PROJECT 2010 WEB APP – 1 DAY

In this course, students will view and manage project related information. **ILT OLL ML**

PROJECT MANAGEMENT ESSENTIALS – 3 DAYS

In this course, students will identify and apply generally recognized practices in project management. **ILT OLL ML**

PUBLISHER 2013 - LEVEL 1 – 1 DAY

Students will learn desktop publishing capabilities of Publisher, including how to produce greeting cards, certificates, newsletters, and calendars, integrating mail merge features for a list of recipients and exporting publications as HTML web pages. **ILT OLL**

PUBLISHER 2010 - LEVEL 1 – 1 DAY

In this course, students will create, format, edit, and distribute publications. **ILT OLL**

QUICKBOOKS 2012 - LEVEL 1 – 1 DAY

The student will be introduced to QuickBooks primary features as well as the new features and functionality of this version. **ILT OLL**

QUICKBOOKS 2012 - LEVEL 2 – 1 DAY

The student will be introduced to the advanced features of Quickbooks 2012. **ILT OLL**

SALESFORCE.COM: ADMINISTRATOR – 3 DAYS

This course is designed to help Salesforce.com System Administrators fulfill the typical responsibilities expected for both the implementation of a new org and for the maintenance and improvement of an existing org.

ILT OLL

SALESFORCE.COM: FOR SALES REPRESENTATIVES – 1 DAY

Building strong relationships with your customers is the key to sales success. Salesforce® is a powerful tool that enables you to manage your customer relationships more effectively and efficiently—resulting in greater sales to new and existing customers. **ILT OLL**

Discover your Creative Side with Adobe Training

Adobe's training offerings will enable you to get the most out of your Adobe products.

Training That Matters

Whether you want to improve your skills, projects or resume, Adobe training and certification programs and resources can help you achieve your goals. Our courses feature hands-on tasks and real-world scenarios—in just a matter of days, you'll be more productive and embracing new technology standards.

Taking advantage of Adobe Creative Suite offerings, you will:

- Discover new tools and features to turn your ideas into amazing, print, web, video, interactive and mobile pieces
- Expand your design skills across more media with easy export of rich interactive documents
- Design and develop engaging interactive websites



Business Skills Training

GET AHEAD WITH CURRENT BUSINESS SKILLS!

Today's emerging business managers must have a complete and balanced skill-set to be productive within their organization and competitive in the marketplace.

Build valuable business skills in classes like these:

BUSINESS WRITING: Poor writing skills can leave a bad impression of you and your business. Learn how to use writing to effectively communicate information in the proper formats for various written pieces, such as business letters, e-mail messages, and memos.

TIME MANAGEMENT: Effectively manage your time by learning how to identify goals, create daily plans and increase productivity by controlling interruptions.

MANAGERIAL LEADERSHIP: Develop the skills to effectively motivate, empower, and lead people. Learn how to motivate employees during times of change and resolve conflicts.

PROJECT TEAMS: Building a team or working with other departments can be a source of conflict instead of success. Learn to build a project team that works together, communicates effectively and is motivated for success.

Popular Course Combinations include:

- Financial Management
- Emotional Intelligence for Managers
- Sales Negotiations
- Coaching in the Workplace
- Excel 2010 or 2013 (Levels 1 & 2)
- Six Sigma
- Project Management Fundamentals
- Effective Business Writing
- Outlook 2010 (Levels 1, 2 & 3)
- Word 2011 or 2013 (Levels 1, 2 & 3)
- Managing Project Teams

BUSINESS SKILLS

BUSINESS CASE WRITING – 1 DAY

In this course, students will identify the elements of a business case, find out how to gather and present all the critical information, and make a compelling argument in favor of funding. **ILT**

ADVANCED BUSINESS WRITING – 1 DAY

In this course, students will learn how to choose the best document to use and prepare to write the document to help them achieve their business goals. **ILT**

ADVANCED COMMUNICATION SKILLS – 1 DAY

In this course, students will be shown how to apply advanced verbal and written communication techniques in the workplace. **ILT**

APPRAISING PERFORMANCE – 1 DAY

This course provides an overview of the basics of conducting performance appraisals. It provides guidelines and best practices for evaluating and improving the work performance of employees, thereby increasing quality and productivity. **ILT**

BUSINESS CRISIS MANAGEMENT – 1 DAY

In this course, students will manage business crises. **ILT**

CLIENT RELATIONSHIP MANAGEMENT – 1 DAY

In this course, students will manage client relationships during various phases of a project's life cycle. **ILT**

COACHING IN THE WORKPLACE – 1 DAY

In this course, students will learn how to coach in the workplace. **ILT**

CONSULTING SKILLS – 1 DAY

Students will develop the necessary skills to be a successful consultant, by learning from the best: industry expert Elaine Beich. Students will explore the basics of consulting and how it may affect their work and their organization. **ILT**

MASTER THE CRITICAL SKILLS that propel dynamic careers and grow successful businesses. Today's emerging business professionals must have a complete and balanced skill-set to be productive within their organizations and competitive in the marketplace. New Horizons has the solution: Business Skills Training. You can choose from an extensive list of seminar style courses that will give you the practical skills you'll use every day to get ahead in business.

CREATING A WINNING MANAGEMENT STYLE 1 DAY

In this course, students will learn to adopt the best practices for a winning management style and to build an effective team. **ILT**

CUSTOMER SERVICE – 1 DAY

In this course, students will explore the background and techniques of customer interactions. **ILT**

CUSTOMER SERVICE VIA PHONE AND EMAIL 1 DAY

In this course, students practice skills and apply principles for providing customer service remotely, via telephone and the web. **ILT**

DEALING WITH CHALLENGING CUSTOMER INTERACTIONS – 1 DAY

In this course, students will explore methods for dealing with common difficult customer interactions. **ILT**

DEVELOPING AND PRESENTING SUCCESSFUL TRAINING FOR NON-TRAINING PROFESSIONALS – 1 DAY

In this course, students will learn how to develop and present successful training. **ILT**

DEVELOPING YOURSELF AS A LEADER 1 DAY

This course will provide the methods to perform a personal assessment so that new managers can identify areas for improvement and apply strategies to develop and grow their leadership capabilities. **ILT**

EFFECTIVE BUSINESS WRITING – 1 DAY

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments. **ILT**

EFFECTIVE CONTRACT NEGOTIATION FOR IT MANAGERS – 1 DAY

In this course, students will perform IT contract negotiations. **ILT**

EFFECTIVE FACILITATION SKILLS – 1 DAY

In this course, students will strategically plan work sessions and create formal agendas, lead groups to generate new ideas through brainstorming events, and help people work through facilitated difficult sessions. **ILT**

EFFECTIVE TIME MANAGEMENT – 1 DAY

In this course, students will practice techniques that will help them achieve more effective use of their time so that they can direct their energy towards the activities that will further their professional and personal goals. **ILT**

EMOTIONAL INTELLIGENCE FOR MANAGERS 1 DAY

In this course, students will assess their current emotional intelligence capabilities, determine strengths, and identify areas for improvement. They will examine how emotions affect behavior and how those behaviors impact relationships with others. **ILT**

EMPLOYEE RELATIONS – 1 DAY

In this course, students will identify strategies for maintaining effective employee relations. **ILT**

FUNDAMENTALS OF COMMUNICATION 1 DAY

This course provides an overview of the basic principles of business communication. It provides guidelines and best practices for effectively communicating in the workplace. **ILT**

FUNDAMENTALS OF CUSTOMER SERVICE 1 DAY

This course provides guidelines and best practices for providing excellent customer service that will enable frontline associates and service staff in back-up and support roles to build, maintain, and increase a loyal customer base. **ILT**

FUNDAMENTALS OF FINANCE FOR IT MANAGERS – 1 DAY

Students will identify the fundamental concepts of finance, the budgeting process, and how a budget is prepared. Students will also identify project costs and how to monitor and control them. Students will also explore some financial statements. **ILT**

GETTING THE RESULTS WITHOUT THE AUTHORITY – 1 DAY

This course offers strategies to build relationships, identify the key people you will need to help complete your project, ask them for the assistance that you need, and orchestrate the process of moving your project forward to completion. **ILT**

GIVING AND RECEIVING PERFORMANCE FEEDBACK – 1 DAY

In this course, students will give and receive performance feedback. **ILT**

HAVING TOUGH TALKS – 0.5 DAY

In this course, students will use Lead Star's leadership communication skills to resolve challenging and sensitive performance and conduct problems. **ILT OLL**

INTRODUCTION TO GOOGLE ANALYTICS 2 DAYS

This course introduces the student to web analysis using Google Analytics. **ILT OLL**

ADVANCED GOOGLE ANALYTICS 1 DAY

This course continues from Introduction to Google Analytics. **ILT OLL**

GOOGLE ANALYTICS FOR BUSINESSES 1 DAY

In this course, students will track and analyze websites and applications. **ILT**

ADVANCED GOOGLE ADWORDS – 1 DAY

Students will take a deeper dive into understanding and optimizing search engine marketing campaigns, covering advanced features of Google AdWords. **ILT**

GRAMMAR ESSENTIALS – 1 DAY

In this course, students will review the rules of grammar, identify common grammar errors, and refine their business writing style. **ILT**

HIRING OUTSTANDING TEAMS – 1 DAY

In this course, students assess the team needs, attract candidates, interview them, select and hire the ideal candidate, and integrate the employee into their team. **ILT**

HR OPTIMIZATION – 1 DAY

In this course, students will optimize their human resources practices. **ILT**

APPLE IPAD FOR BUSINESS USE (IOS7) 1 DAY

Contact your local New Horizons for more information. **ILT OLL**

INTRODUCTION TO EFFECTIVE PRESENTATIONS – 1 DAY

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize ideas to create coherent and convincing oral presentations. **ILT**

INTERVIEWING SKILLS FOR MANAGEMENT 1 DAY

In this course, students will examine guidelines and strategies for making effective hiring decisions. This can reduce or even eliminate significant turnover and allow their company to focus instead on achieving production goals. **ILT**

IT PROJECTS - INFLUENCING WITHOUT AUTHORITY – 1 DAY

In this course, students will influence others to get results in their IT projects without any formal authority. **ILT**

LEADERSHIP SKILLS – 0.5 DAY

Students will develop critical leadership skills to be able to step forward with confidence as a leader in their organization. Students will develop practical, necessary skills such as managing your time well, communicating effectively, and delegating work. **ILT**

ILT Instructor-Led Training

OLL OnLine LIVE - Virtual ILT

ML Mentored Learning

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Computer Learning Centers

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Business Skills Training

LEADING IN TOUGH TIMES – 1 DAY

In this course, students will learn to lead during tough times. **ILT**

LEADING VIRTUAL TEAMS – 1 DAY

In this course students practice skills and apply principles for leading virtual teams so teams can achieve high-performance status. **ILT**

MANAGING INFORMATION EFFECTIVELY 1 DAY

In this course, students will apply important principles and skills to manage the information they have to do their job. **ILT**

MANAGING MULTIGENERATIONAL TEAMS 1 DAY

In this course, students will recognize how generational differences affect a team's performance and conduct. Students will change problematic behavior, leverage generational assets, and hire and retain members of a specific generation to complement teams. **ILT**

MANAGING ORGANIZATIONAL GOALS 1 DAY

In this course, students will develop skills needed to establish tactical goals for their team based on organizational directives and general goals from their manager and create and manage action plans to achieve these goals. **ILT**

MANAGING OUTSOURCED PROJECTS AS AN IT VENDOR – 1 DAY

In this course, students will examine the management of outsourced projects as an IT vendor. **ILT**

MANAGING PROJECT TEAMS – 1 DAY

In this course, students will determine how to manage the team so that it remains effective. They will identify ways of building a team, apply strategies for managing a working team, and identify ways of effectively decommissioning a team. **ILT**

MARKETING ESSENTIALS – 1 DAY

In this course, students will develop essential marketing skills. They will learn strategic and tactical skills to use to create, execute, and evaluate a marketing plan. **ILT**

MOTIVATING YOUR EMPLOYEES – 1 DAY

This course will assist students in understanding and implementing strategies that will help to motivate their work force. **ILT**

NEGOTIATING SKILLS – 1 DAY

In this course, students will perform the basic steps in a business negotiation. **ILT**

POSITIVE WORK ENVIRONMENT – 1 DAY

In this course students will apply methods of overcoming a negative work environment and creating a positive work environment. **ILT**

PRACTICAL LEADERSHIP – 1 DAY

In this course, students will learn the practical skills they need to be an effective leader in their organization. **ILT**

PUBLIC PRESENTATIONS – 1 DAY

In this course, students will gain confidence in public speaking by practicing proven techniques for preparing and delivering effective public presentations. **ILT**

RECRUITING THE WORKFORCE OF THE FUTURE – 1 DAY

In this course, students will develop the skills they need to develop the right-sized workforce for today's business needs. Students will also explore traditional hiring criteria and create new, more appropriate employee profiles. **ILT**

SALES NEGOTIATION – 1 DAY

In this course, students will apply sales negotiation strategies when interacting with customers to achieve a mutually beneficial outcome. **ILT**

SALES TERRITORY MANAGEMENT – 1 DAY

In this course, students will identify how to plan daily tasks efficiently, manage territory effectively, and maximize business success. **ILT**

SEXUAL HARASSMENT AWARENESS FOR EMPLOYEES – 0.5 DAY

In this course, students will develop a working knowledge of how to prevent sexual harassment for non-management employees. **ILT**

SEXUAL HARASSMENT AWARENESS FOR SUPERVISORS – 0.5 DAY

In this course, students will identify methods of educating and guiding supervisors and managers to prevent sexual harassment complaints and concerns. **ILT**

SIX SIGMA GREEN BELT – 1 DAY

Students will implement Six Sigma as a Green Belt. **ILT**

SIX SIGMA LEAN - INTRODUCTION – 1 DAY

In this course, students will identify the fundamental concepts of Lean Six Sigma. **ILT**

LEAN SIX SIGMA MASTER BLACK BELT 5 DAYS

The Lean Six Sigma Master Black Belt program allows students to complete certification requirements faster than traditional Lean Six Sigma training programs. This course combines Six Sigma Methodology and Lean Thinking. **ILT OLL**

STRATEGIC DEVELOPMENT OF TALENT 1 DAY

In this course, students will strategically develop talent in their organization. **ILT**

TEAM SPONSORSHIP – 1 DAY

In this course, students will acquire skills and strategies to sponsor teams. **ILT**

WOMEN IN LEADERSHIP – 1 DAY

Students will recognize leadership traits and compare their own leadership styles to those they have identified. Students will practice effective leadership skills and get around challenges that prevent female leaders from advancing in their careers. **ILT**

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What our students have to say...

The below statistics are the top 10 reasons students choose New Horizons Training over other training schools.

Our Students Notice a Difference!



% increase in ROI as a result of training received by New Horizons

100% 150% 200% 250% 300% 350% 400% 450% 500%

* based on feedback provided by KnowledgeAdvisors Metrics that Matter from over 3.6 million evaluations collected.



Project Management Training

PROJECT MANAGEMENT

PRINCE2® FOUNDATION – 3 DAYS

The course covers PRINCE2™ methodology including the seven processes, seven themes and seven principles central to running a project using the PRINCE2™ method. This course measures whether a student would be able to act as an informed member of a project management team using the PRINCE2™ method within a project environment supporting PRINCE2™. ILT

PRINCE2® PRACTITIONER – 3 DAYS

The course covers PRINCE2™ methodology including the seven processes, seven themes and seven principles central to running a project using the PRINCE2™ method. This course lays a firm grounding for the student to apply the PRINCE2™ method to managing projects in the work place. ILT

PROJECT MANAGEMENT SKILLS FOR NON-PROJECT MANAGERS – 1 DAY

Learn how to strategically plan a project so you can achieve the desired results on time and on budget. Identify project requirements and resources, monitor the project's progress, and mitigate related obstacles so you can lead a team in bringing the project to a successful completion. ILT

PROJECT MANAGEMENT FUNDAMENTALS 1 DAY

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects. ILT OLL

CERTIFIED ASSOCIATE IN PROJECT MANAGEMENT (CAPM®) - FOURTH EDITION 3 DAYS

In this course students will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI®) to manage projects successfully. ILT OLL ML

INTRODUCTION TO AGILE PROJECT MANAGEMENT – 1 DAY

In this course, students become familiar with the concepts of traditional project management and may have used the concepts to manage multiple projects. Students will use Agile project management. ILT OLL ML

INTRODUCTION TO PROJECT PORTFOLIO MANAGEMENT – 1 DAY

In this course, students become familiar with the basic concepts of Project Portfolio Management (PPM). ILT OLL ML

RISK MANAGEMENT PROFESSIONAL (PMI-RMP) CERTIFICATION – 3 DAYS

In this course, students will apply the generally recognized practices of project risk management acknowledged by the Project Management Institute (PMI) to manage project risks successfully. ILT OLL

PROJECT MANAGEMENT ESSENTIALS 3 DAYS

In this course, students will identify and apply generally recognized practices in project management. ILT OLL ML

PROJECT MANAGEMENT PROFESSIONAL (PMP®) CERTIFICATION PREPARATION 5 DAYS

In this course, students will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI®) to successfully manage projects. ILT OLL ML

PROJECT MANAGEMENT ESSENTIALS – 3 DAY

In this course, students will identify and apply generally recognized practices in project management. ILT OLL ML

IT PROJECTS - INFLUENCING WITHOUT AUTHORITY – 1 DAY

In this course, students will influence others to get results in their IT projects without any formal authority. ILT

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The logo for New Horizons Computer Learning Centers. It features a stylized globe icon above the company name "New Horizons" in a bold, serif font. Below "New Horizons" is the tagline "Computer Learning Centers" in a smaller, sans-serif font.

Project Management Training Employment Trends

- Out of 13 advertisements for project manager jobs posted on CIO.com and Dice.com, 8 ads either require or prefer project management certification.
- All 8 ads are for mid- to senior-level IT project management positions that require anywhere from a minimum of 5 to 11+ more years of experience.
- 5 of the 8 ads say project management certification is “highly desirable,” “an advantage,” “preferred,” or “a plus.” The three ads that require certification all specify the Project Management Institute’s (PMI) Project Management Professional (PMP) credential.
- More and more CIOs believe in the importance of project management certifications, according to research from The Standish Group. The publisher of the CHAOS reports which track IT project success and failure rates says that two-thirds of CIOs it surveyed regard a PMI certification as valuable. The number of CIOs who require their project managers to be certified grew from 21% percent in 2005 to 31% percent by 2009.

Go to www.newhorizons.com to find the latest Project Management Courses!

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